



2023

City of San Bernardino, CA

Parks and Recreation Needs Assessment Survey

Findings Report



ETC
INSTITUTE

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Executive Summary

2023 City of San Bernardino Parks and Recreation Needs Assessment Survey Executive Summary

Overview

ETC Institute administered a needs assessment survey for the City of San Bernardino during the summer months of 2023. The survey will help determine park, facility, and recreation priorities for the community.

Methodology

ETC Institute mailed a survey packet to a random sample of households in San Bernardino. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at *SbCitySurvey.org*.

After the surveys were mailed, ETC Institute followed up with residents to encourage participation. To prevent people who were not residents of San Bernardino from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not included in the final database for this report.

The goal was to collect a minimum of 400 completed surveys from residents. The goal was met with 419 completed surveys collected. The overall results for the sample of 419 households has a precision of at least +/-4.8 at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 2)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 3)
- Benchmarks comparing data from San Bernardino to national averages (Section 4)
- Tabular data showing the overall results for all questions on the survey (Section 5)
- Answers to open-ended questions (Section 6)
- A copy of the cover letter and survey instrument (Section 7)

The major findings of the survey are summarized in the following pages.

San Bernardino Parks and Recreation Facilities

Use Overview. Sixty percent of respondents (60%) report visiting a City of San Bernardino park or recreation facility in the last year. Of those who had visited, the highest percentage (40%) visited less than once a month. The highest percentage of these respondents (46%) rated the physical quality of these facilities as “poor”, 36% rated “fair”, and 17% rated “good” or “excellent”.

Barriers to Use. Respondents were asked to select all the reasons that prevent their household from using parks, community centers, or aquatics facilities more often. Not feeling safe using parks/facilities (73%), criminal activity in the park (65%), and parks/facilities not being well maintained (56%) were the three barriers most often selected by respondents.

Organizations Used. Respondents were asked to select all of the organizations their household had used for recreation and sports activities in the past year. Neighboring cities (34%), City of San Bernardino Parks, Recreation & Community Services Department (27%), and public schools (25%) were the three organizations used most.

Recreation Programs and Events Participation

Participation Overview. Twenty-six percent (26%) of respondents report participating in recreation programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department in the past year. Of those respondents who participated, the highest percentage (48%) report participating in 2-3 programs or events followed by one program or event (38%). The highest percentage of these respondents (42%) rated these programs or events as “good” followed by “fair” (32%).

Participation Barriers. Respondents were asked to select all the reasons they are prevented from participating in City of San Bernardino Community Services Department programs more often. Not knowing what is offered (47%), not feeling safe participating (38%), and old/outdated facilities (29%) were the three barriers most often selected by respondents.

Funding and Overall Value

Taxes. Respondents were asked to indicate the maximum amount of additional tax revenue they would be willing to pay to improve San Bernardino parks and recreation. The highest percentage of respondents (37%) indicated they would not be willing to pay any additional taxes followed by \$3-\$4 per month (21%) and \$9 or more per month (18%).

Funding Allocation. Respondents were asked to allocate funding for parks and recreation with a hypothetical \$100. On average, the most funding (\$31.43) went to increasing safety and security followed by \$21.43 towards improvements/maintenance of existing parks and \$13.95 towards lighting in the parks.

Importance of Parks and Recreation. Most respondents (81%) believe it is “very important” for the City of San Bernardino to provide high quality parks, recreation facilities, and programs. Given the COVID-19 pandemic, the highest percentage of respondents (37%) said there has been no change to their household’s perception of value of parks, trails, open spaces, and recreation followed by a significant increase (30%) or somewhat increase (19%).

Funding Amount. Based on respondents perception of value, most respondents (66%) would want the City of San Bernardino to increase funding for parks, recreation, trails, and open spaces.

Other Major Findings

Communication Methods. Respondents most often report learning about the City of San Bernardino parks, community centers, programs, and events via word of mouth (49%), social media (47%), or the recreation activity brochure (33%). Respondents would most prefer to receive communication via social media (54%), the recreation activity brochure (31%), or the city website (29%).

Benefits of Parks and Recreation. Respondents were provided with a list of 11 potential benefits of parks, facilities, recreation programs, and events and asked to rate their agreement with each. Respondents most often agreed (rating “agree” or “strongly agree”) that parks and recreation preserves open space and protects the environment (60%), provides volunteer opportunities for the community (60%), and makes San Bernardino a more desirable place to live (57%).

Top Areas of Concern. Respondents were provided with a list of 25 potential areas of concern to their household and asked to select their top five areas of concern. Respondents most often selected homelessness and/or panhandling (67%), blight (62%), community safety (58%), sufficient neighborhood amenities (25%), economic development (22%), and ample space for kids to play (22%).

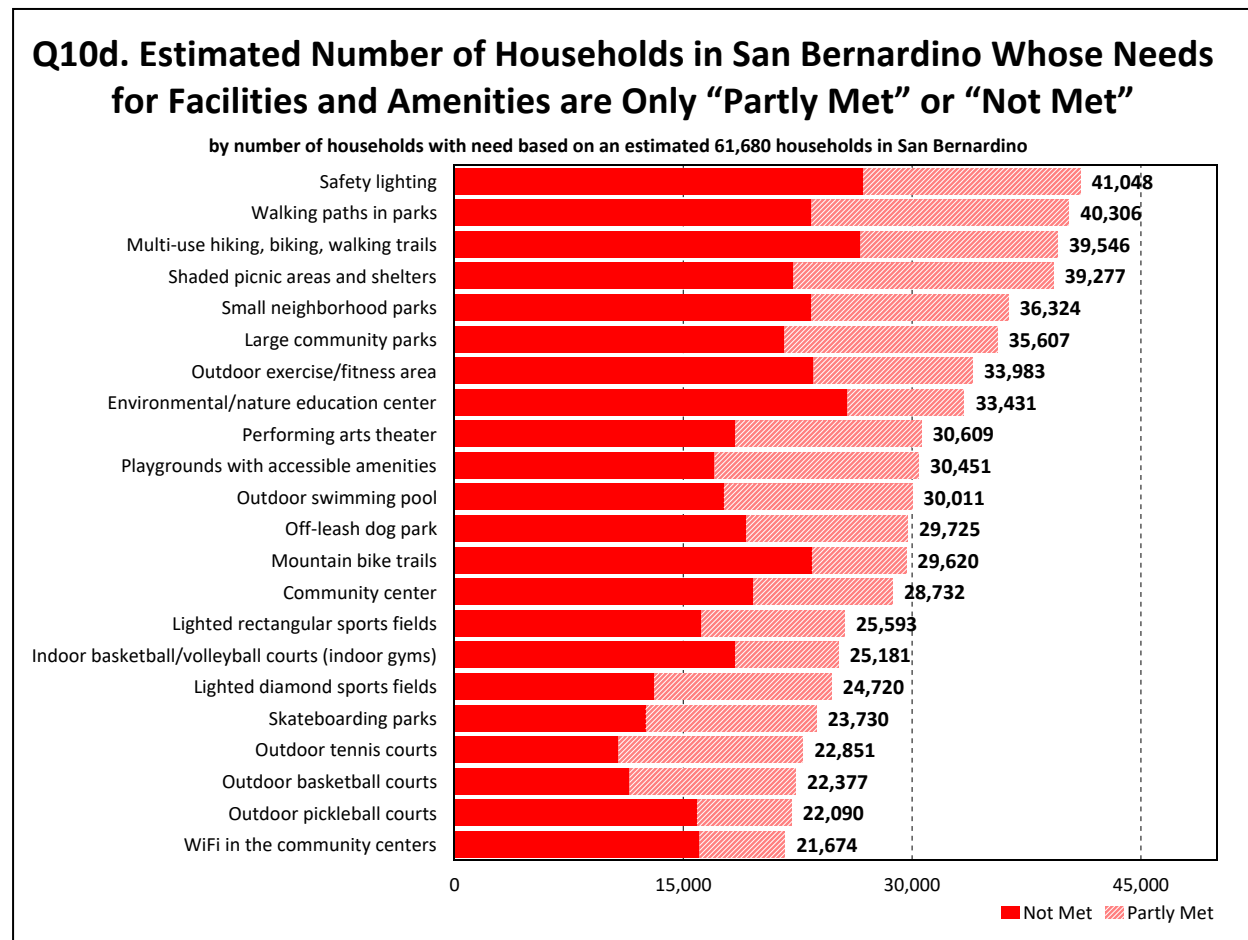
Parks and Recreation Facilities/Amenities Needs and Priorities

Amenity/Facility Needs: Respondents were asked to identify if their household had a need for 22 facilities/amenities and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities/amenities.

The three parks/facilities with the highest percentage of households that have an unmet need:

1. Safety lighting – 41,048 households
2. Walking paths in parks – 40,308 households
3. Multi-use hiking, biking, and walking paths – 39,546 households

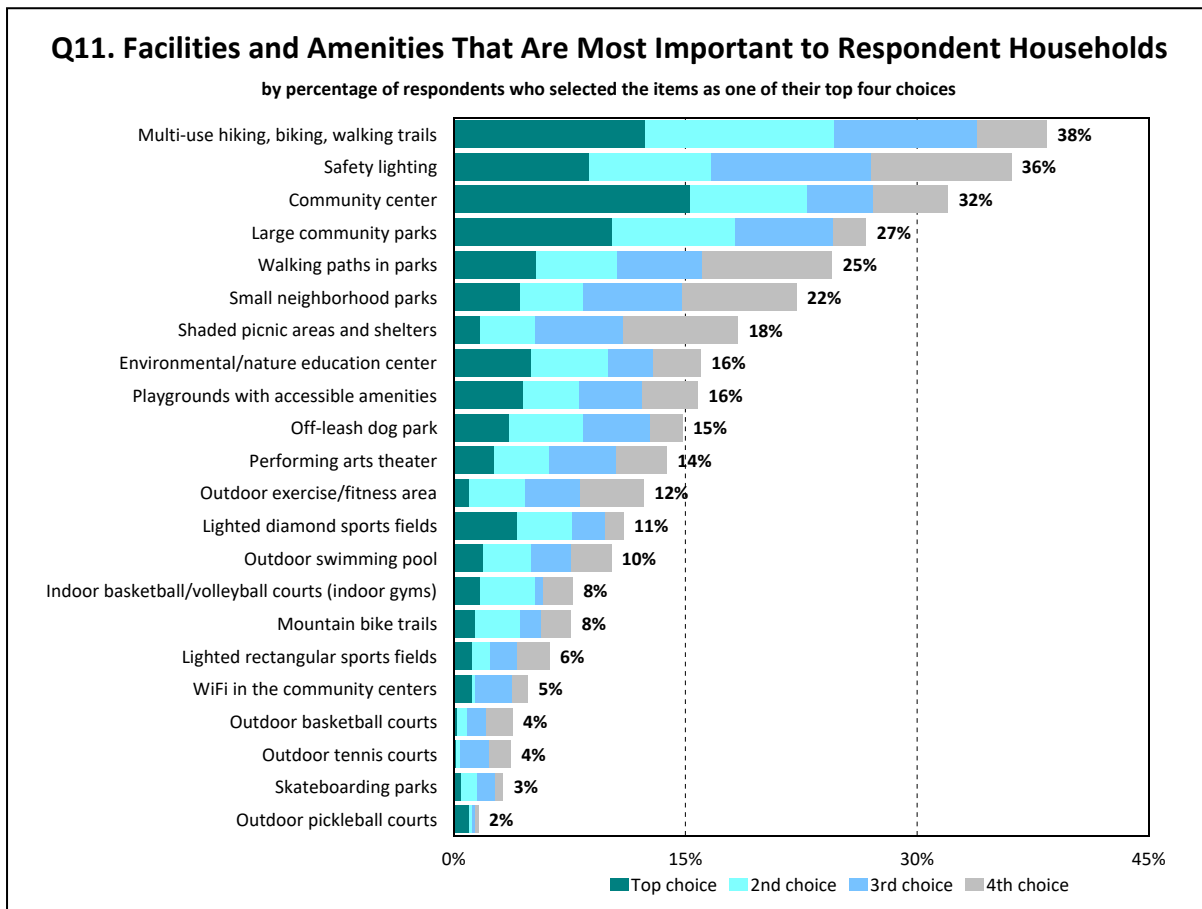
The estimated number of households that have unmet needs for each of the 22 facilities/amenities assessed is shown in the chart below.



Amenities/Facilities Importance: In addition to assessing the needs for each amenity/facility, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents’ top four choices, these were the four amenities/facilities ranked most important to residents:

1. Multi-use hiking, biking, walking trails (38%)
2. Safety lighting (36%)
3. Community center (32%)
4. Large community parks (27%)

The percentage of residents who selected each amenity/facility as one of their top four choices is shown in the chart below.

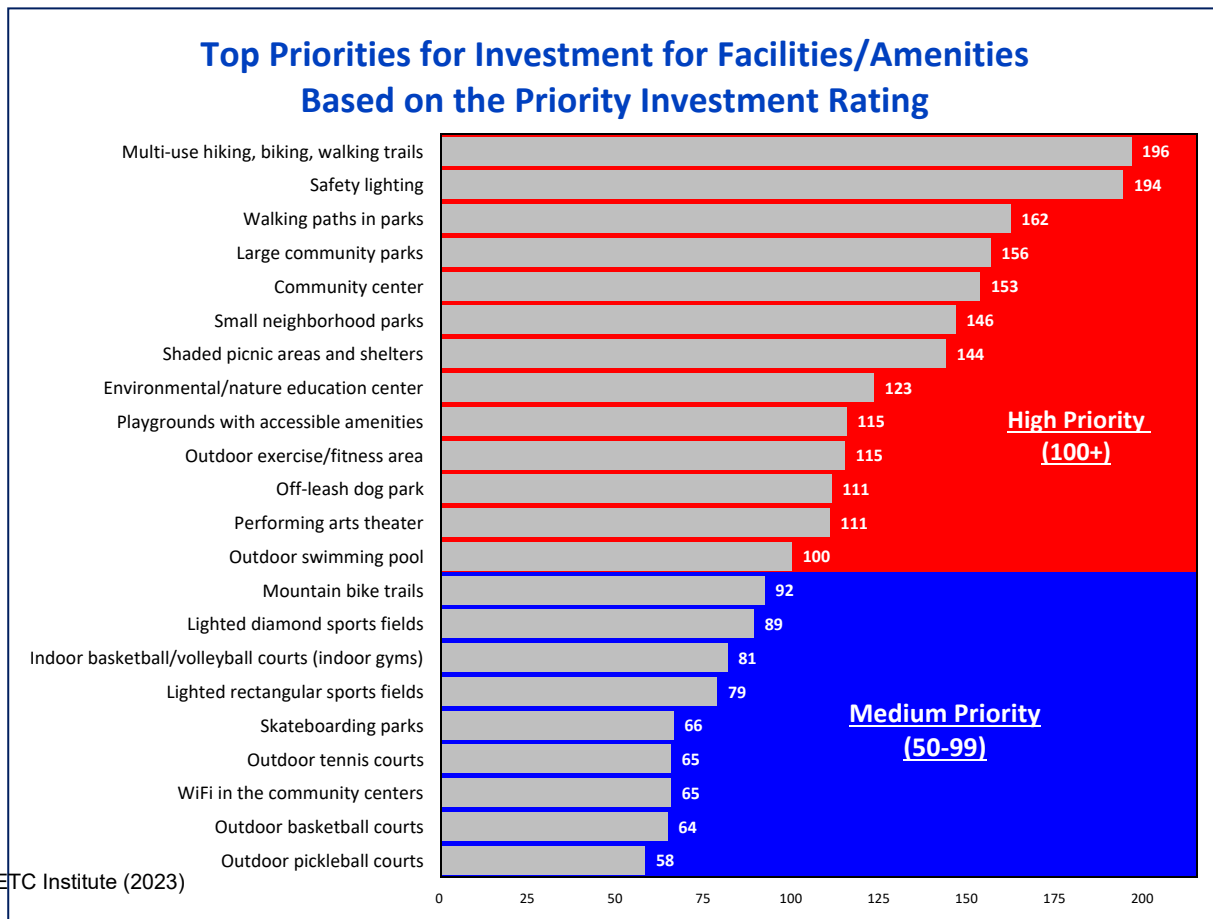


Priorities for Facility Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on amenities/facilities and (2) how many residents have unmet needs for the amenity/facility. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following amenities/facilities were rated as high priorities for investment:

- Multi-use hiking, biking, walking trails (PIR= 196.3)
- Safety lighting (PIR= 194)
- Walking paths in parks (PIR= 162)
- Large community parks (PIR= 156.3)
- Community center (PIR= 153.3)
- Small neighborhood parks (PIR= 146.3)
- Shaded picnic areas and shelters (PIR= 143.6)
- Environmental/nature education center (PIR= 123.1)
- Playgrounds with accessible amenities (PIR= 115.3)
- Outdoor exercise/fitness area (PIR= 114.8)
- Off-leash dog park (PIR= 111)
- Performing arts theater (PIR= 110.5)
- Outdoor swimming pool (PIR= 99.7)

The chart below shows the Priority Investment Rating for each of the 22 facilities/parks assessed on the survey.



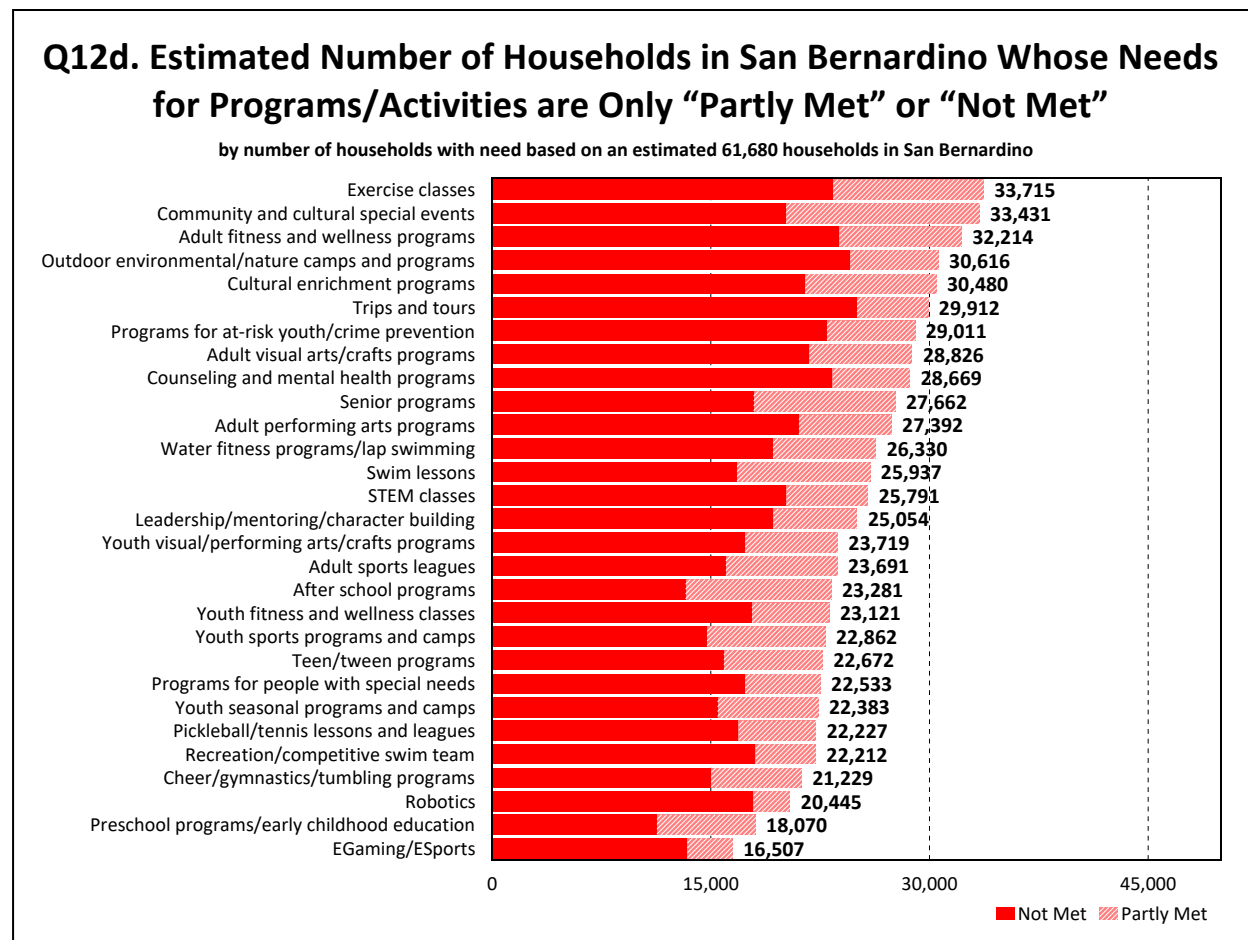
Recreation Program/Activity Needs and Priorities

Activity/Program Needs: Respondents were asked to identify if their household had a need for 29 activities/programs and to rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various activities/programs.

The three activities/programs with the highest percentage of households that have an unmet need:

1. Exercise classes – 33,715 households
2. Community and cultural special events – 33,431 households
3. Adult fitness and wellness programs – 32,214 households

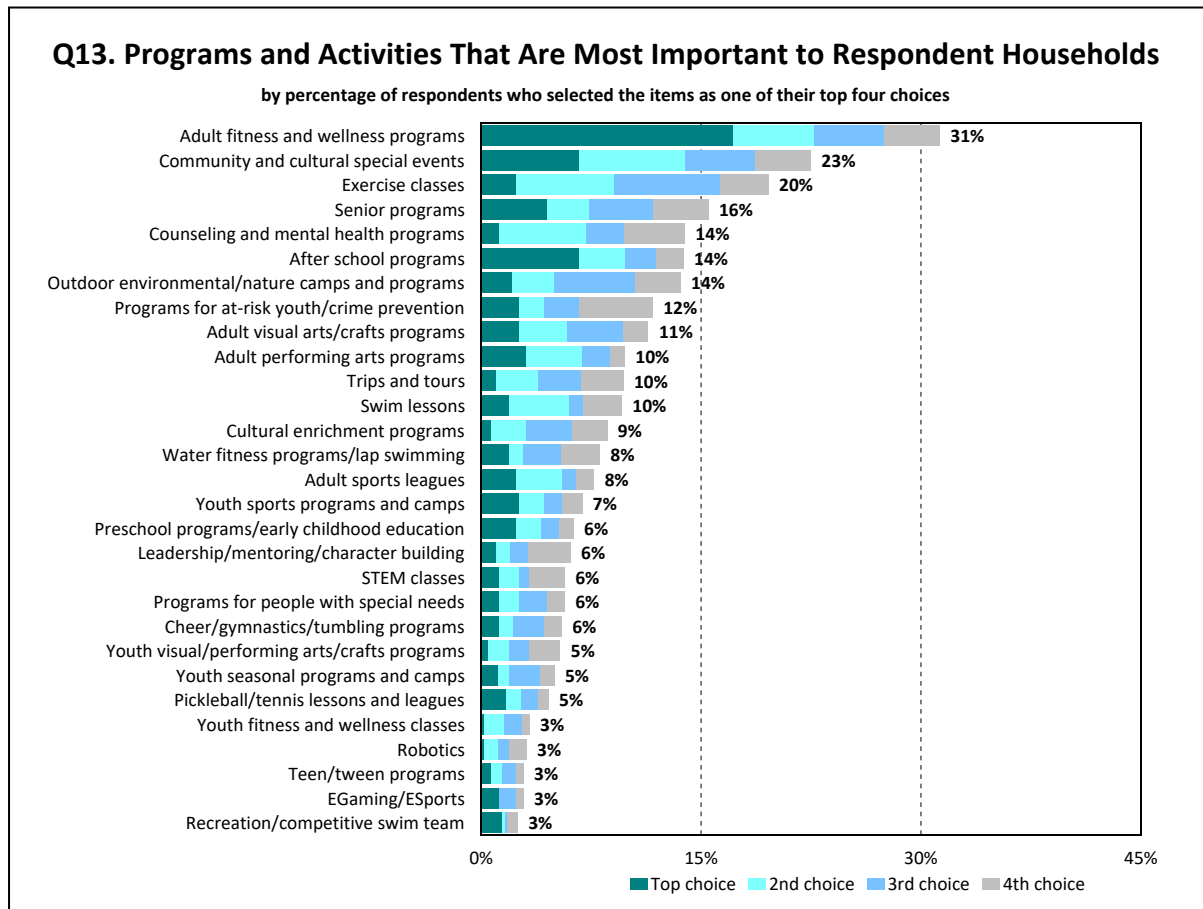
The estimated number of households that have unmet needs for each of the 29 programs assessed is shown in the chart below.



Activities/Programs Importance: In addition to assessing the needs for each activity/program, ETC Institute also assessed the importance that residents placed on each item. Based on the sum of respondents’ top four choices, these were the four activities/programs ranked most important to residents:

1. Adult fitness and wellness programs (31%)
2. Community and cultural special events (23%)
3. Exercise classes (20%)
4. Senior programs (16%)

The percentage of residents who selected each activity/program as one of their top four choices is shown in the chart below.

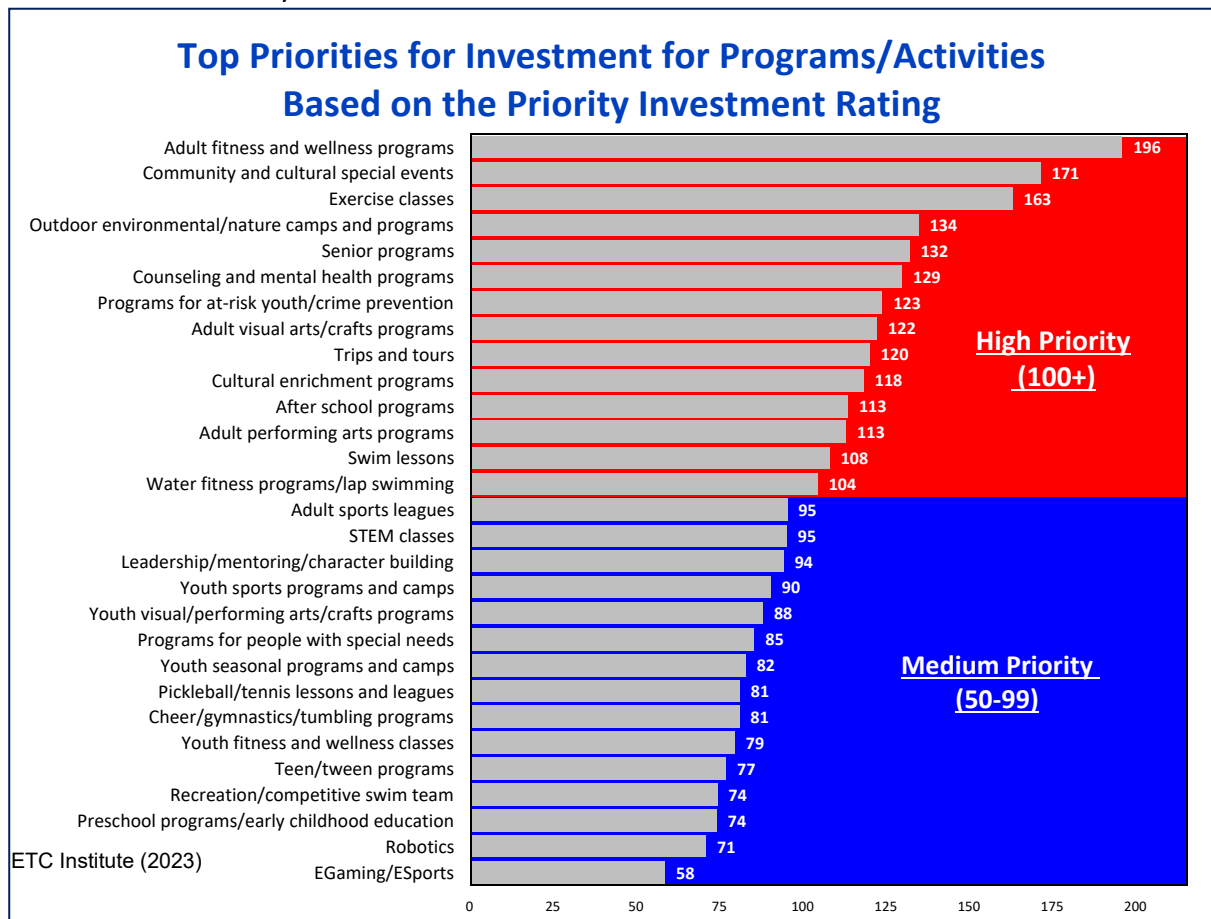


Priorities for Activity/Program Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on recreation and parks investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on activities/programs and (2) how many residents have unmet needs for the activity/program. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following activities/programs were rated as high priorities for investment:

- Adult fitness and wellness programs (PIR= 195.5)
- Community and cultural special events (PIR= 171)
- Exercise classes (PIR= 162.6)
- Outdoor environmental/nature camps and programs (PIR= 134.3)
- Senior programs (PIR= 131.6)
- Counseling and mental health programs (PIR= 129.4)
- Programs for at-risk youth/crime prevention (PIR= 123.4)
- Adult visual arts/crafts programs (PIR= 121.9)
- Trips and tours (PIR= 119.7)
- Cultural enrichment programs (PIR= 117.9)
- After school programs (PIR= 113.1)
- Adult performing arts programs (PIR= 112.6)
- Swim lessons (PIR= 107.6)
- Water fitness programs/lap swimming (PIR= 104)

The chart below shows the Priority Investment Rating for each of the 29 activities/programs assessed on the survey.

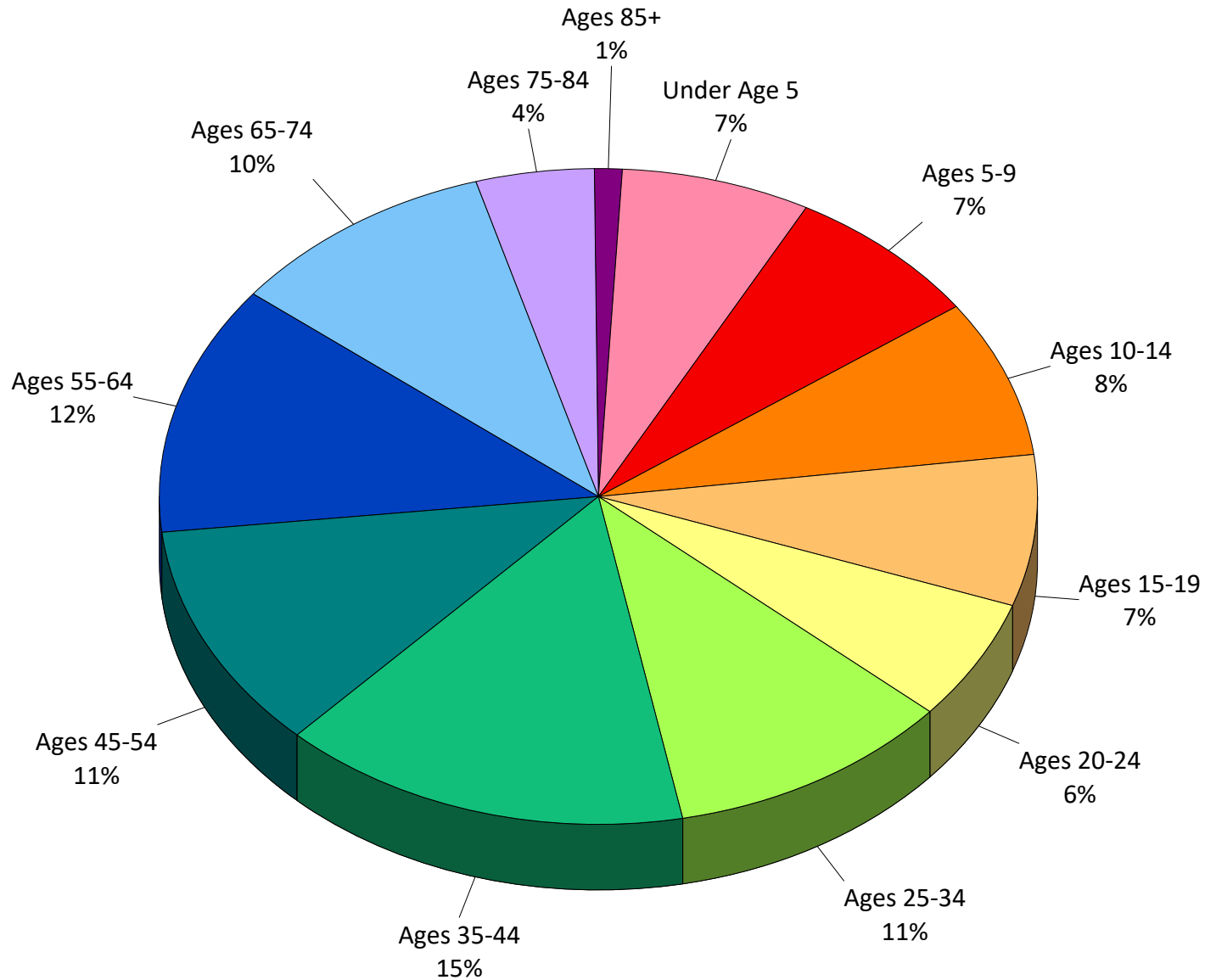


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Charts & Graphs

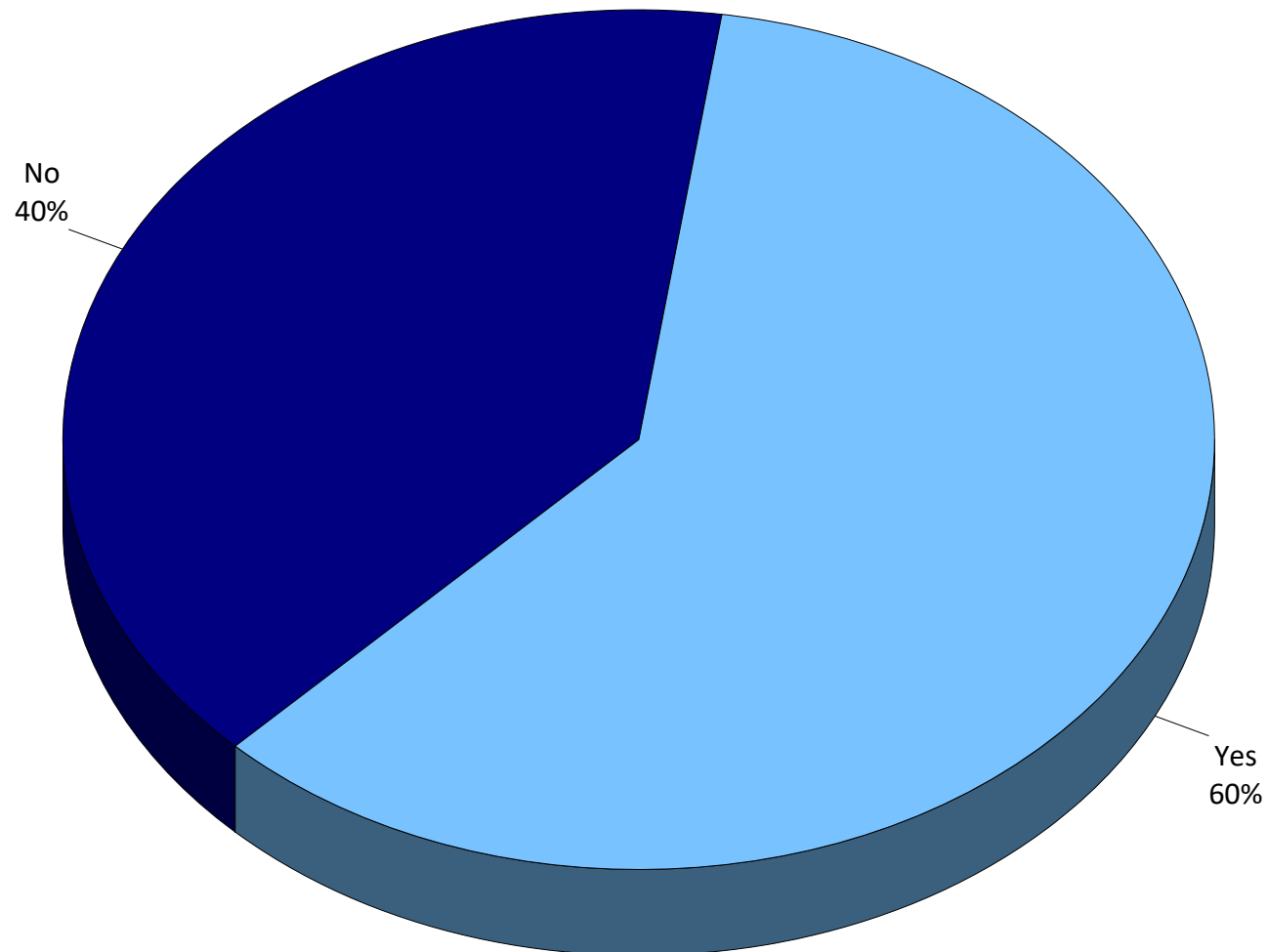
Q1. Including yourself, how many people in your household are in the following age groups?

by percentage of persons in household



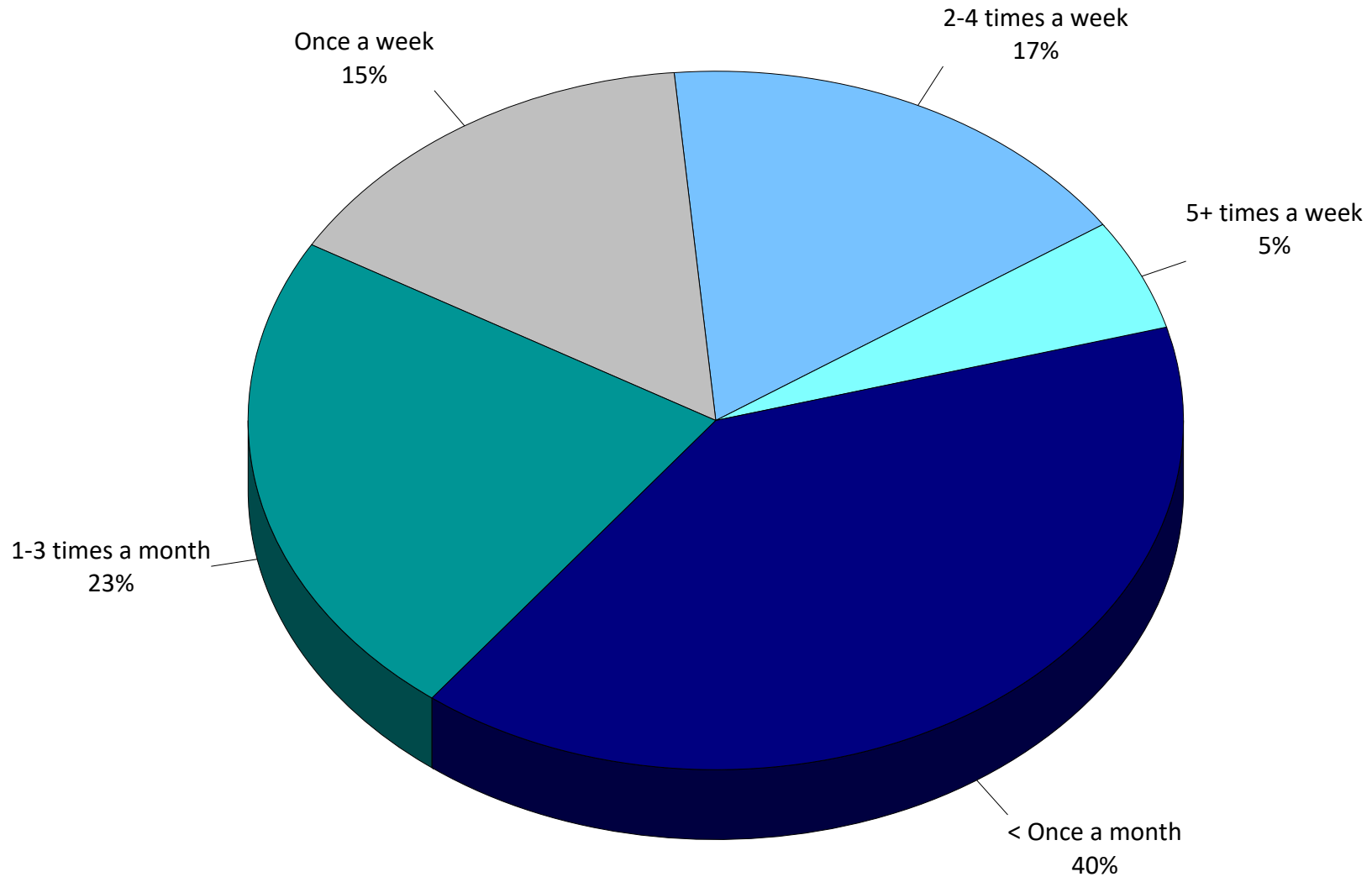
Q2. Have you or any members of your household visited any City of San Bernardino parks and/or recreation facilities during the past 12 months?

by percentage of respondents



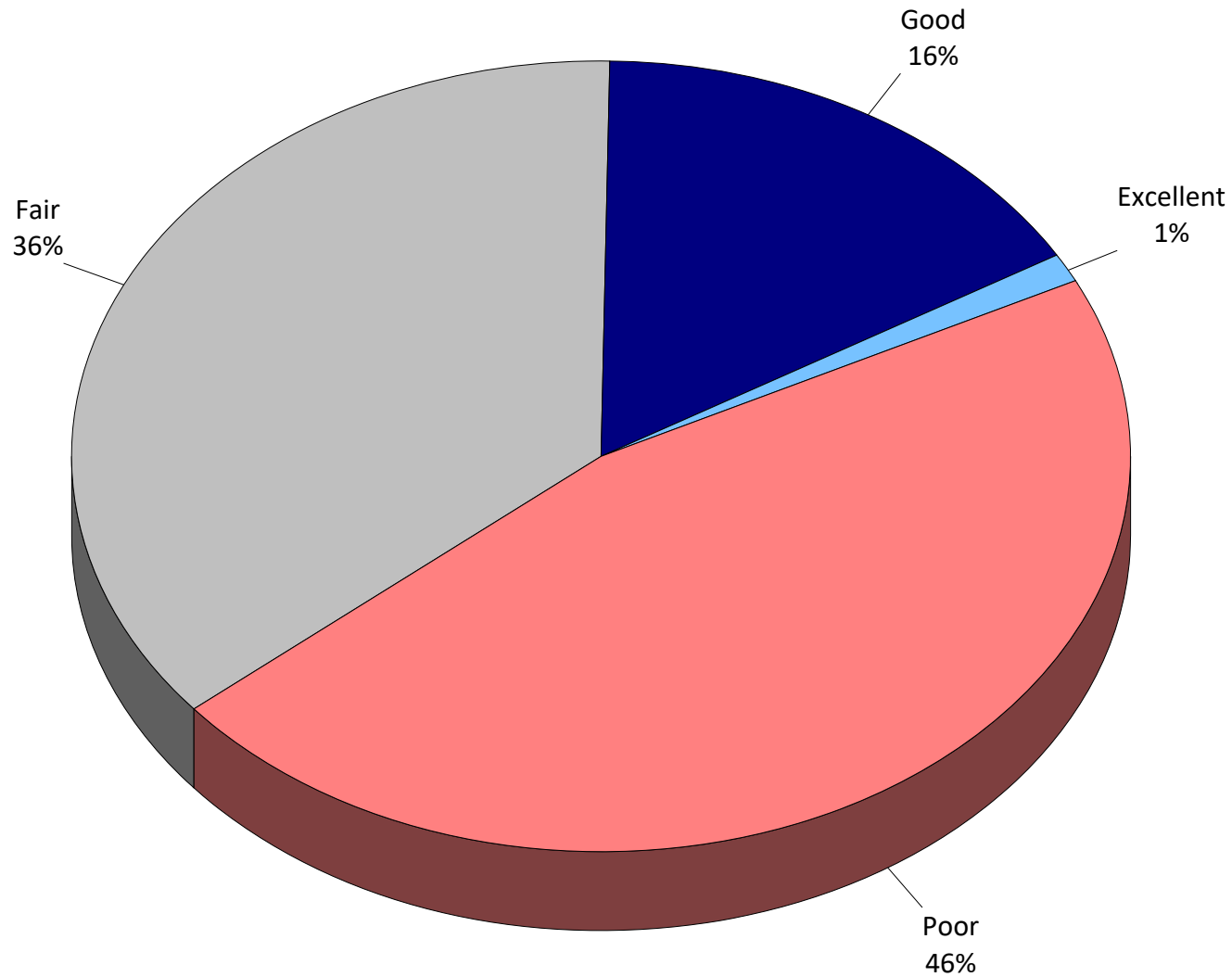
Q2a. How often have you visited City of San Bernardino parks and/or recreation facilities during the past 12 months?

by percentage of respondents (excluding "don't know")



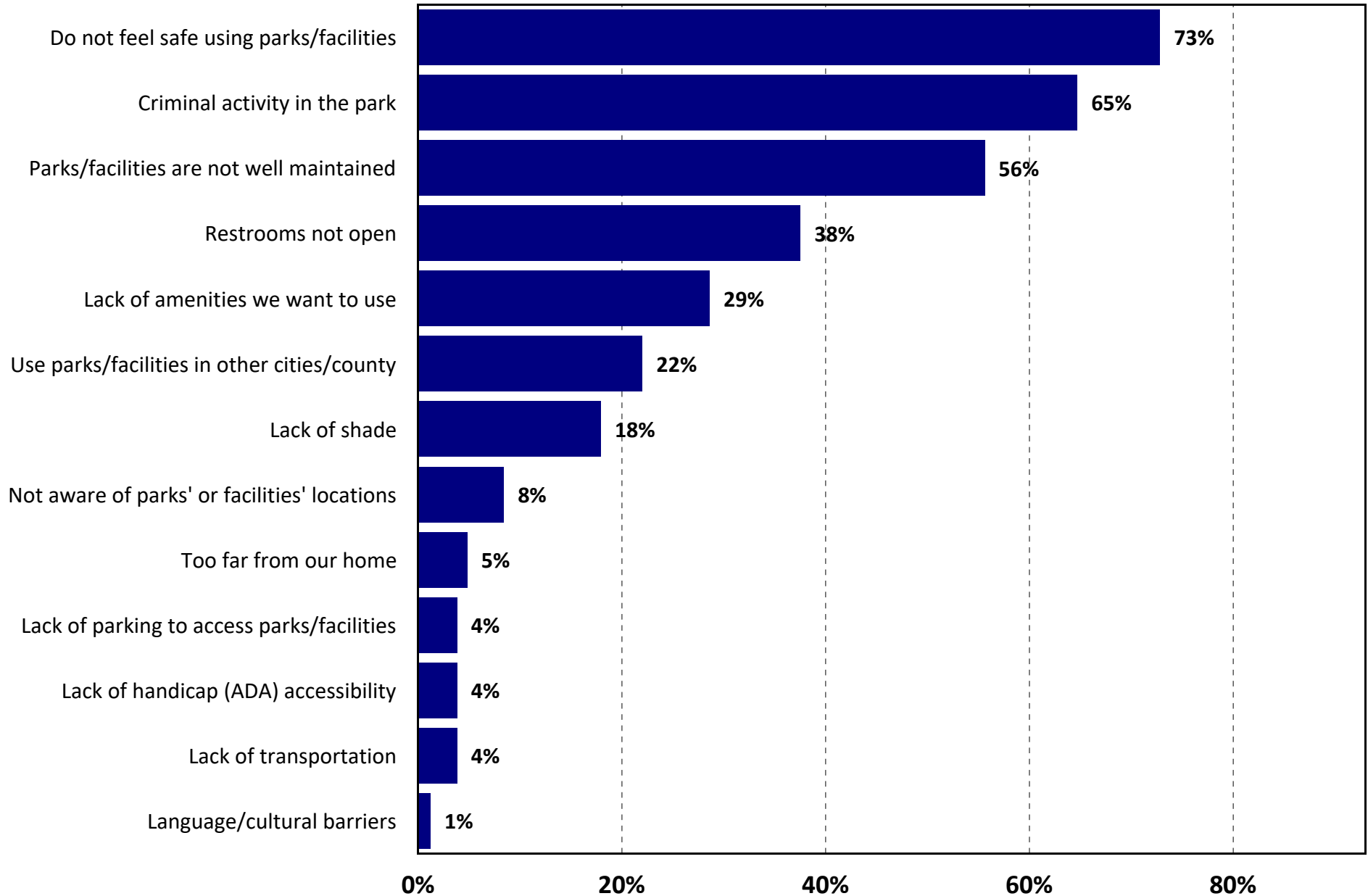
Q2b. Overall, how would you rate the physical condition of ALL the City of San Bernardino parks and recreation facilities you have visited?

by percentage of respondents (excluding "not provided")



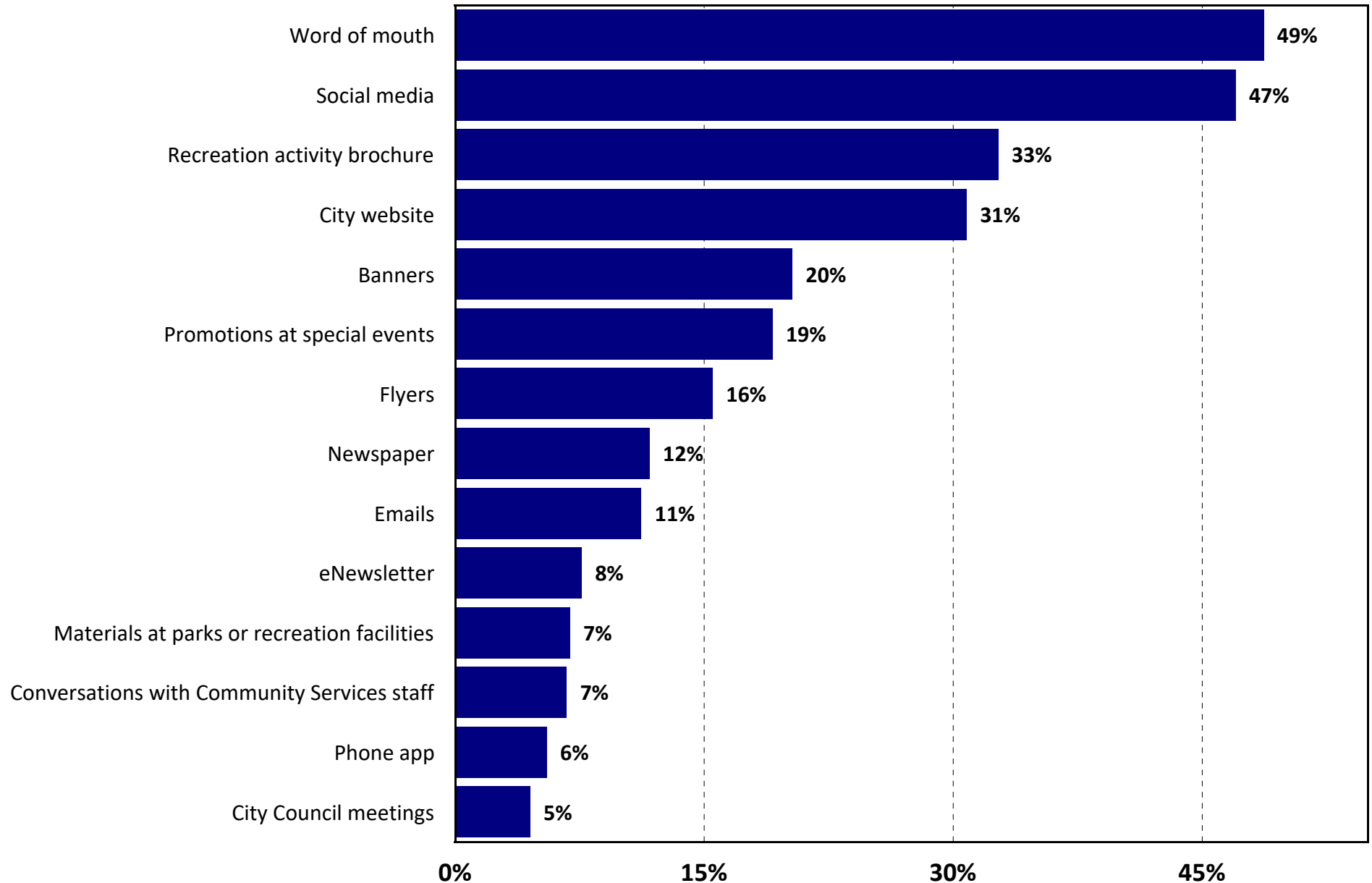
Q3. Reasons that prevent households from visiting City of San Bernardino parks, community centers, or aquatics facilities more often

by percentage of respondents (multiple selections could be made)



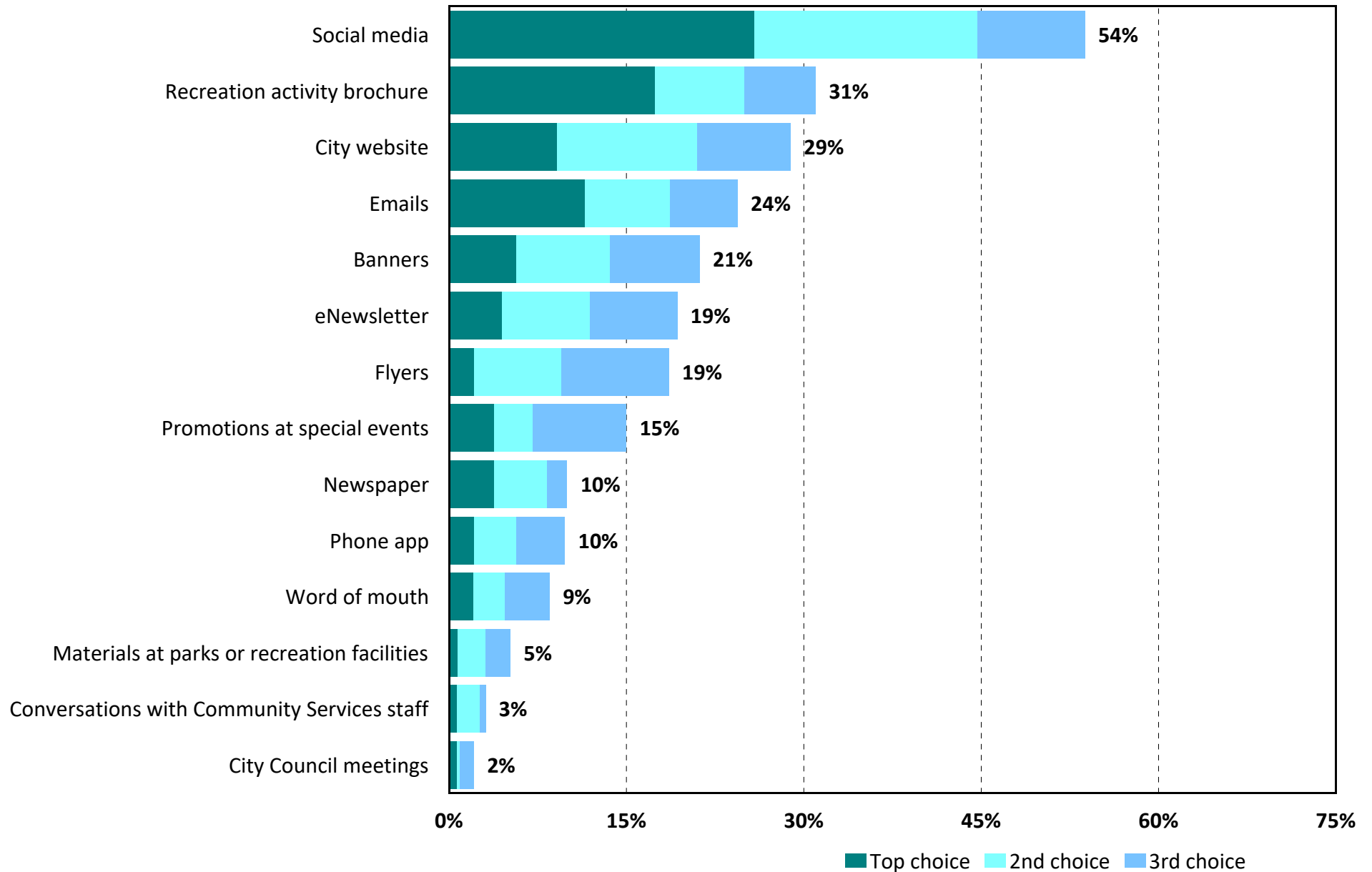
Q4. From the following list, please CHECK ALL the ways you learn about City of San Bernardino parks, community centers, programs, and events.

by percentage of respondents (multiple selections could be made)



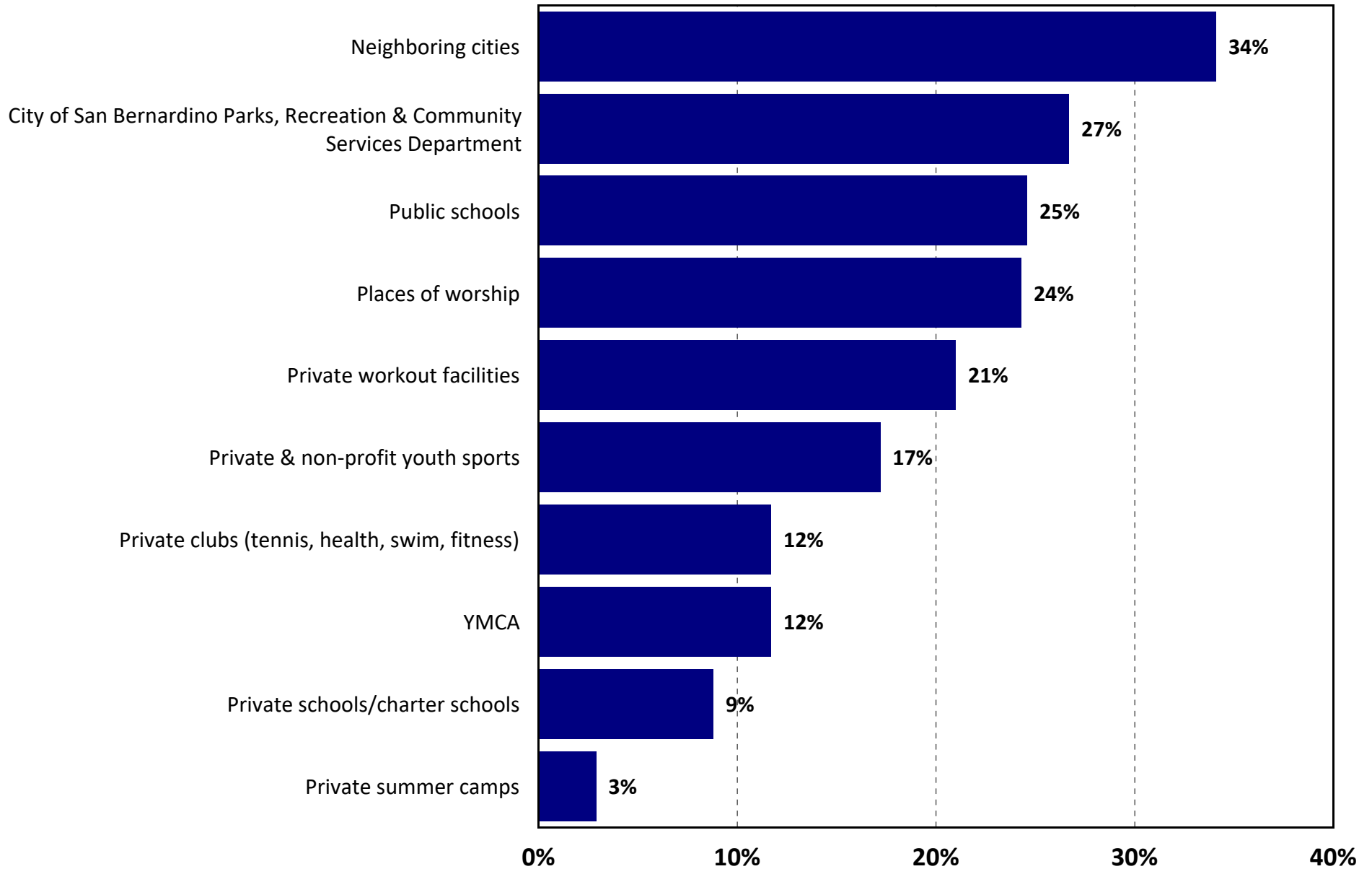
Q5. Which THREE methods of communication would you MOST PREFER the City use to communicate with you about parks, community centers, programs, and events?

by percentage of respondents who selected the items as one of their top three choices



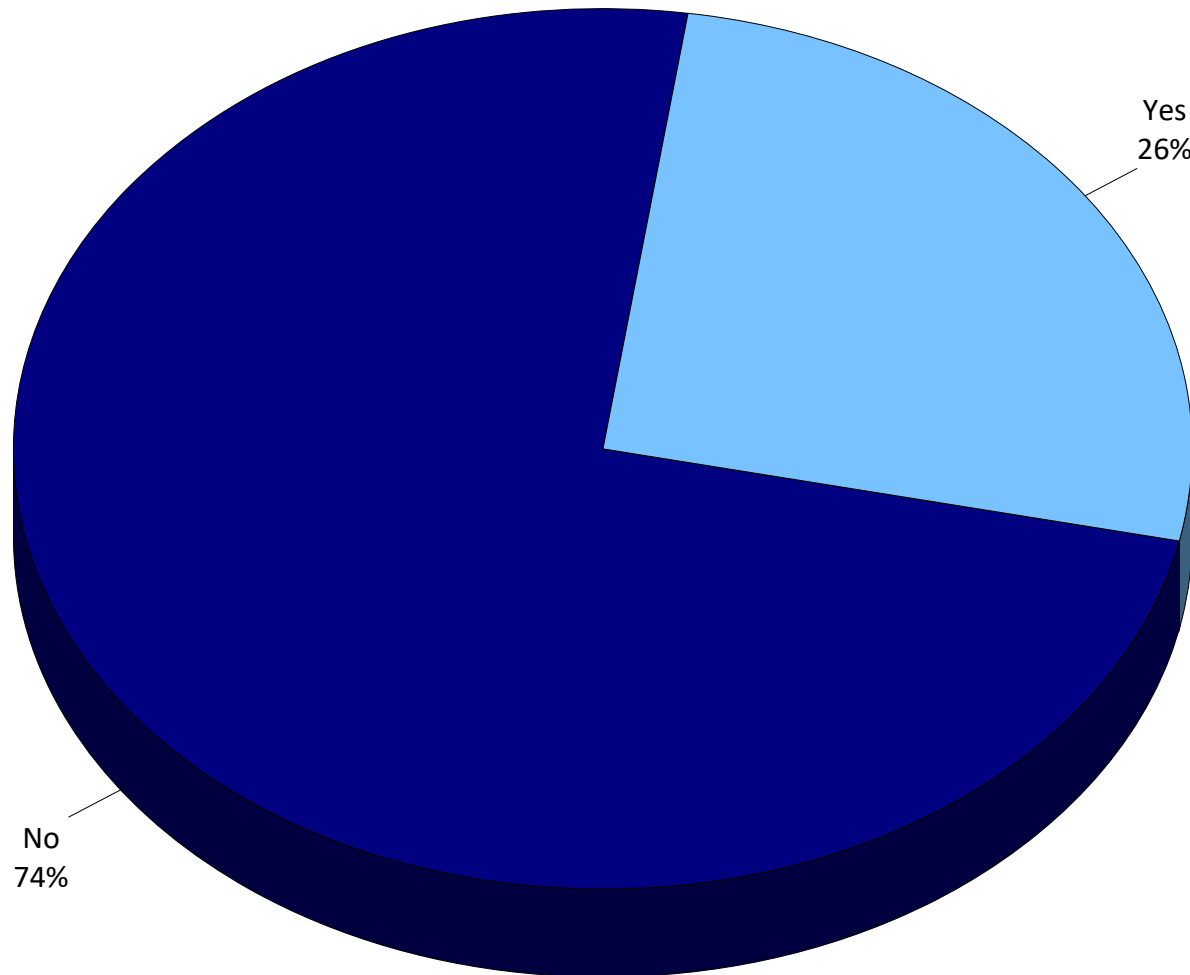
Q6. Please CHECK ALL of the organizations that you or members of your household have used for recreation and sports activities during the last 12 months.

by percentage of respondents (multiple selections could be made)



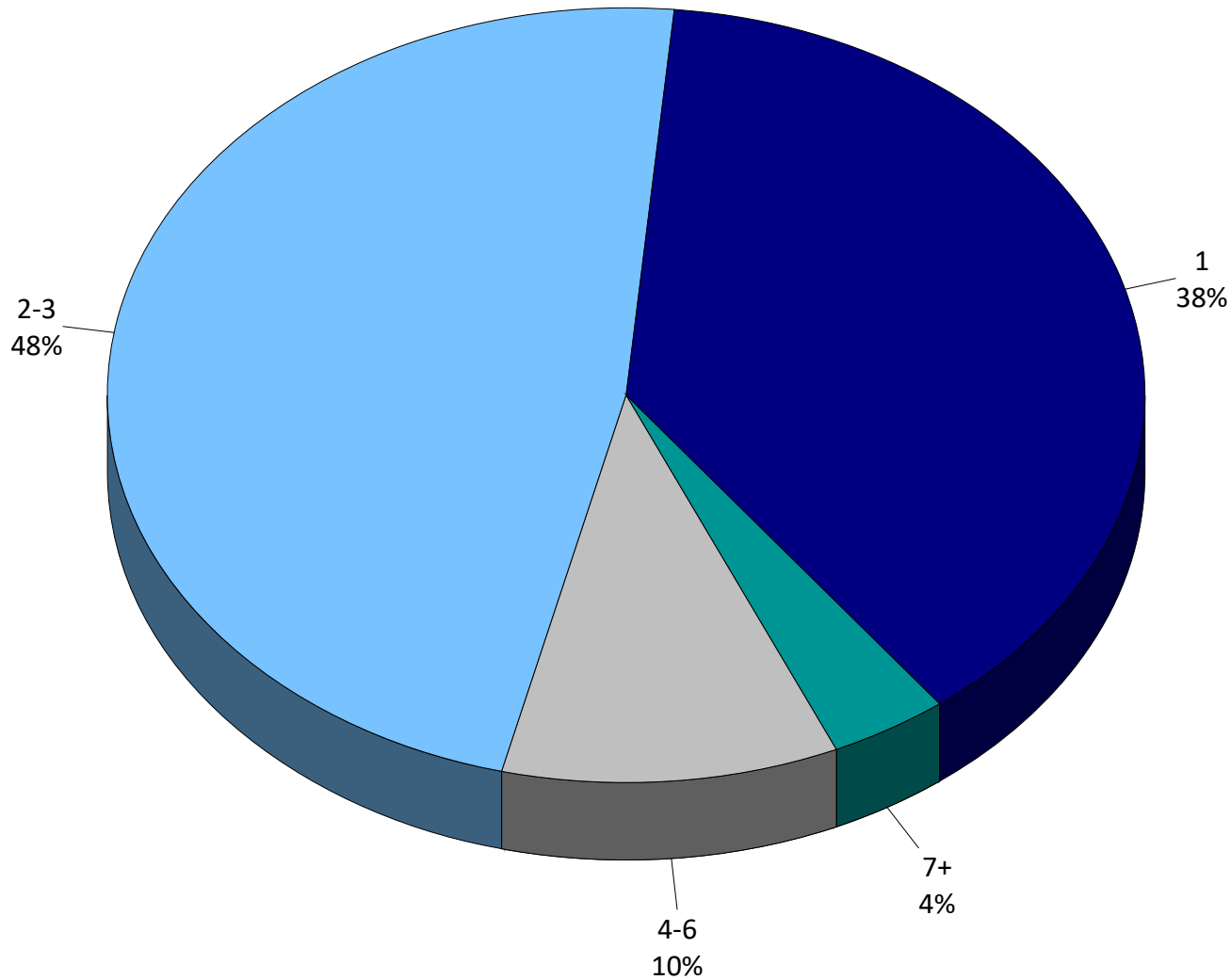
Q7. Has your household participated in any programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department during the past 12 months?

by percentage of respondents



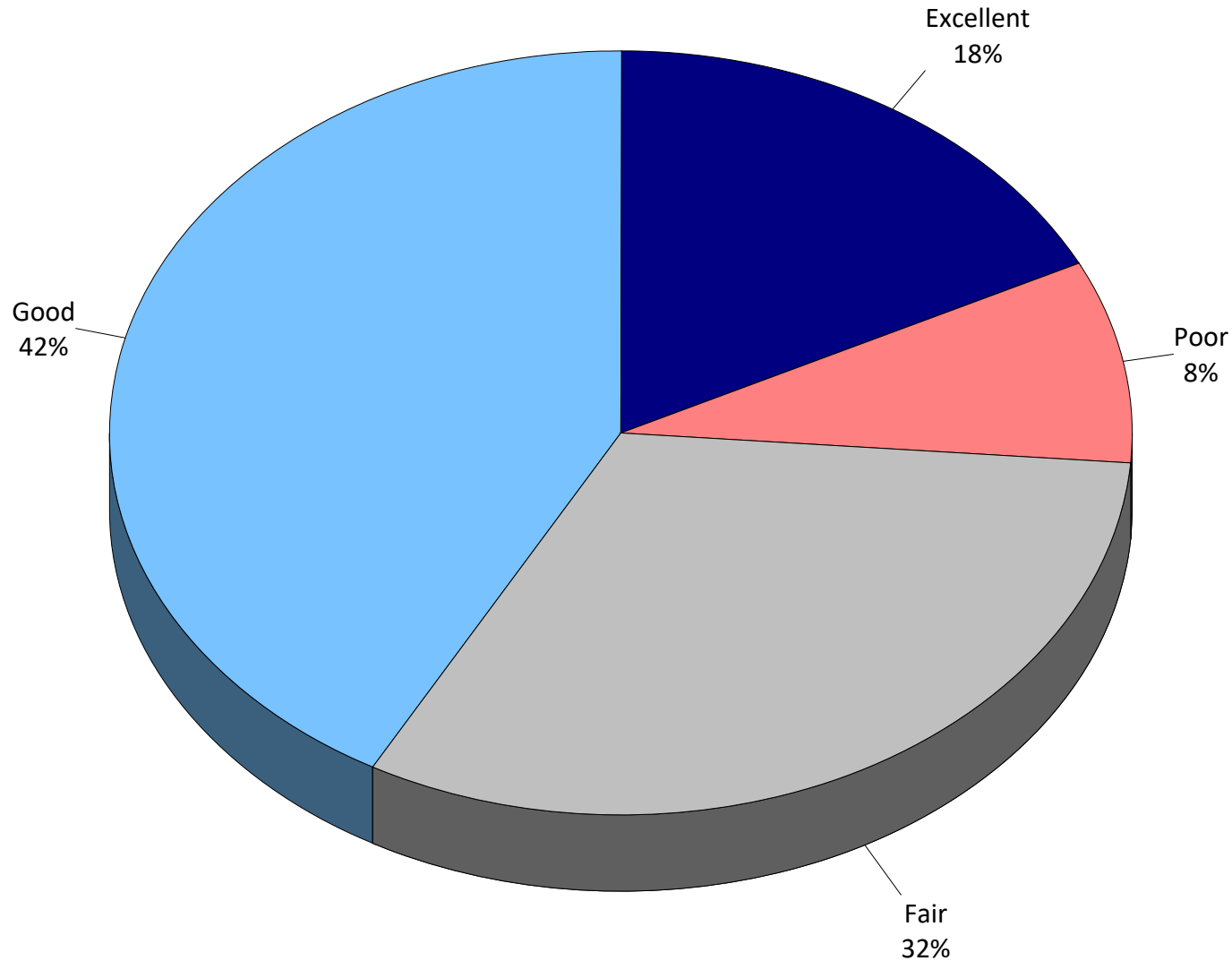
Q7a. How many programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department have you or members of your household participated in during the past 12 months?

by percentage of respondents (excluding "don't know")



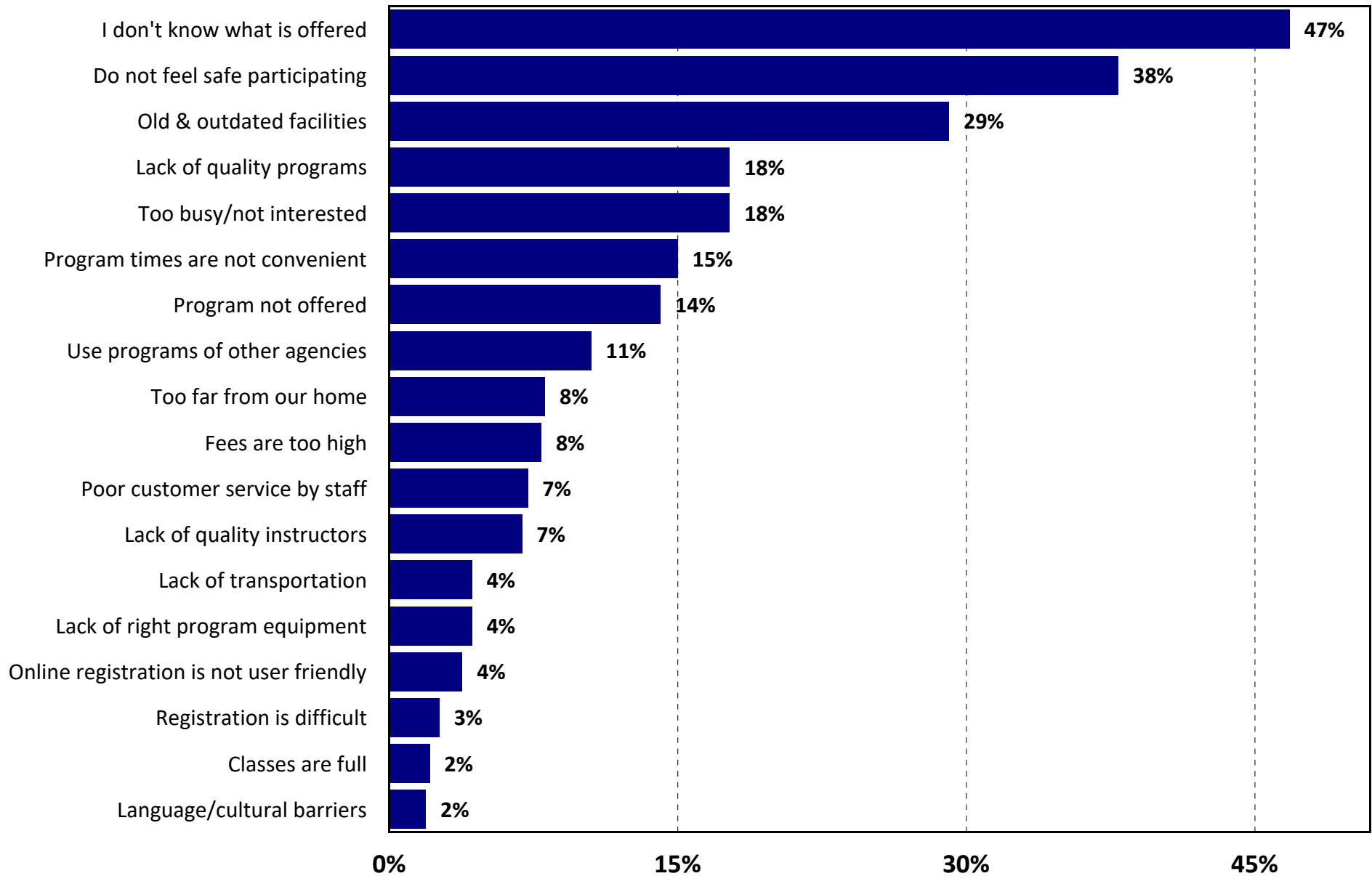
Q7b. How would you rate the overall quality of the City of San Bernardino Parks, Recreation and Community Services Department programs or events in which your household has participated?

by percentage of respondents (excluding "don't know")



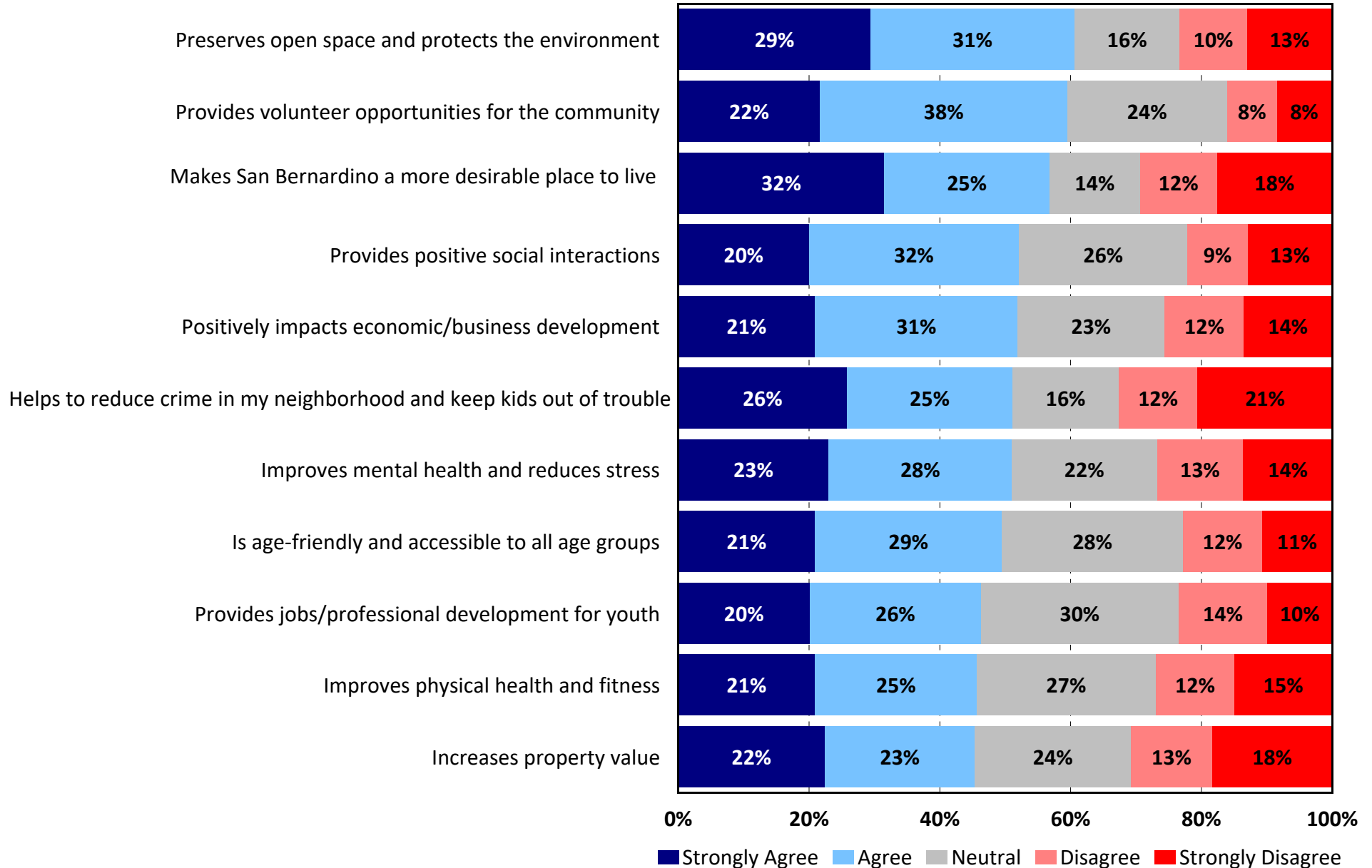
Q8. Reasons that prevent you or members of your household from participating in City of San Bernardino Community Services Department programs more often.

by percentage of respondents (multiple selections could be made)



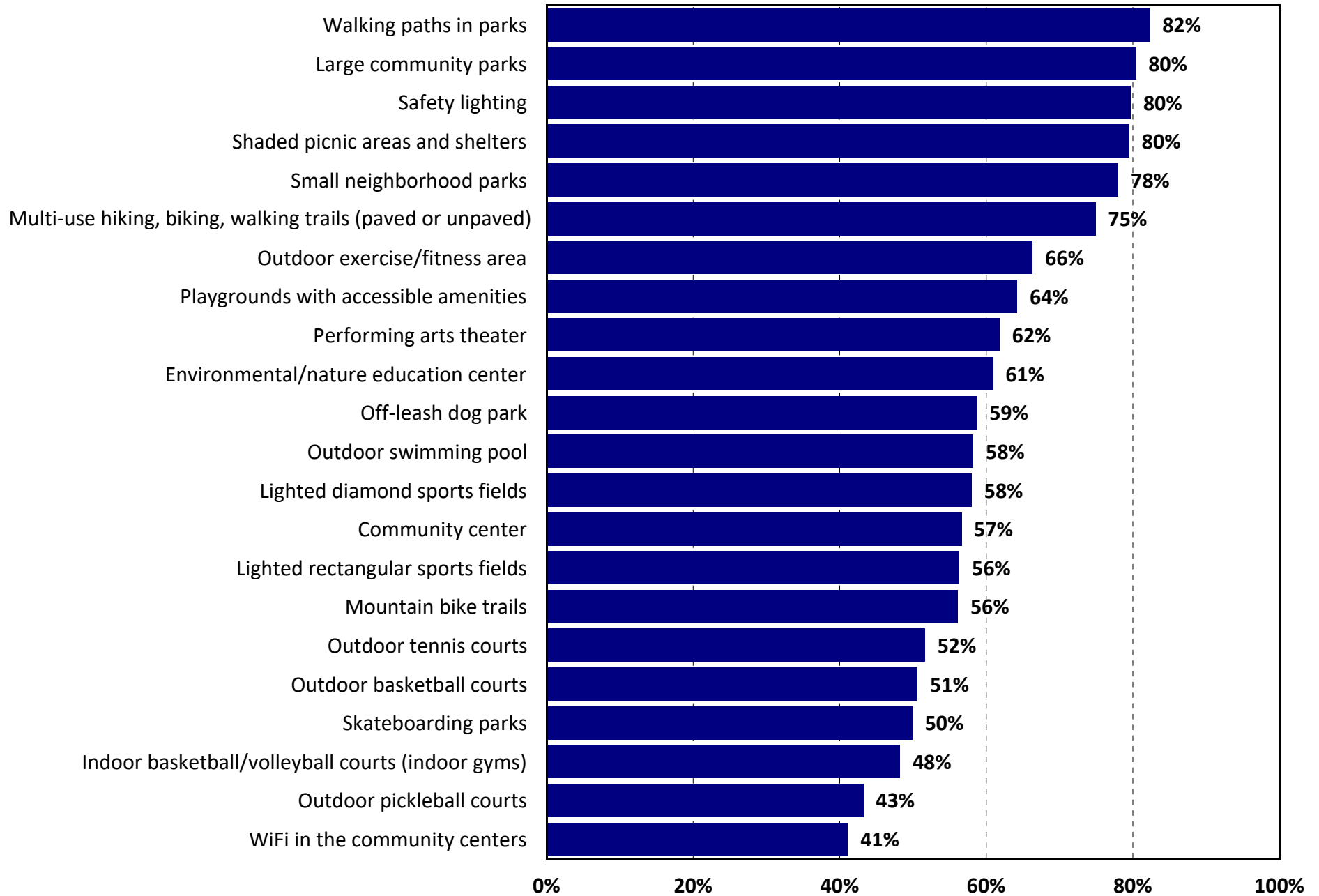
Q9. Level of agreement with statements concerning some potential benefits of the City of San Bernardino's parks, facilities, and recreation programs or events.

by percentage of respondents (excluding "don't know")



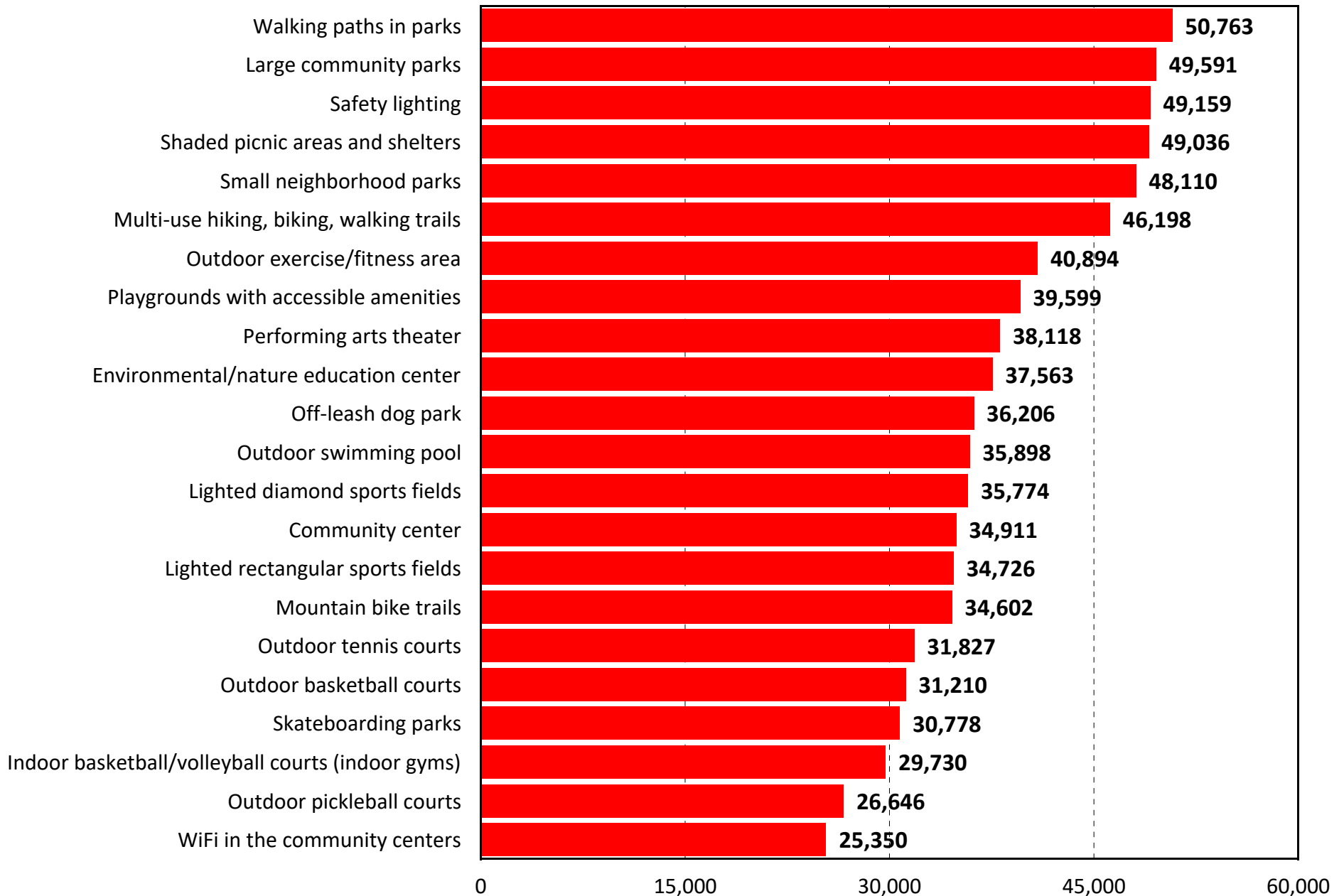
Q10. Respondents With Need for Facilities/ Amenities

by percentage of respondents



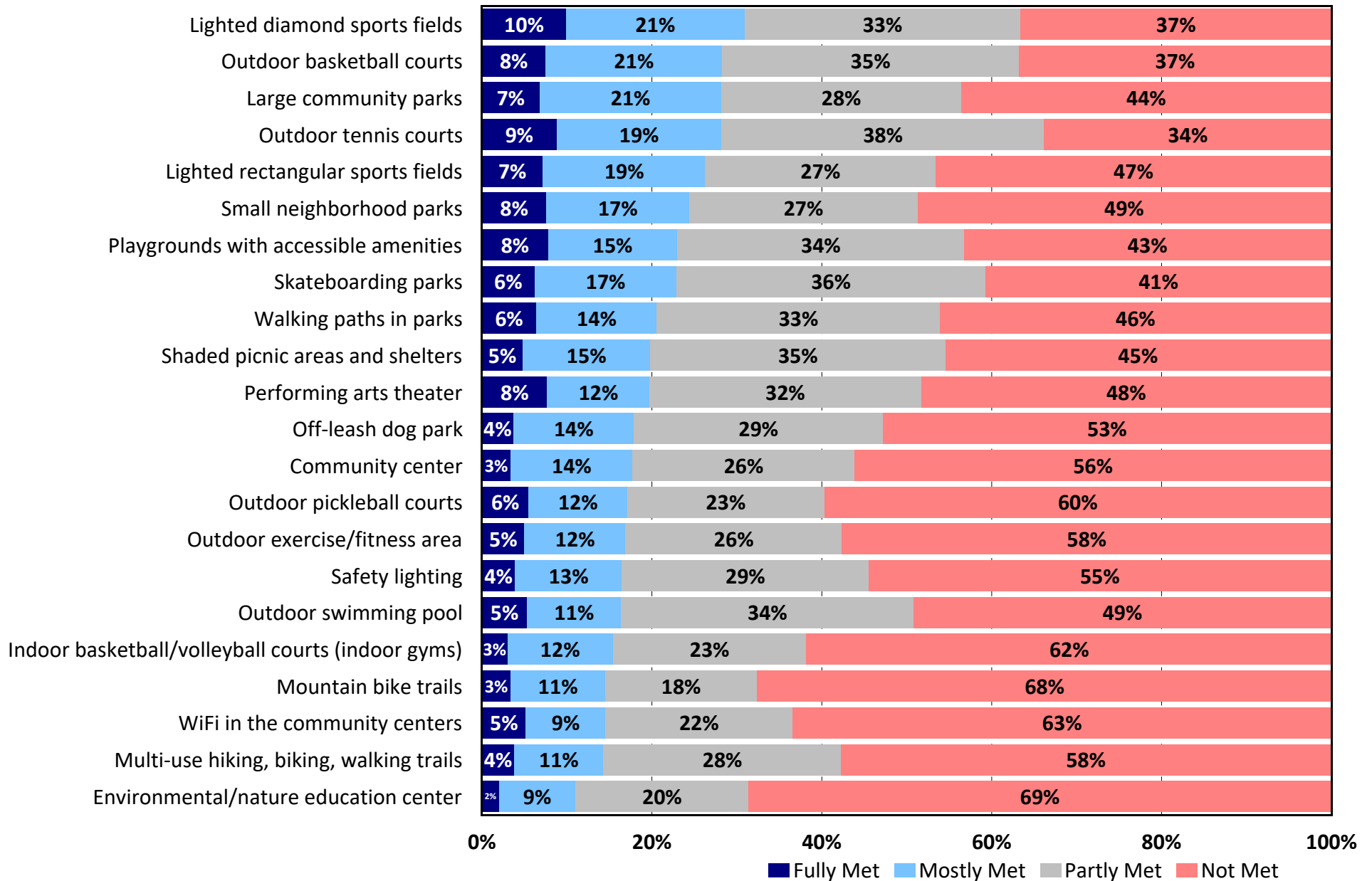
Q10b. Estimated Number of Households With Need For Facilities/Amenities

by number of households based on an estimated 61,680 households in San Bernardino



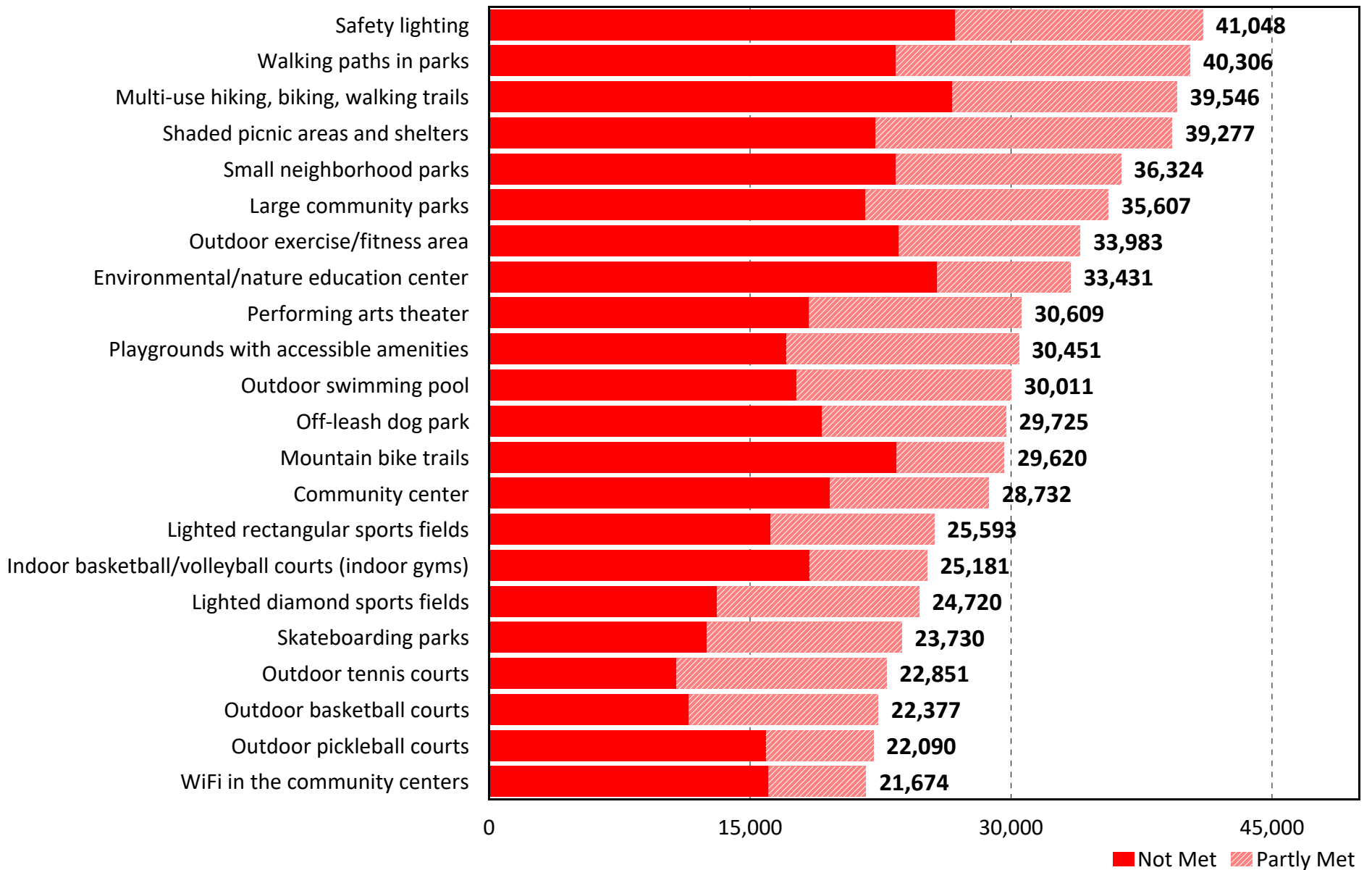
Q10c. How Well Households' Needs For Parks and Recreation Facilities and Amenities Are Being Met

by percentage of respondents who indicated their household had a need for the amenity or facility



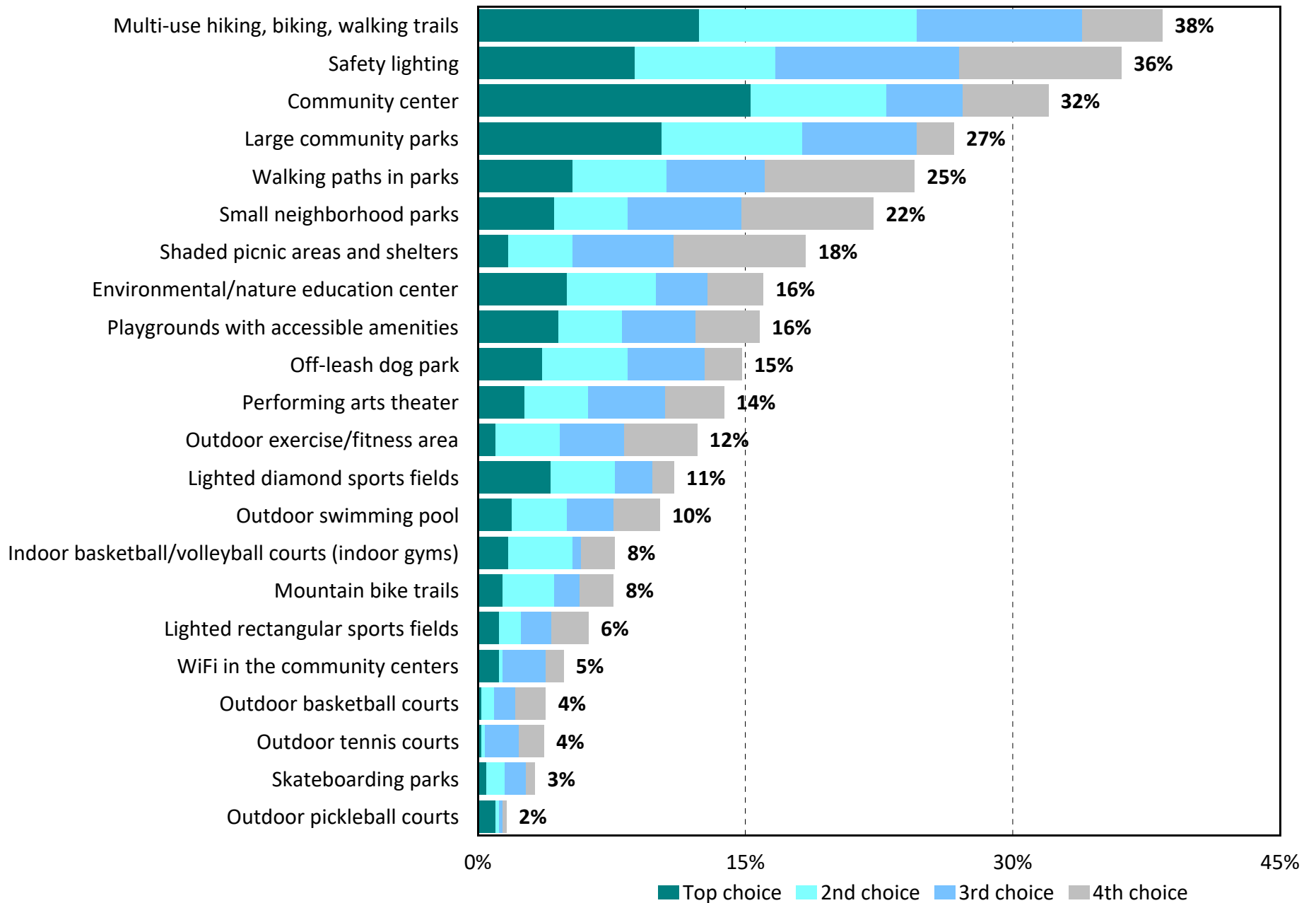
Q10d. Estimated Number of Households in San Bernardino Whose Needs for Facilities and Amenities are Only “Partly Met” or “Not Met”

by number of households with need based on an estimated 61,680 households in San Bernardino



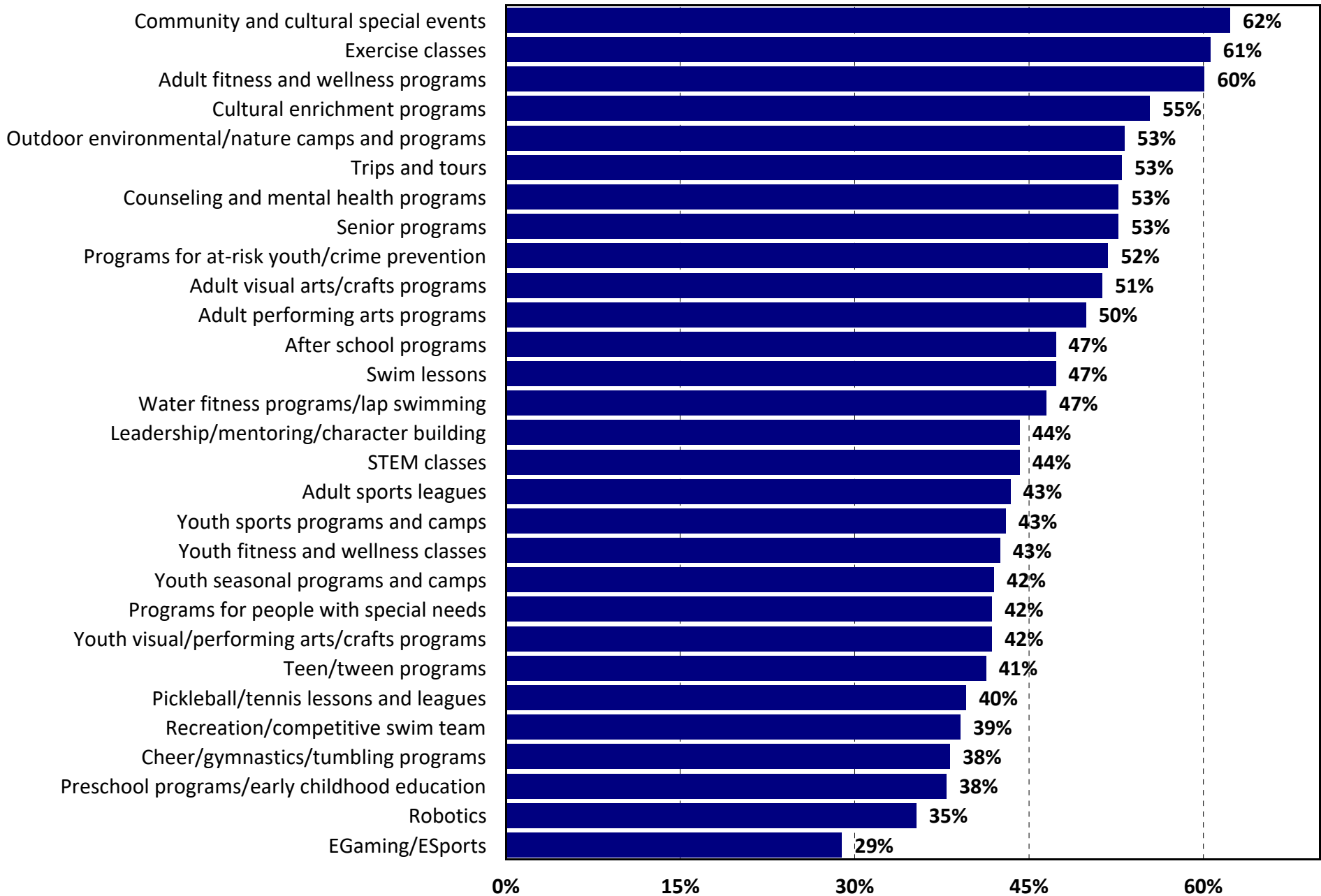
Q11. Facilities and Amenities That Are Most Important to Respondent Households

by percentage of respondents who selected the items as one of their top four choices



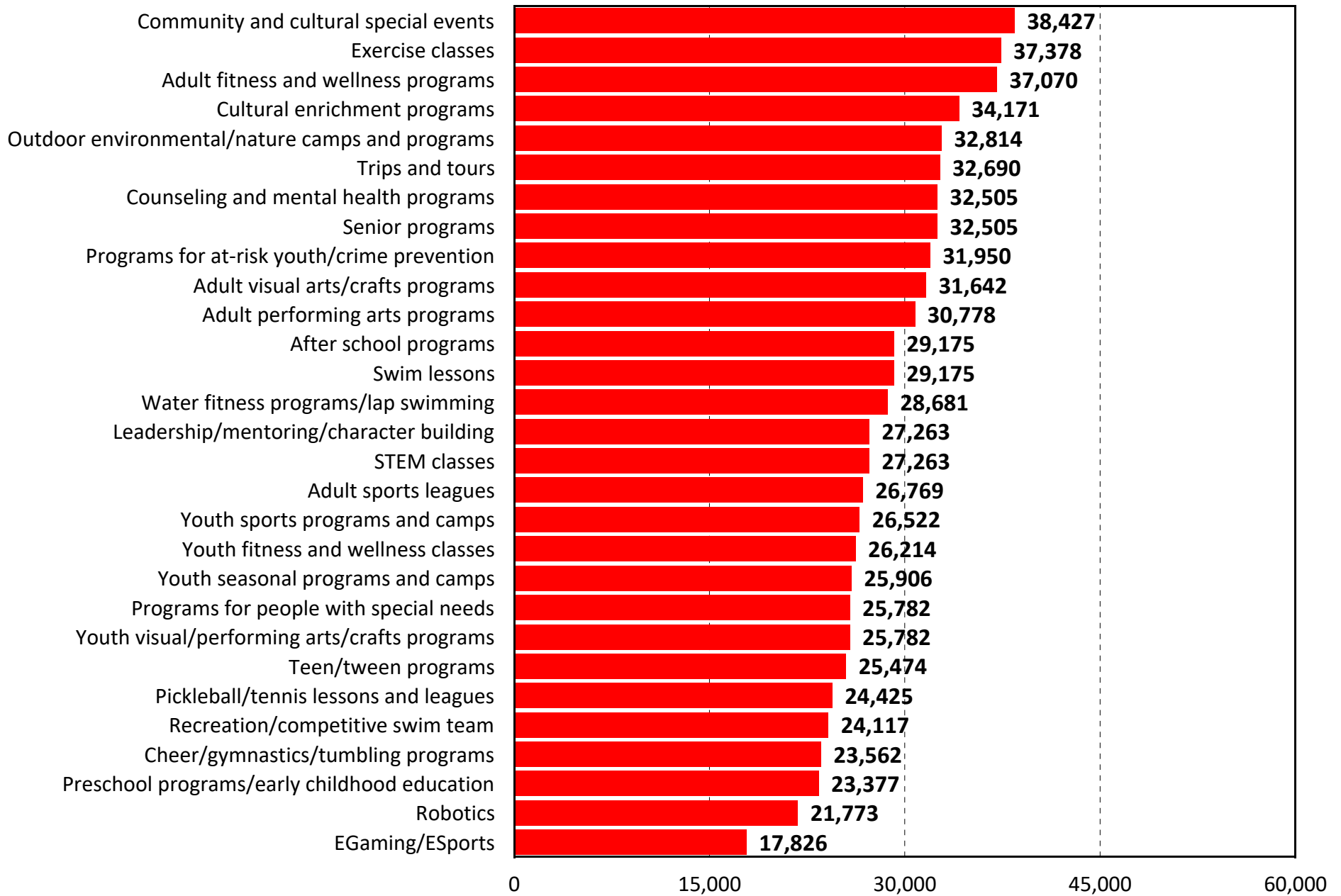
Q12. Respondents With Need for Programs/Activities

by percentage of respondents



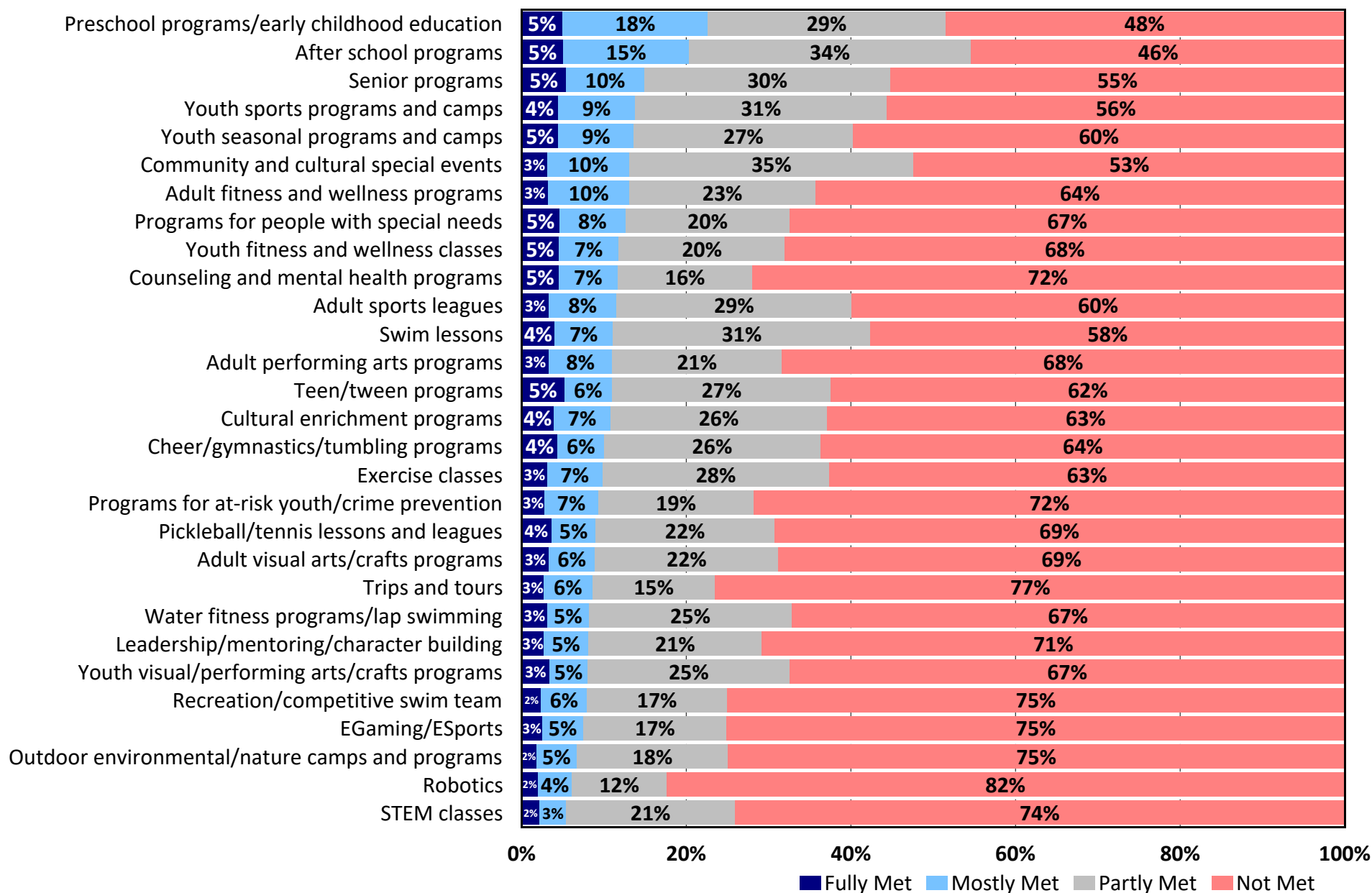
Q12b. Estimated Number of Households With Need For Programs/Activities

by number of households based on an estimated 61,680 households in San Bernardino



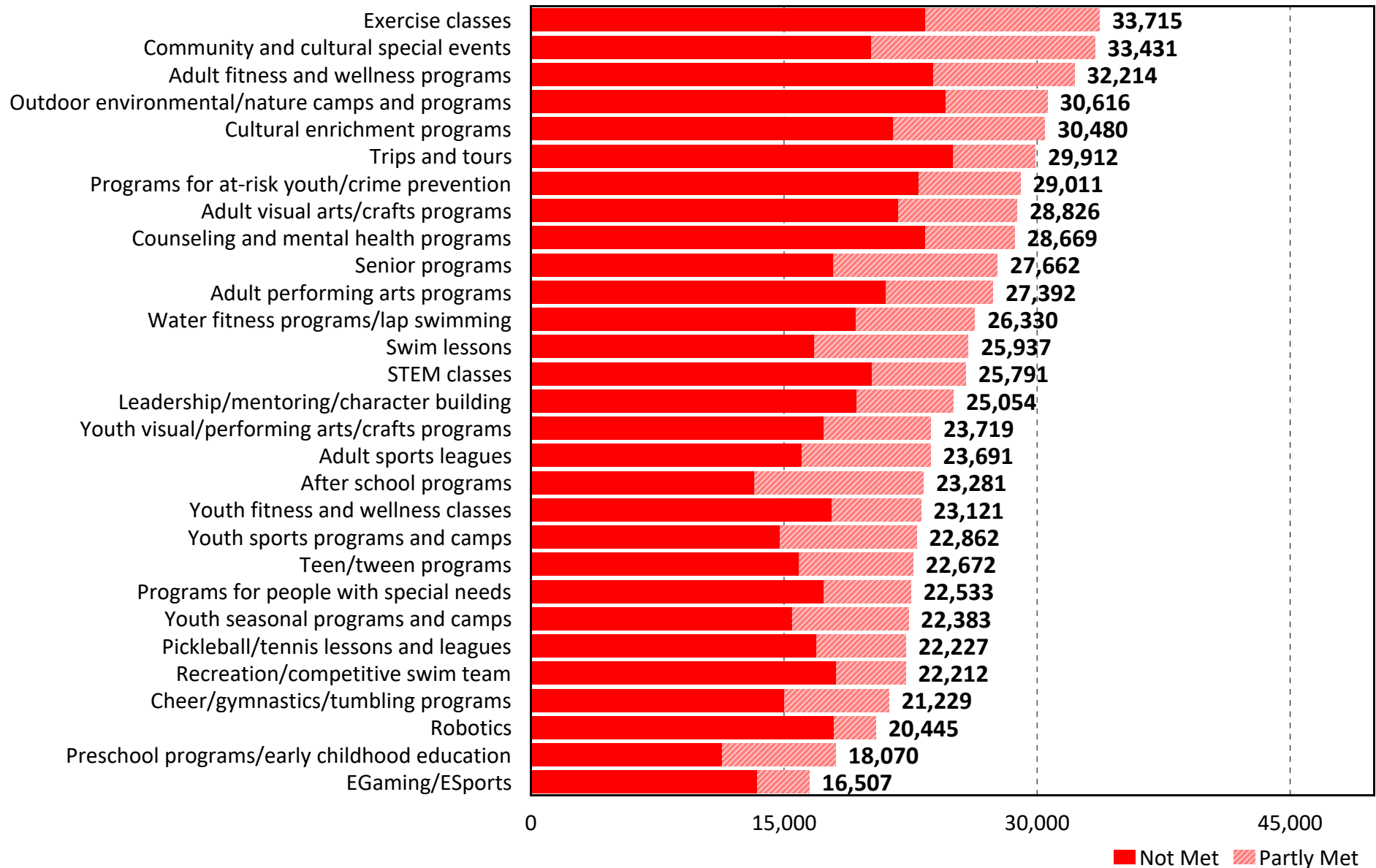
Q12c. How Well Households' Needs For Parks and Recreation Programs/Activities Are Being Met

by percentage of respondents who indicated their household had a need for the amenity or facility



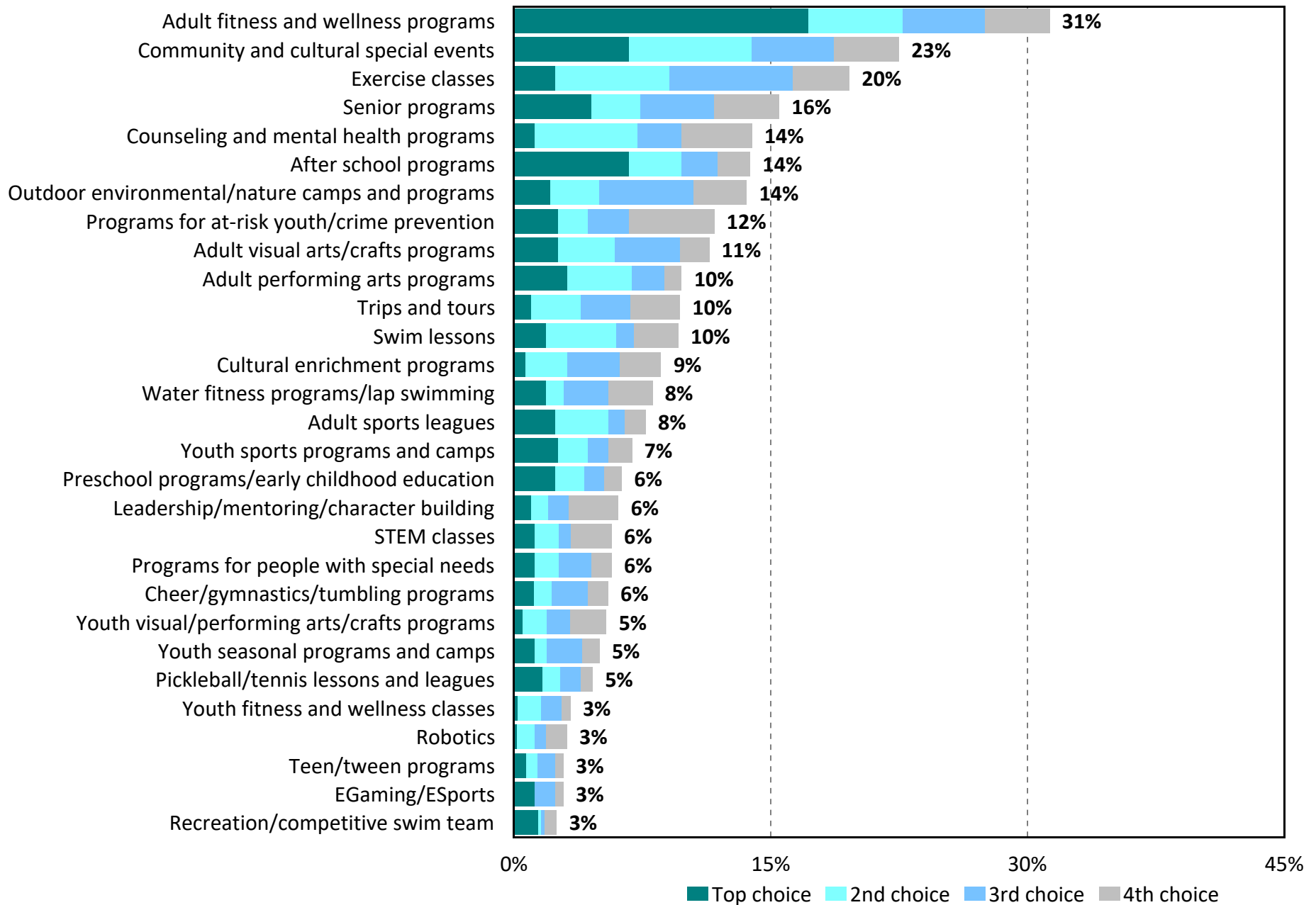
Q12d. Estimated Number of Households in San Bernardino Whose Needs for Programs/Activities are Only “Partly Met” or “Not Met”

by number of households with need based on an estimated 61,680 households in San Bernardino



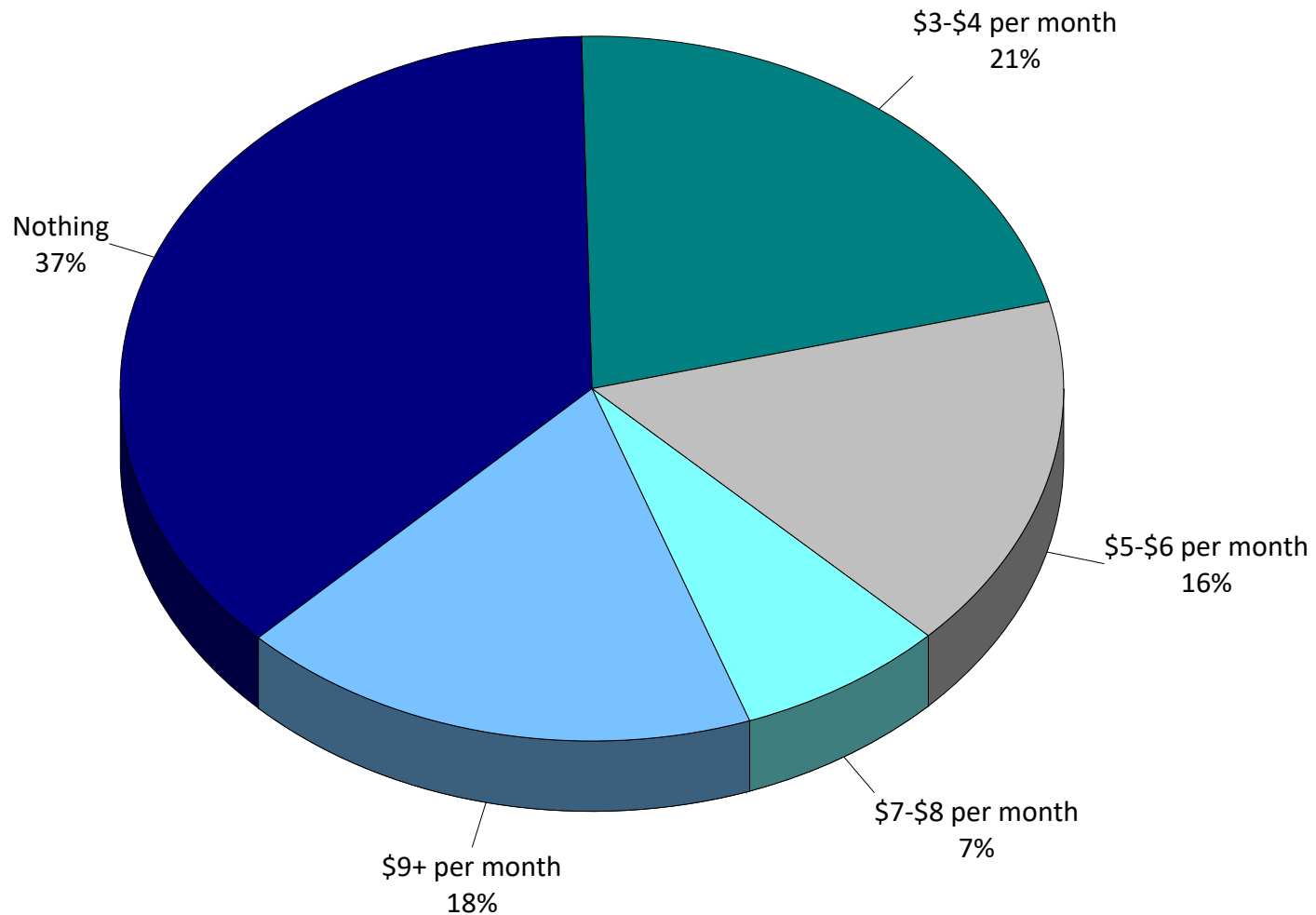
Q13. Programs and Activities That Are Most Important to Respondent Households

by percentage of respondents who selected the items as one of their top four choices



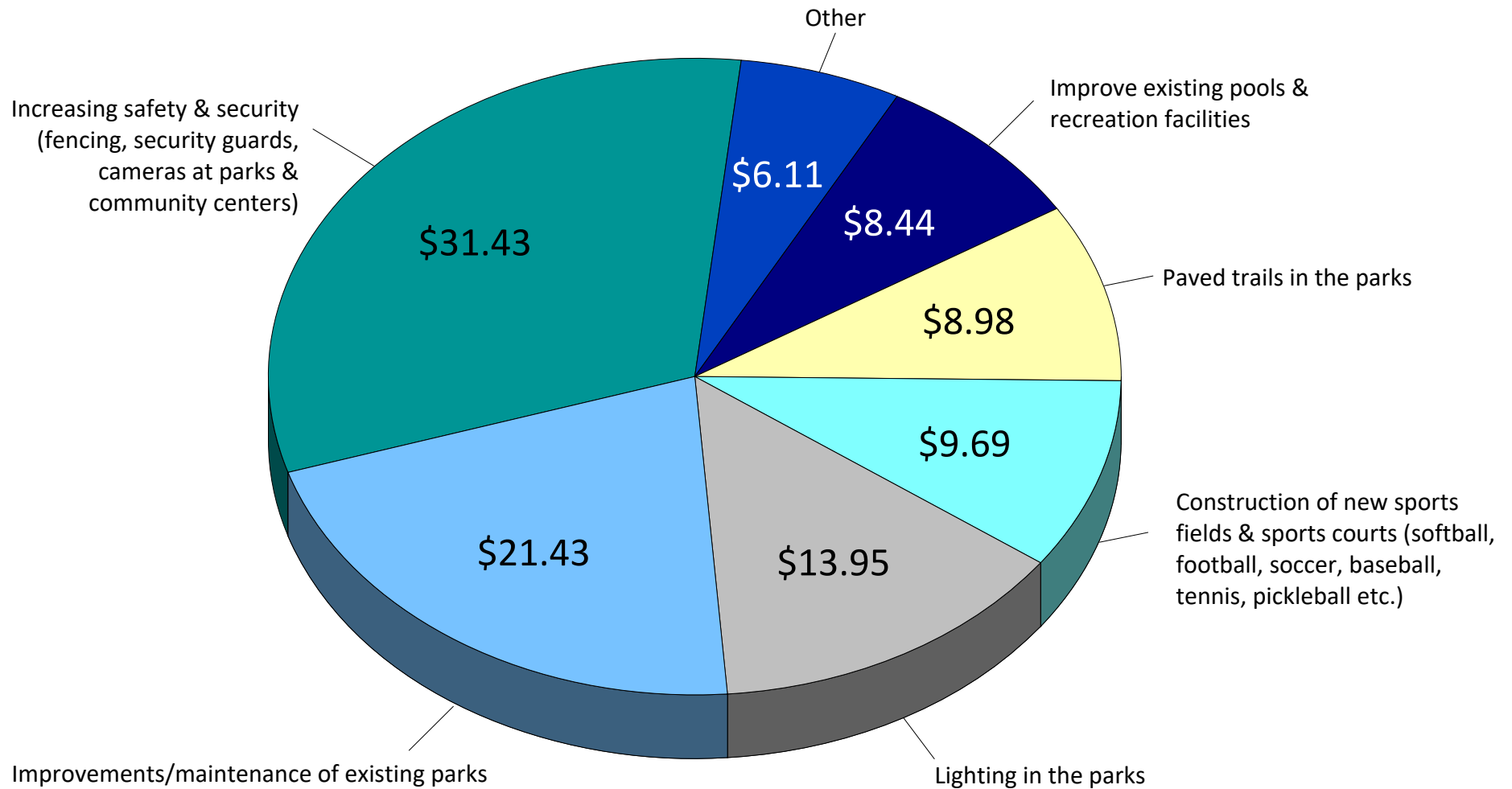
Q14. What is the maximum amount of additional tax revenue you would be willing to pay to improve the City of San Bernardino's system with the parks, trails, recreation facilities and programs you have indicated are most important to your household?

by percentage of respondents (excluding "not provided")



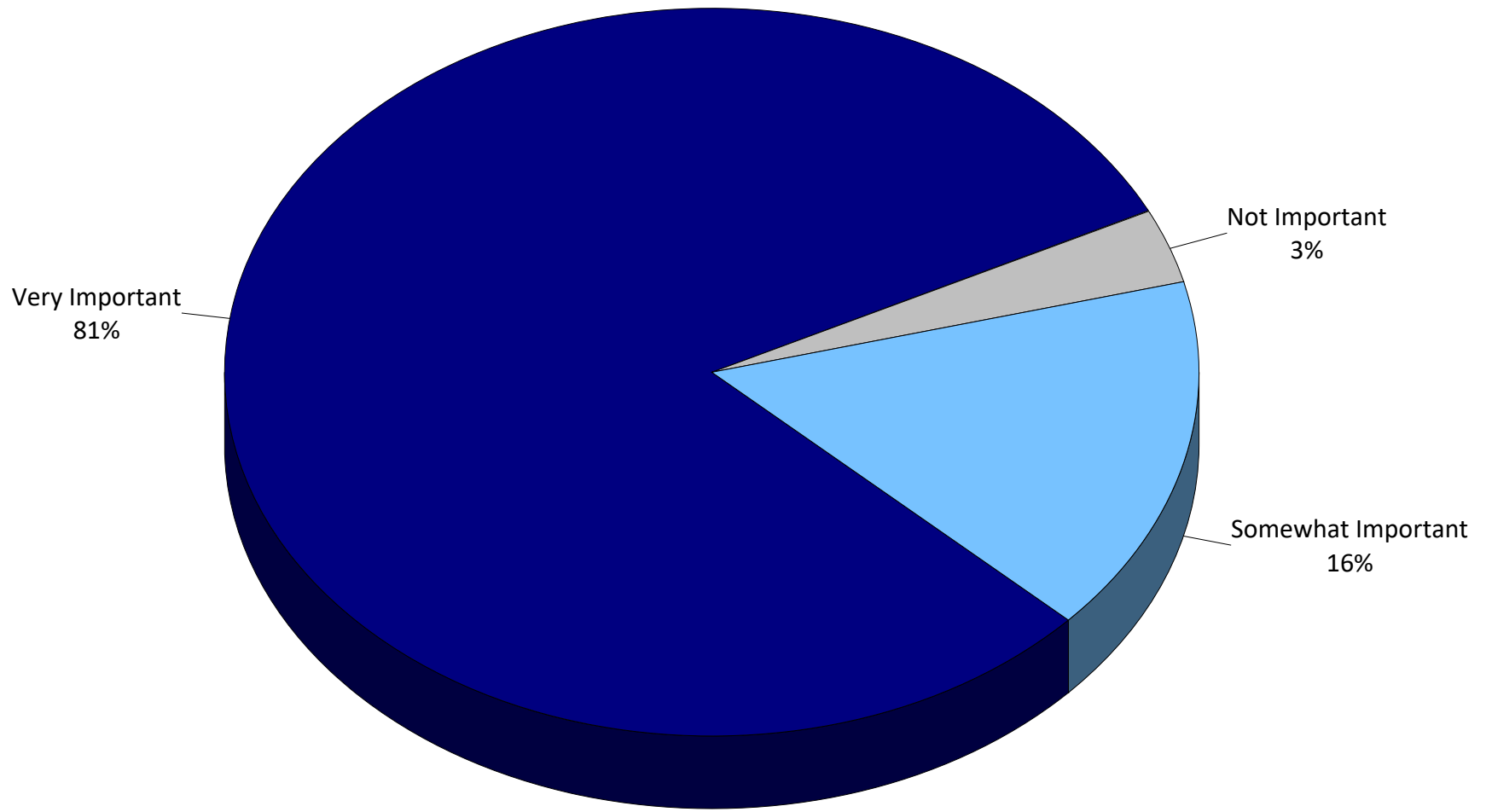
Q15. If you had \$100, how would you allocate the funds among the parks and recreation categories listed below?

by average allocated per item



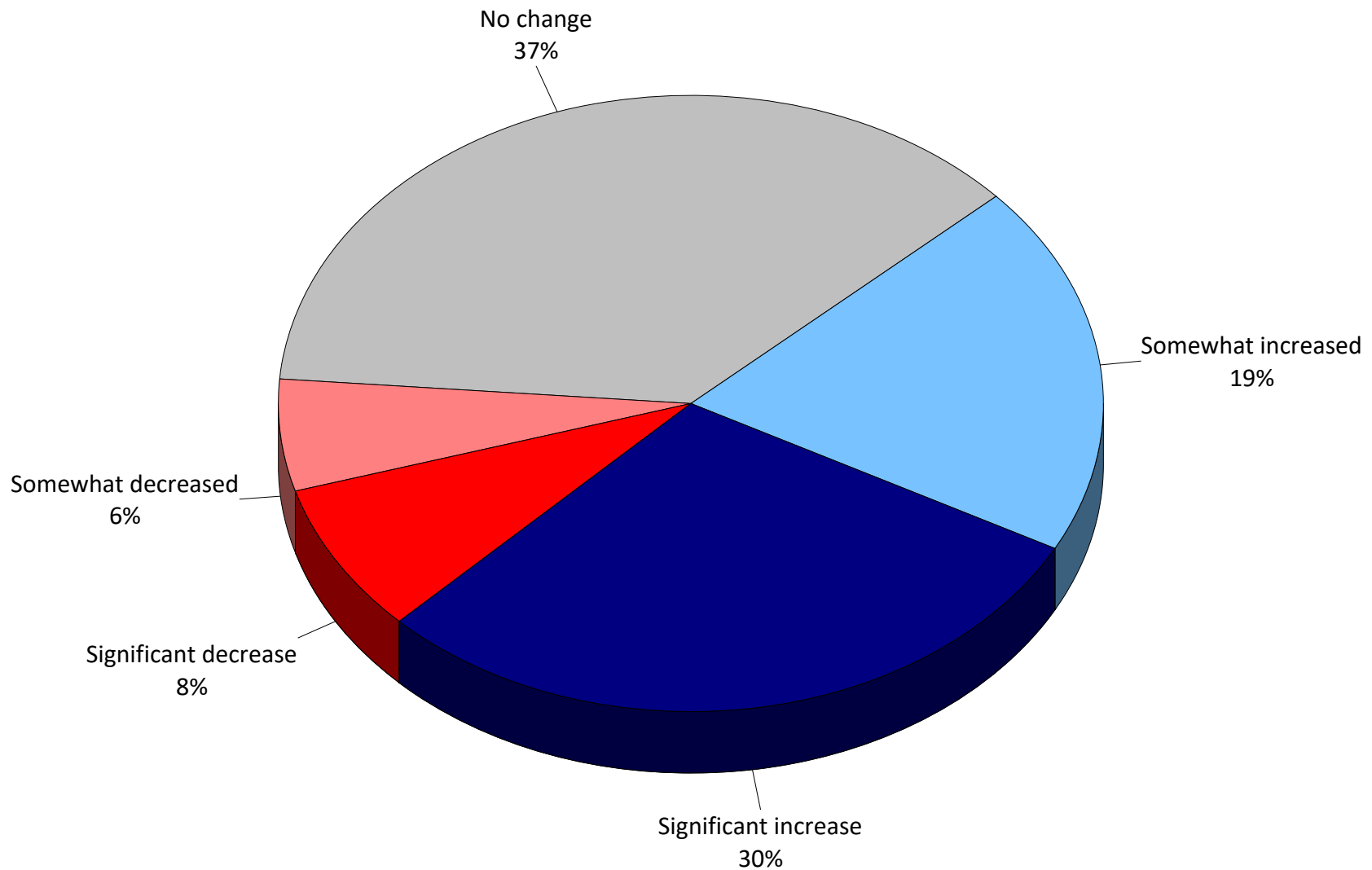
Q16. How important do you feel it is for the City of San Bernardino to provide high quality parks, recreation facilities and programs?

by percentage of respondents (excluding "not sure")



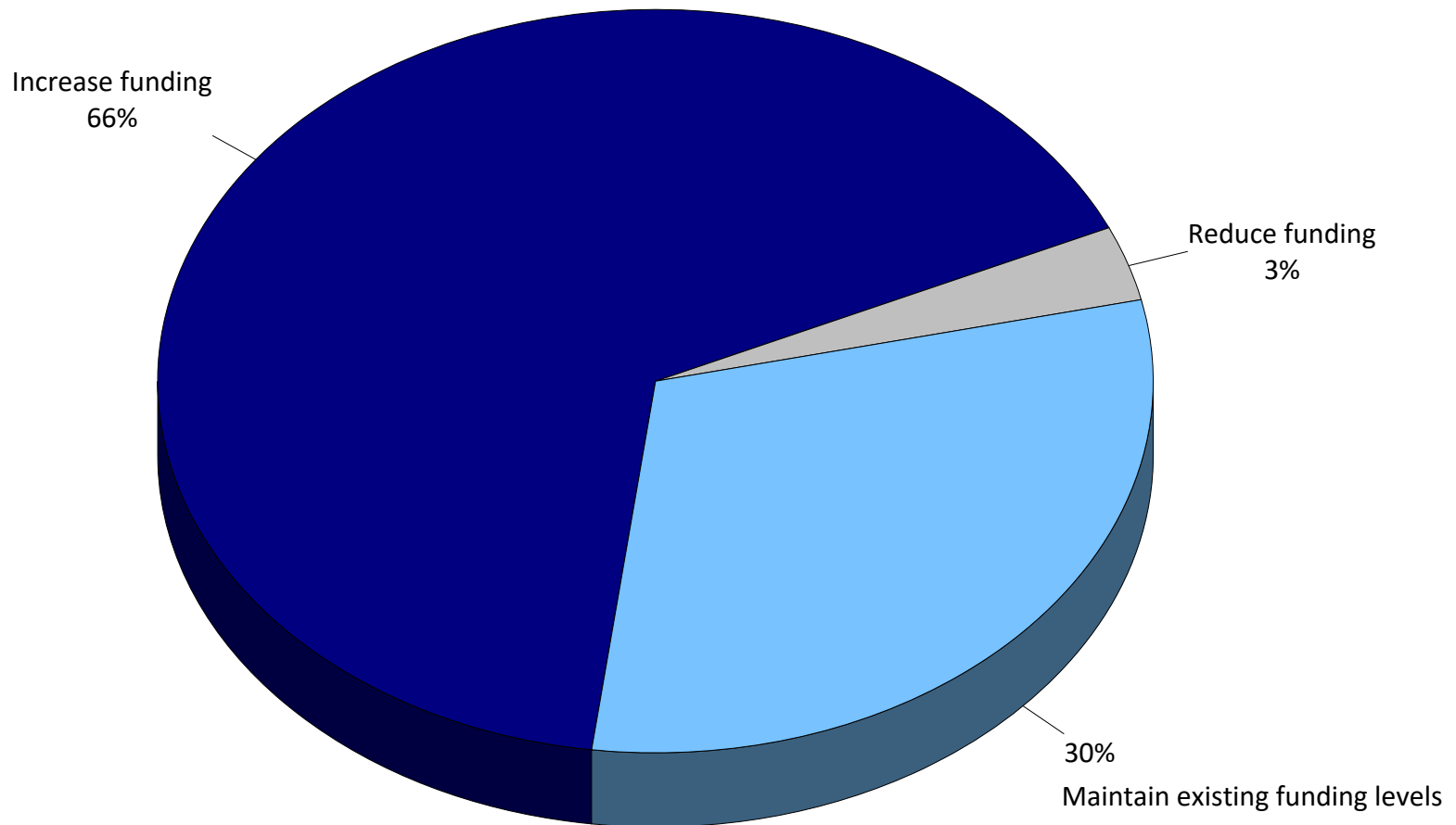
Q17. Given the recent COVID-19/Coronavirus pandemic, how has your and your household's perception of the value of parks, trails, open spaces, and recreation changed?

by percentage of respondents (excluding "not provided")



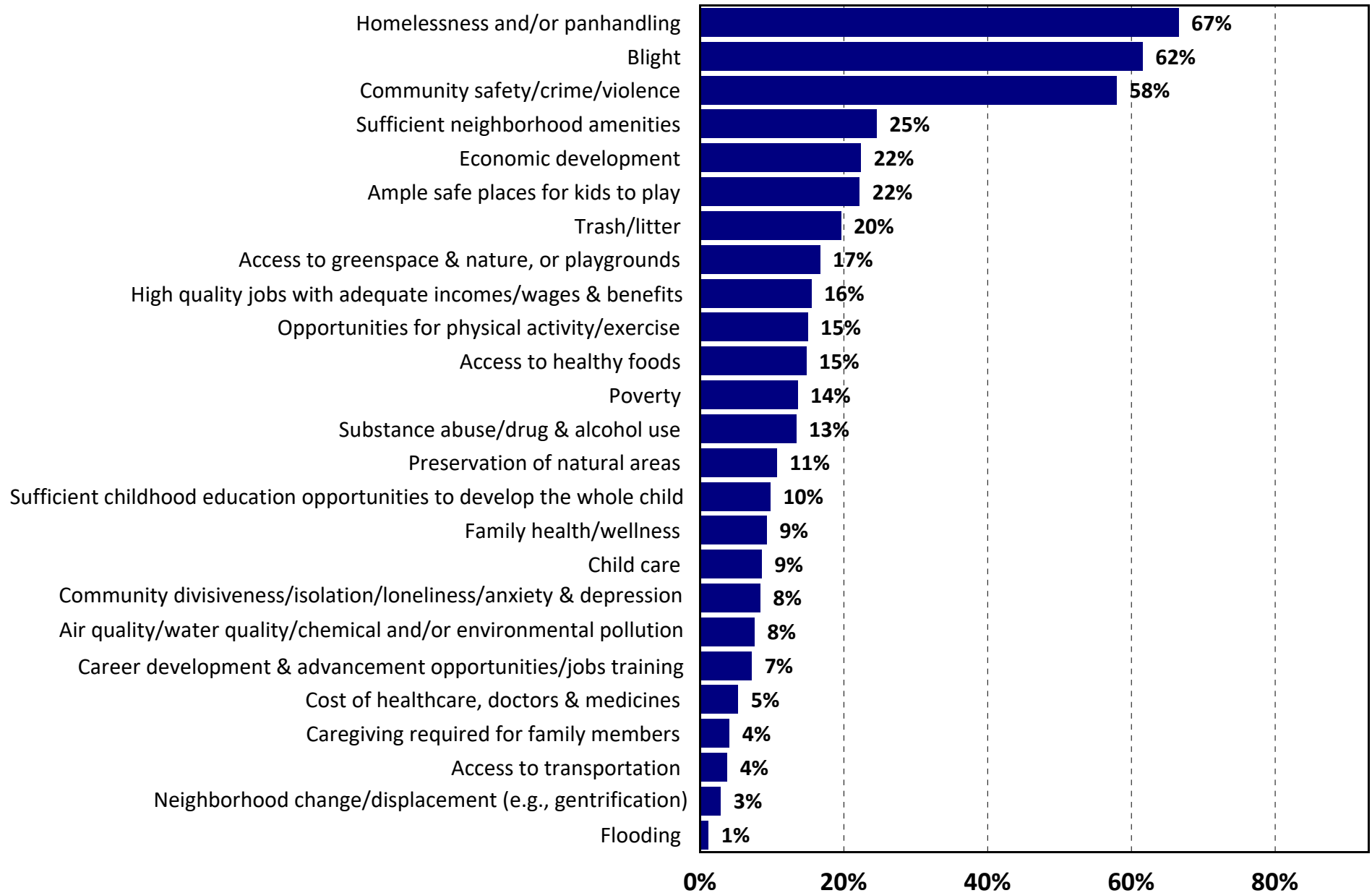
Q18. Based on your perception of value in Q17, how would you want the City of San Bernardino to fund future parks, recreation, trails and open space needs?

by percentage of respondents (excluding "not sure")



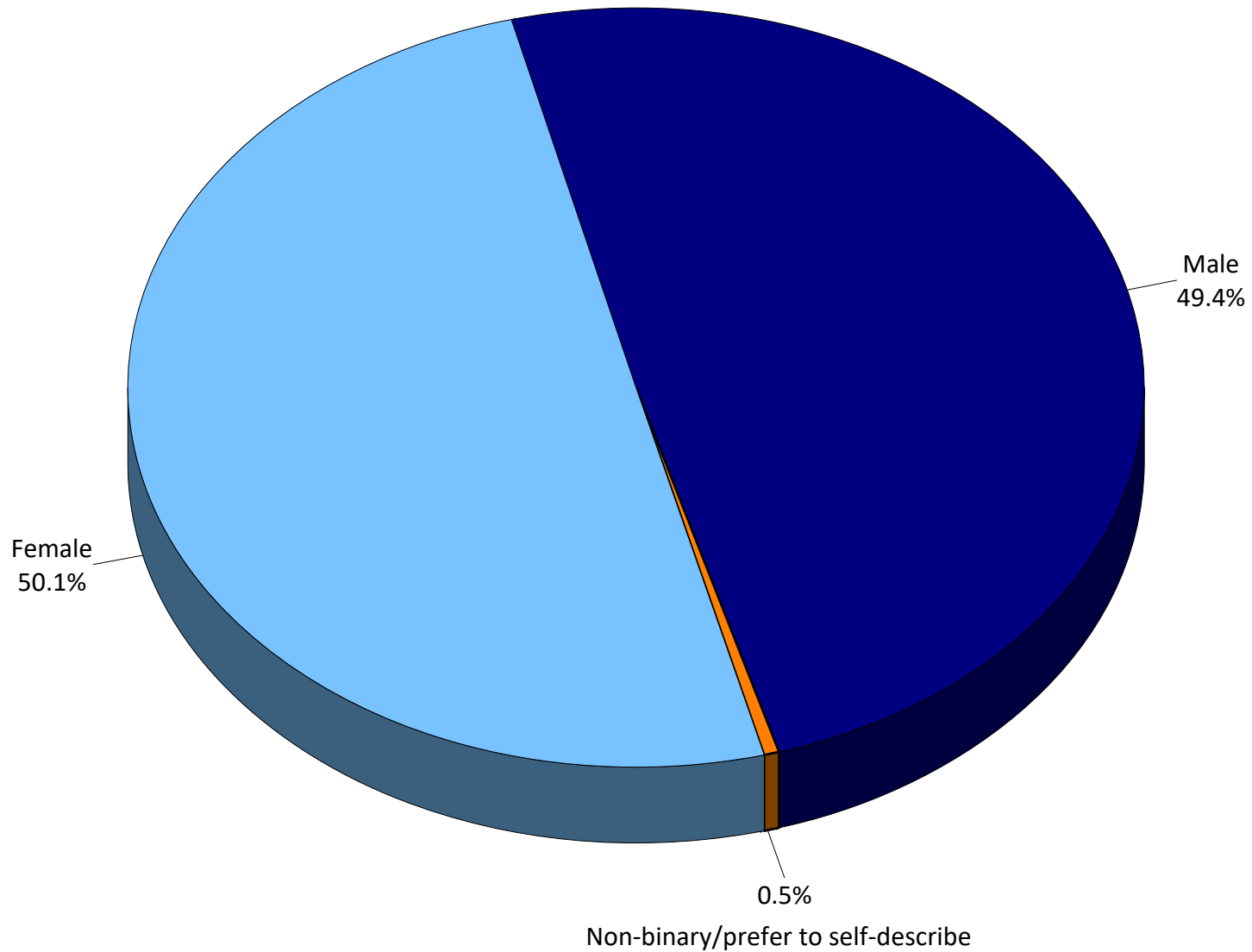
Q19. Please select the top FIVE areas of concern that are MOST IMPORTANT to you and your household.

by percentage of respondents who selected the item as one of their top 5 concerns



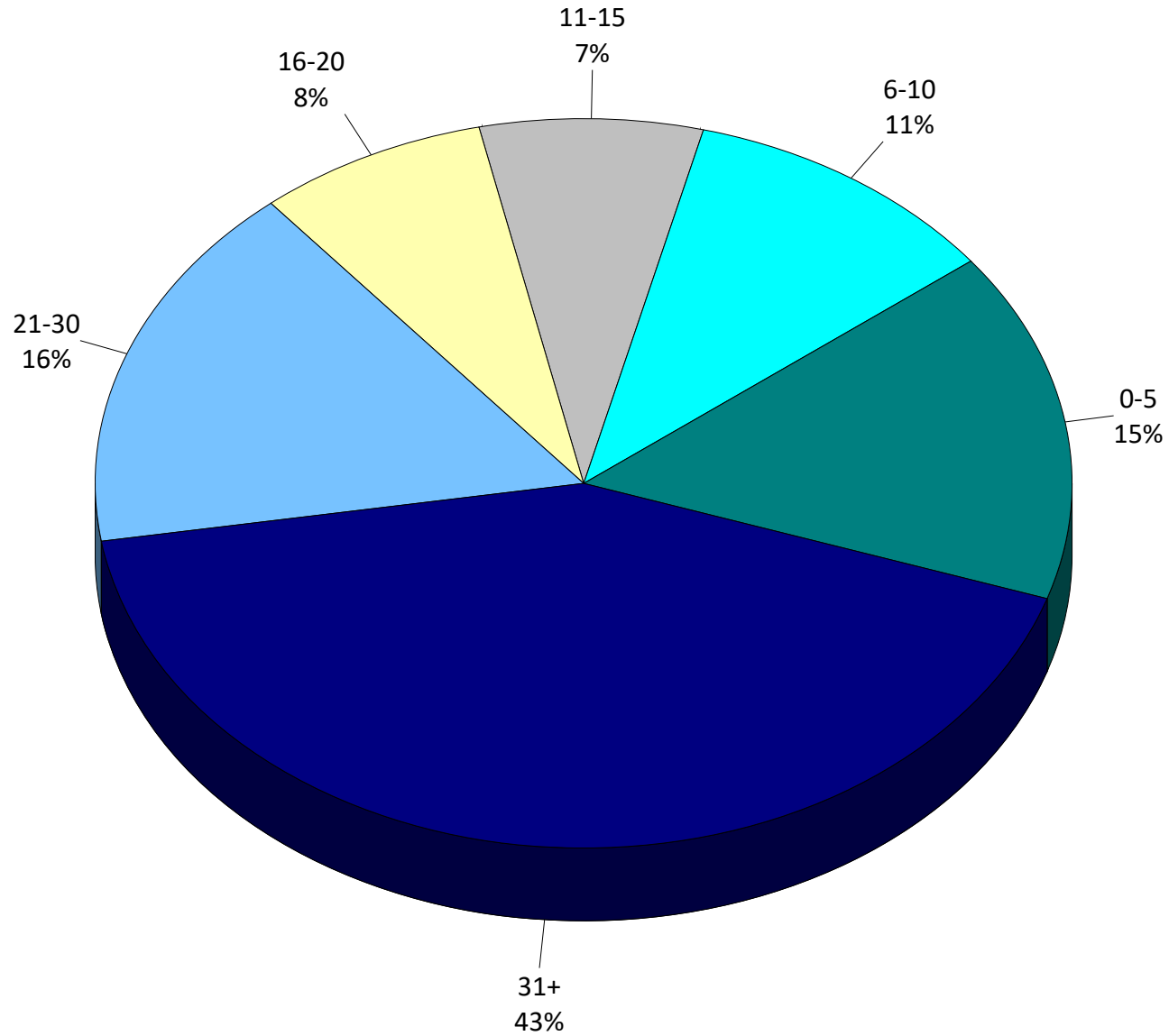
Q20. Your gender identity:

by percentage of respondents (excluding "prefer not to disclose")



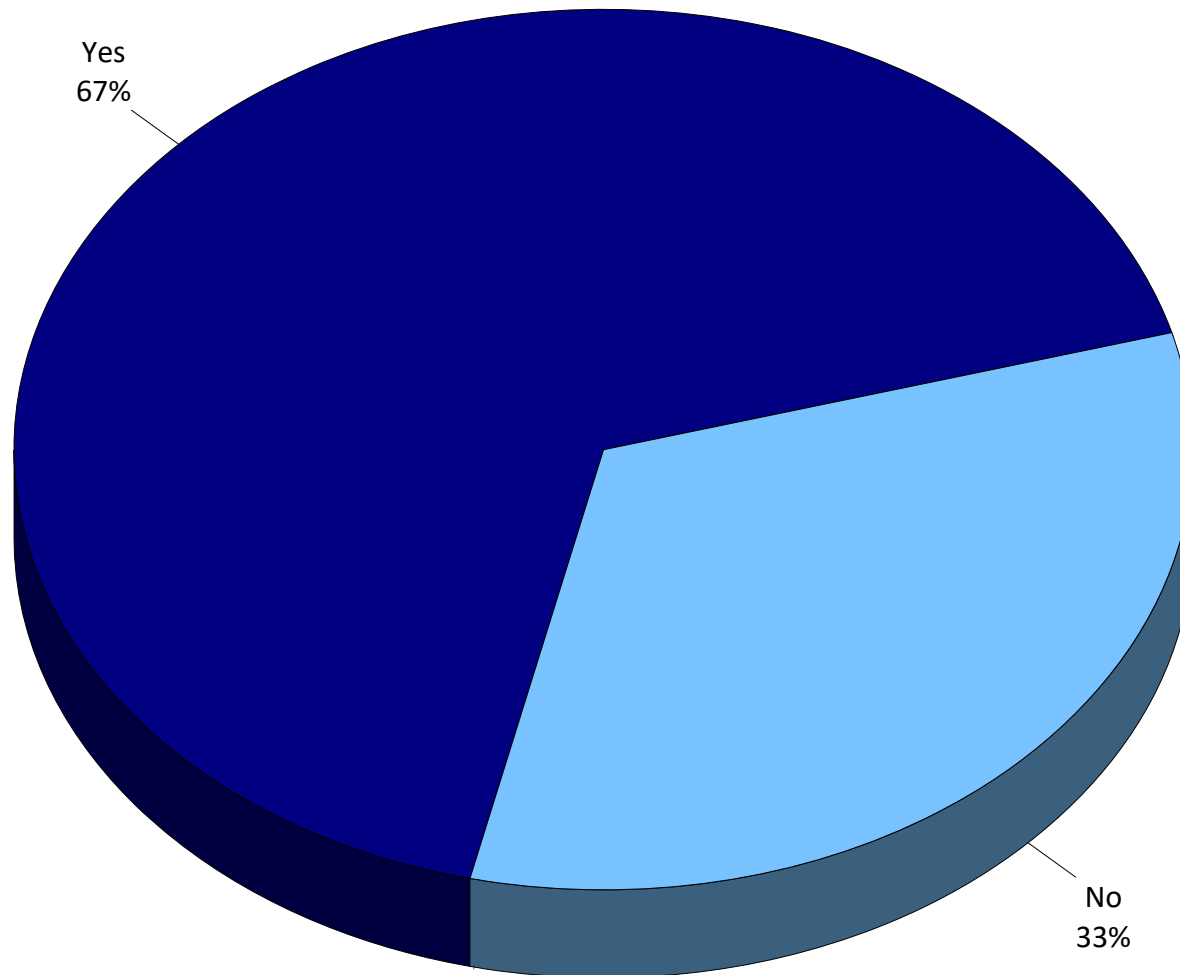
Q21. How many years have you lived in San Bernardino?

by percentage of respondents (excluding "not provided")



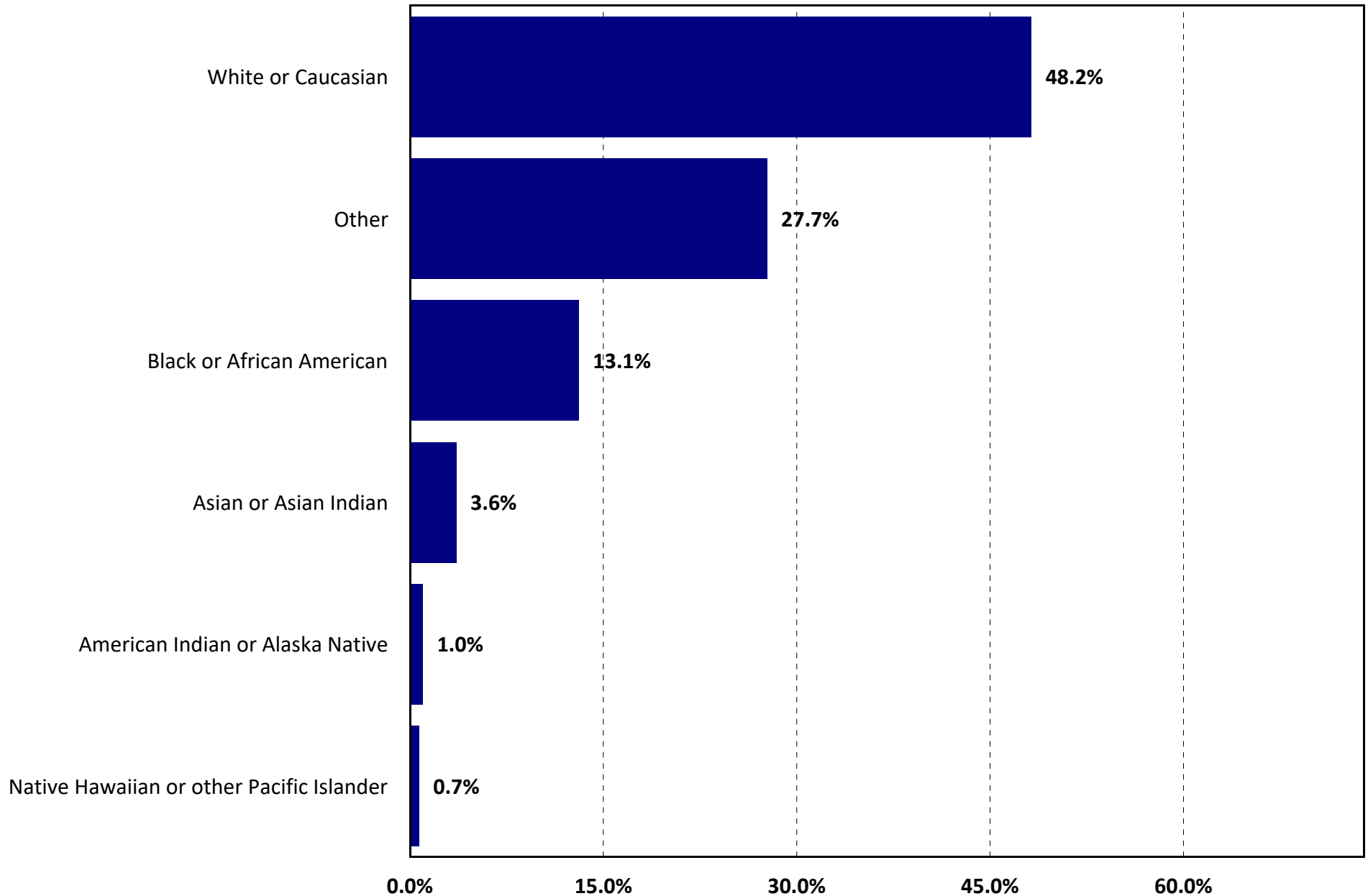
Q22. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry?

by percentage of respondents (excluding "not provided")



Q23. Which of the following best describes your race/ethnicity?

by percentage of respondents



3

**Priority Investment
Rating**

Priority Investment Rating

San Bernardino, CA

The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are not met or only partly met) for each facility/program relative to the facility/program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, if the Unmet Needs Rating for Community Gardens were 98.9 (out of 100) and the Importance Rating for Community Gardens were 21.6 (out of 100), the Priority Investment Rating for Community Gardens would be 120.5 (out of 200).

How to Analyze the Charts:

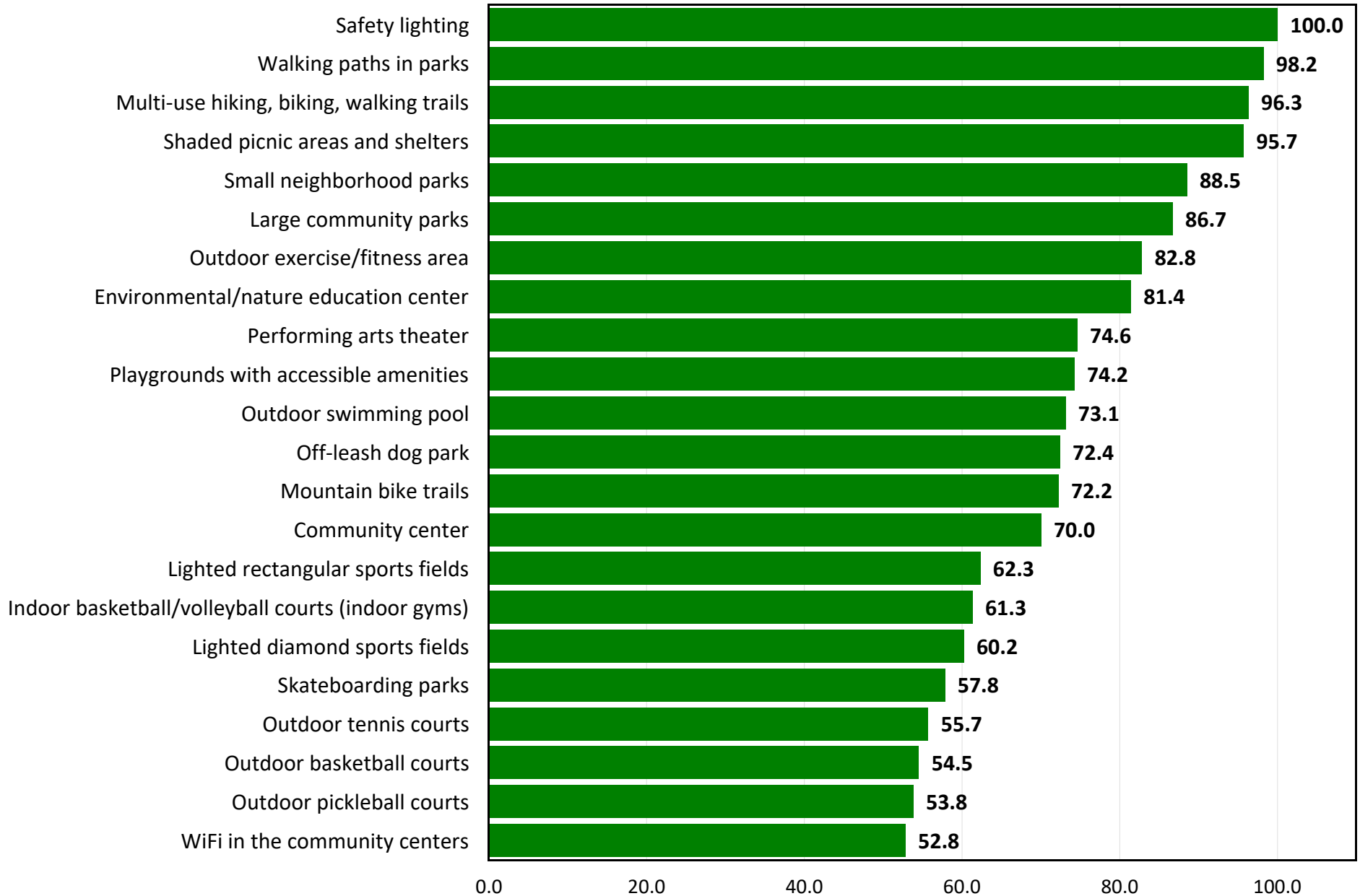
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

Unmet Needs Rating for Facilities/Amenities

the rating for the item with the most unmet need=100

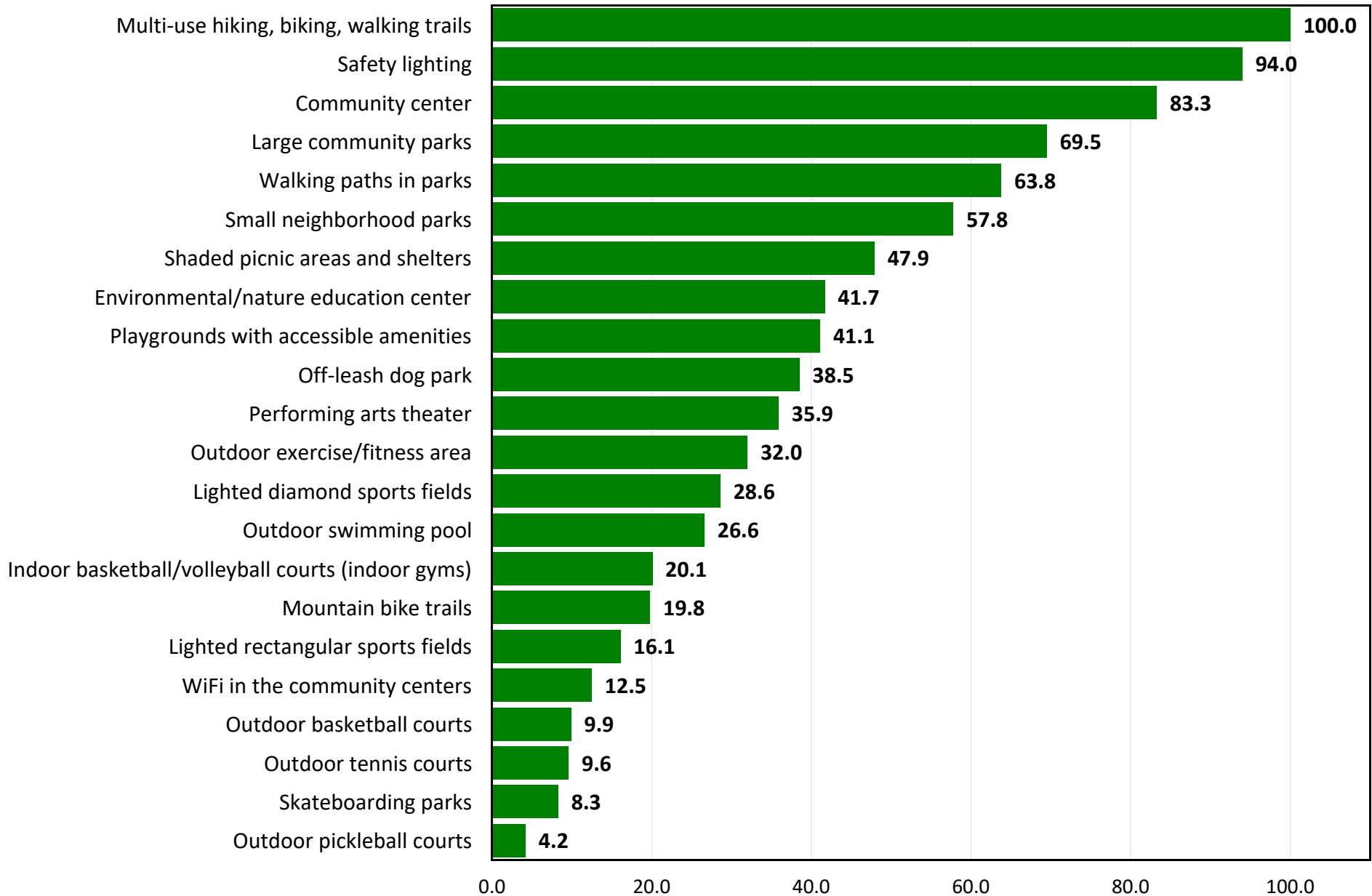
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



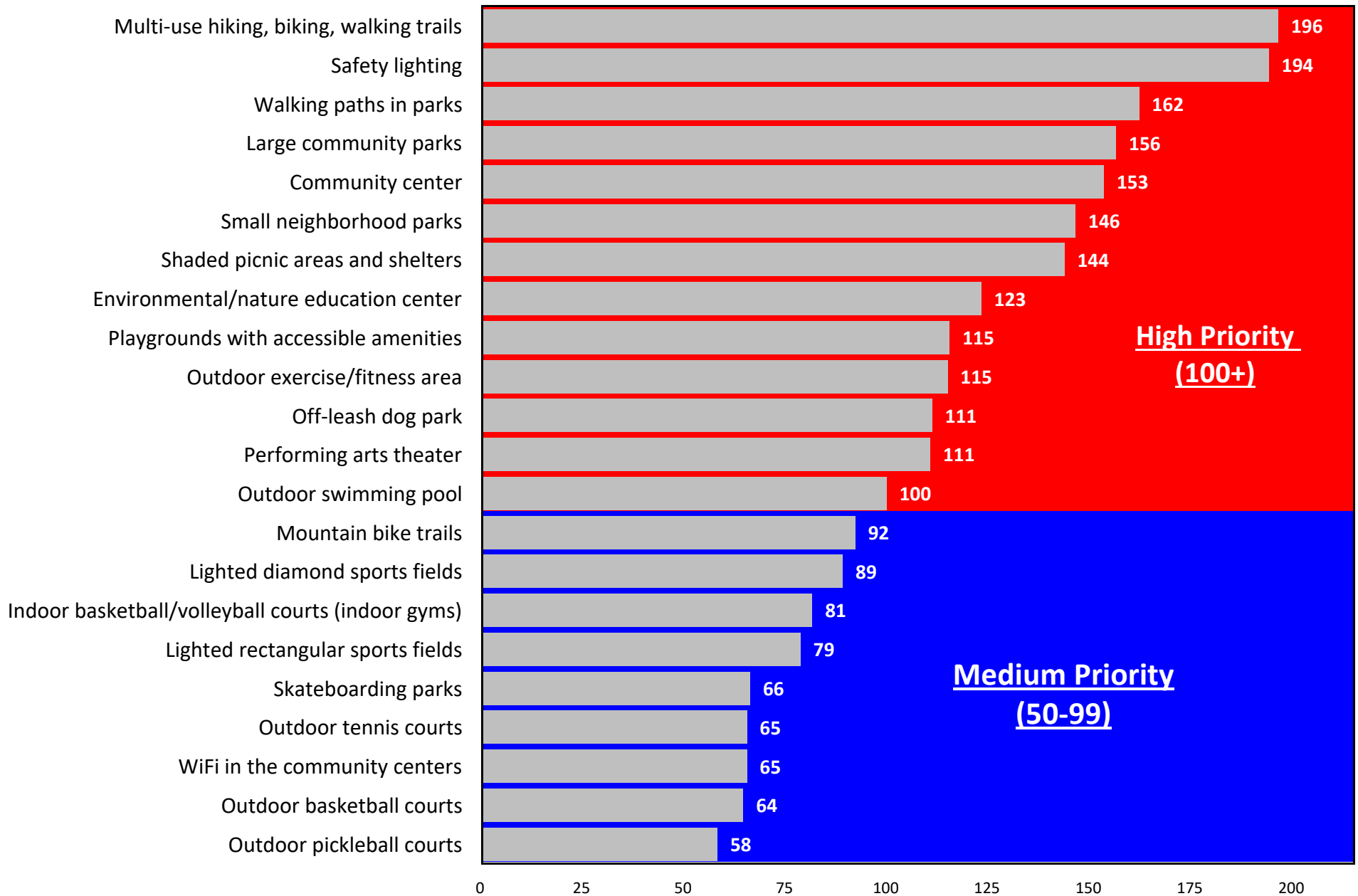
Importance Rating for Facilities/Amenities

the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



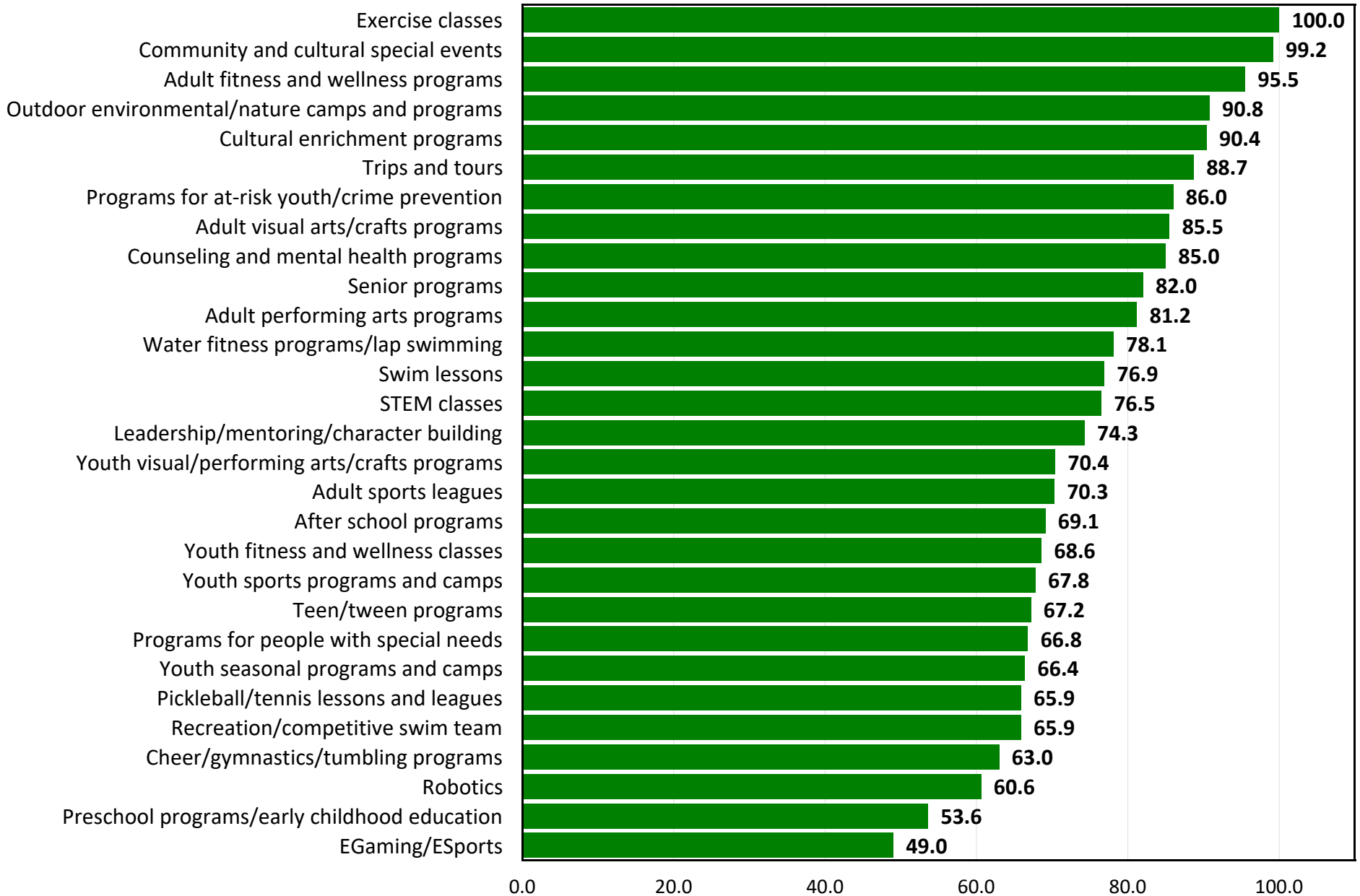
Top Priorities for Investment for Facilities/Amenities Based on the Priority Investment Rating



Unmet Needs Rating for Programs/Activities

the rating for the item with the most unmet need=100

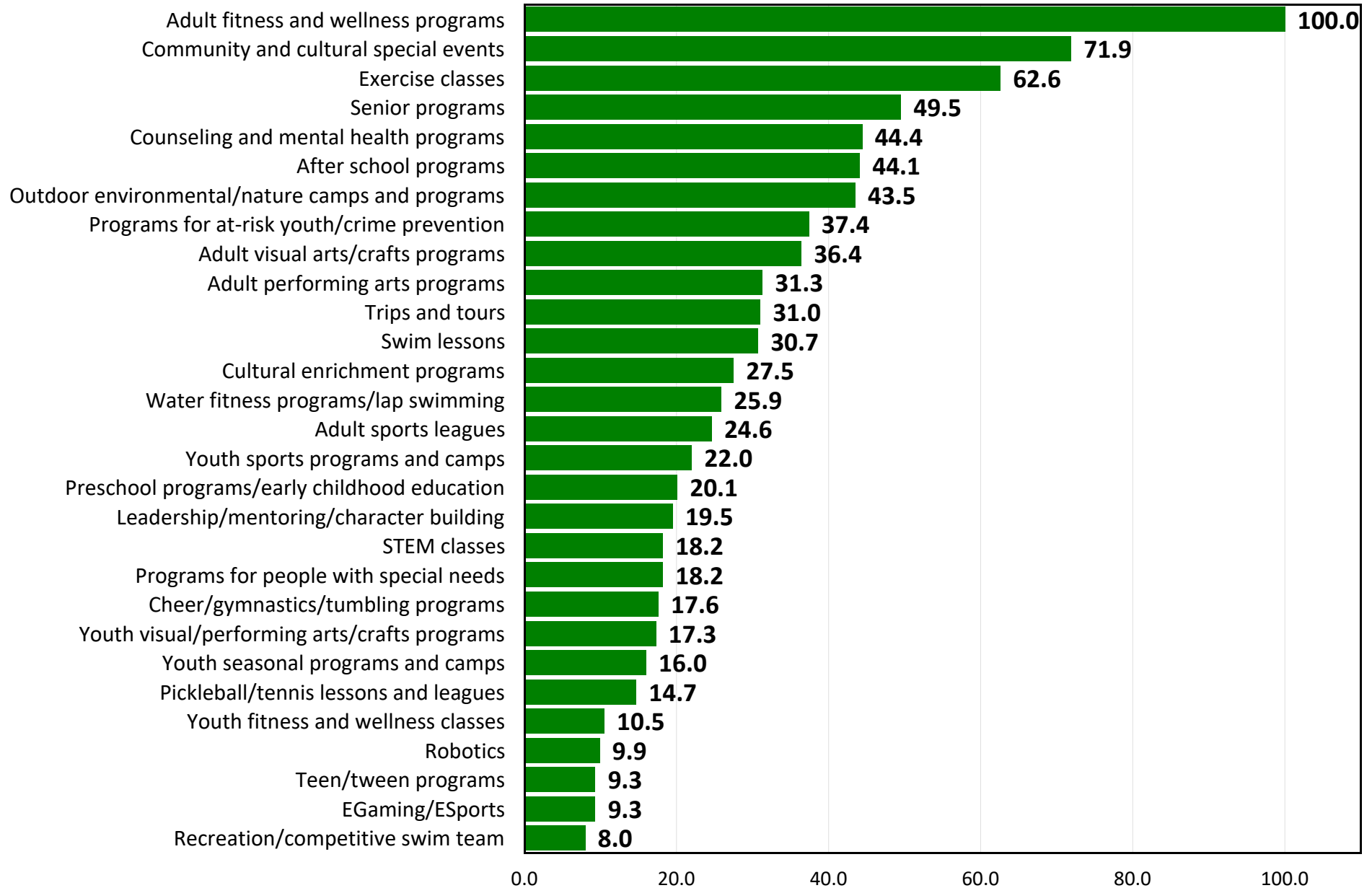
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



Importance Rating for Programs/Activities

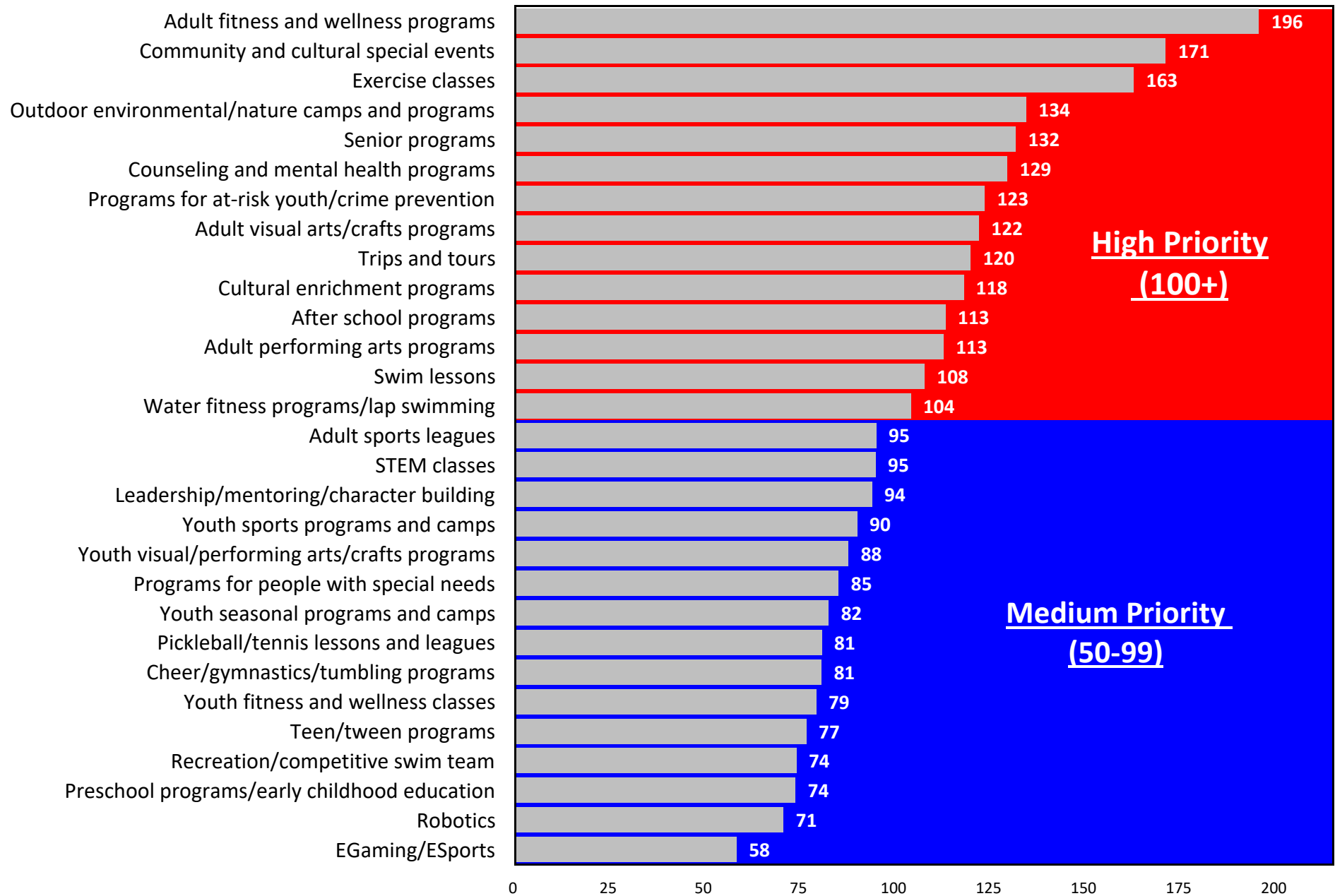
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Top Priorities for Investment for Programs/Activities

Based on the Priority Investment Rating



High Priority
(100+)

Medium Priority
(50-99)

4

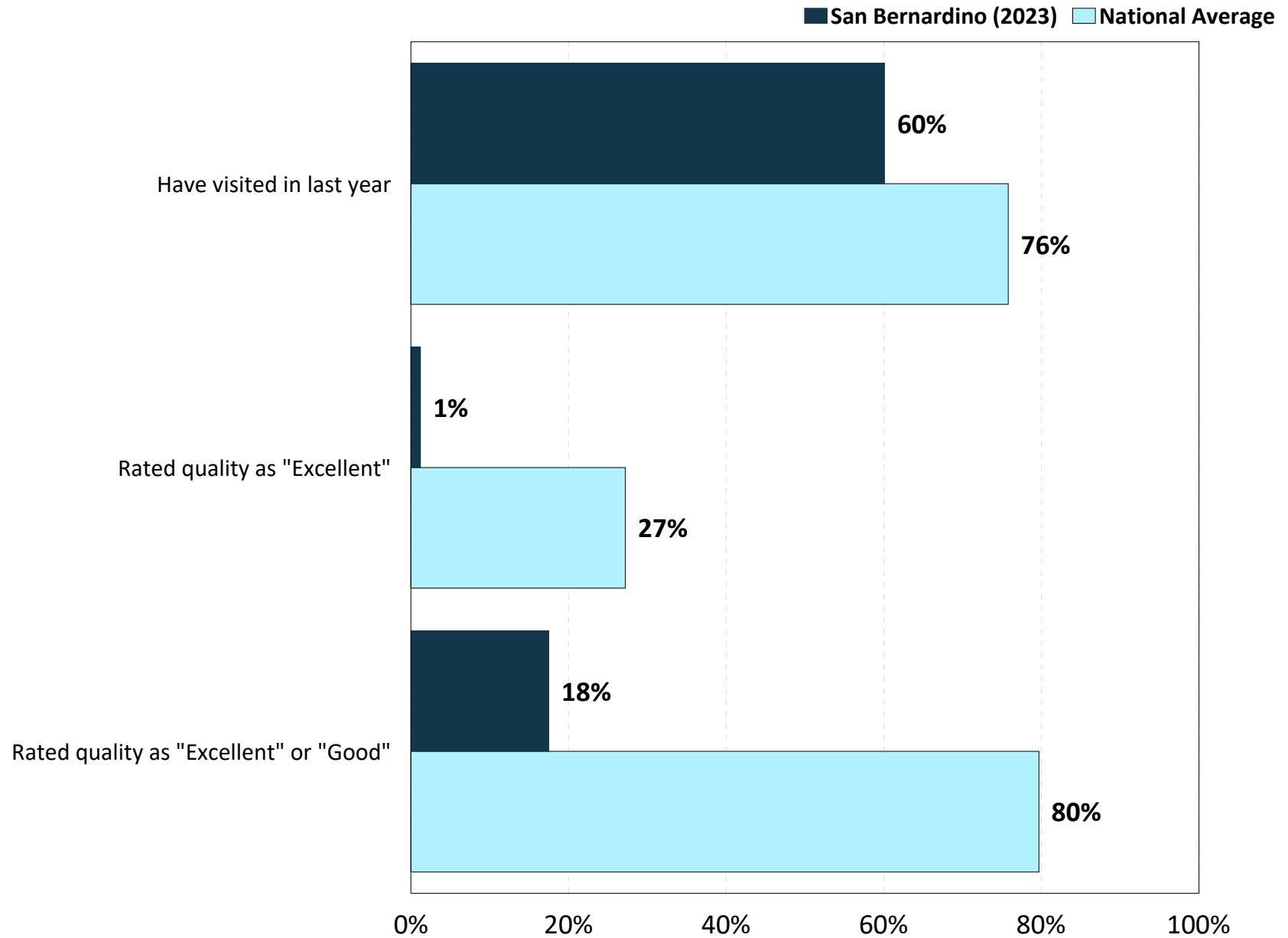
Benchmarks

National Benchmarks

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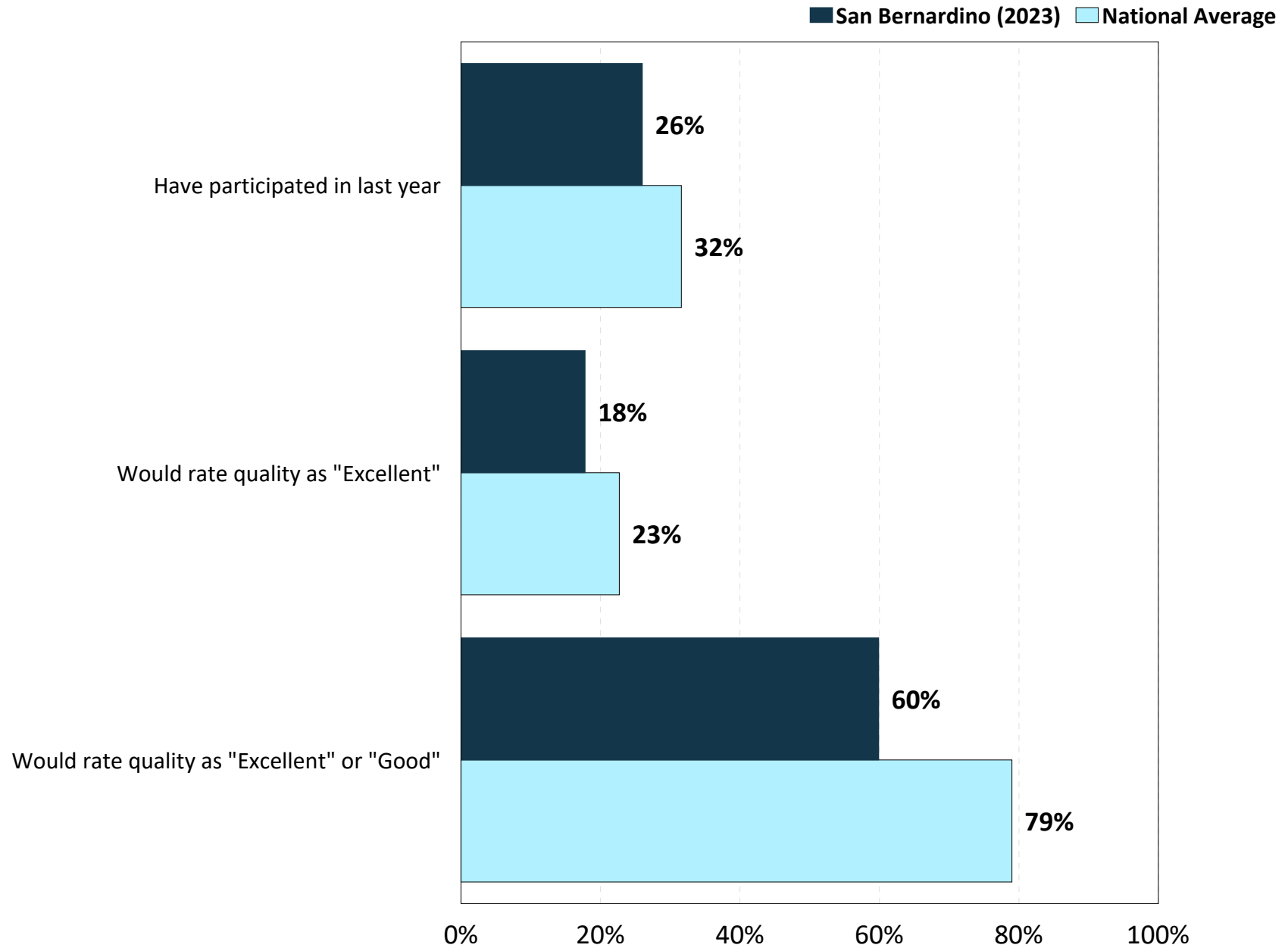
Use of Parks/Recreation Facilities

by percentage of respondents



Use of Recreation Programs

by percentage of respondents

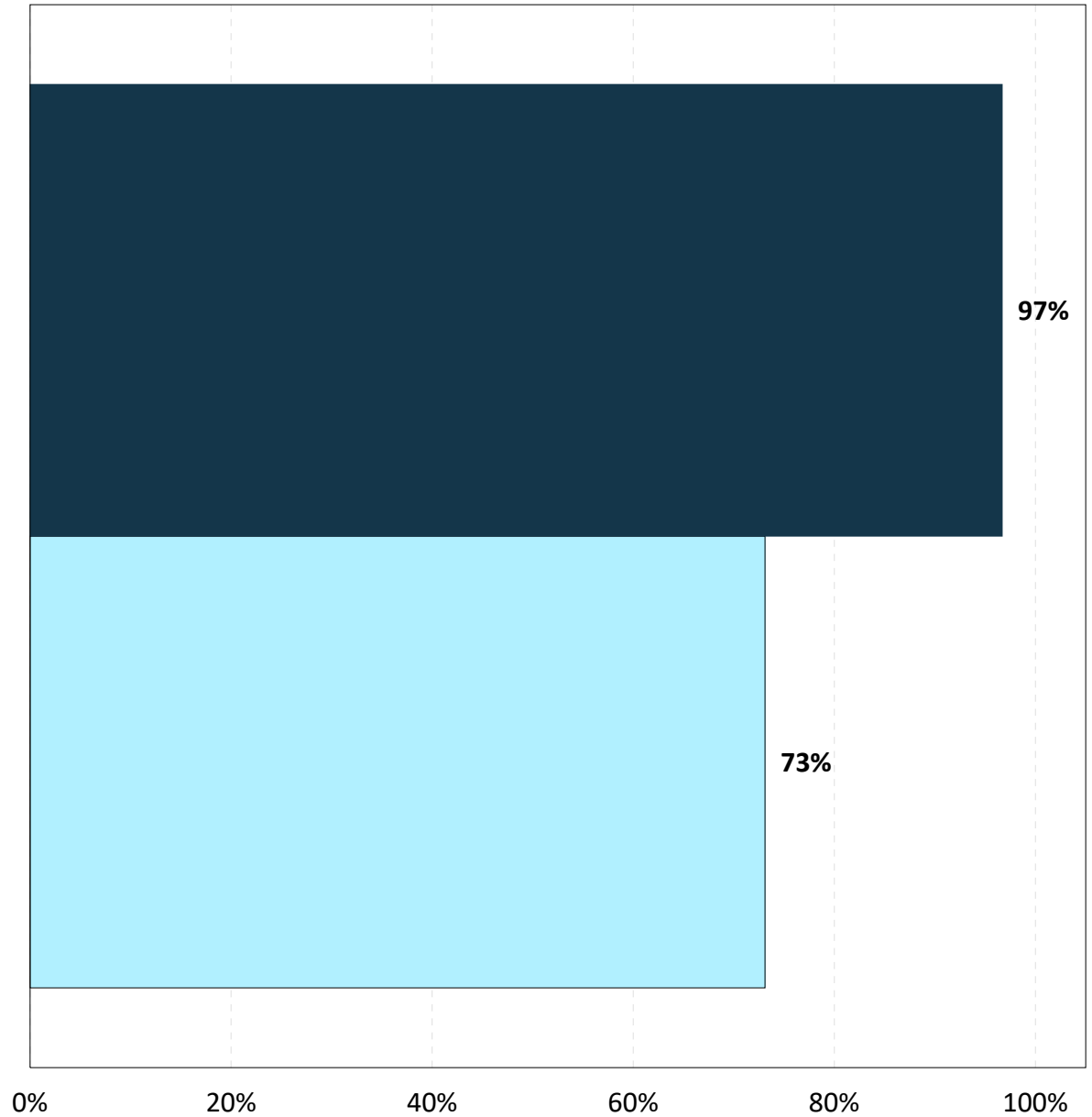


Importance of Programs/Facilities

by percentage of respondents

■ San Bernardino (2023) ■ National Average

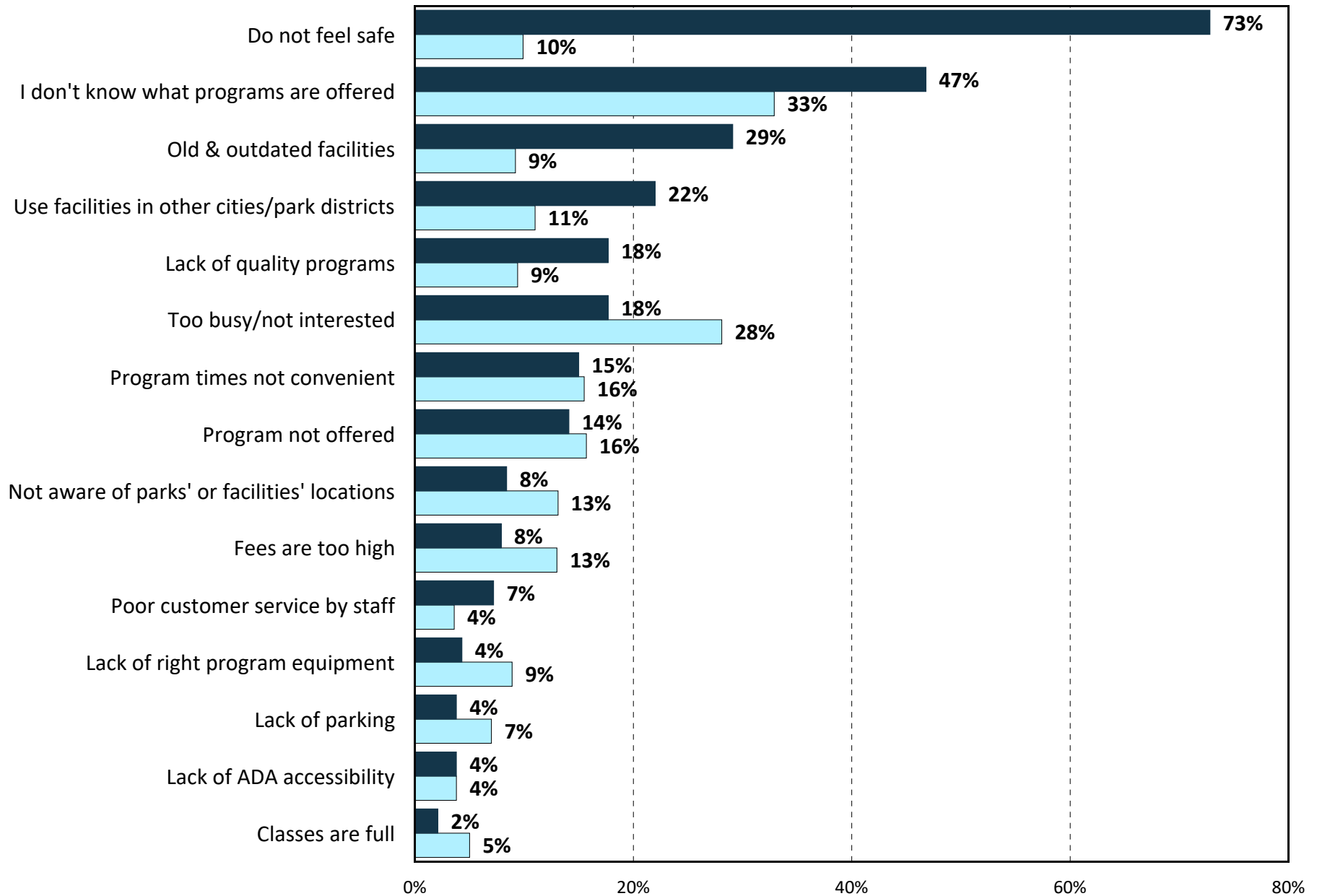
Percentage who think it is very important or important for local governments to provide high quality parks and recreation programs and facilities



Barriers to Facilities and Programs Use

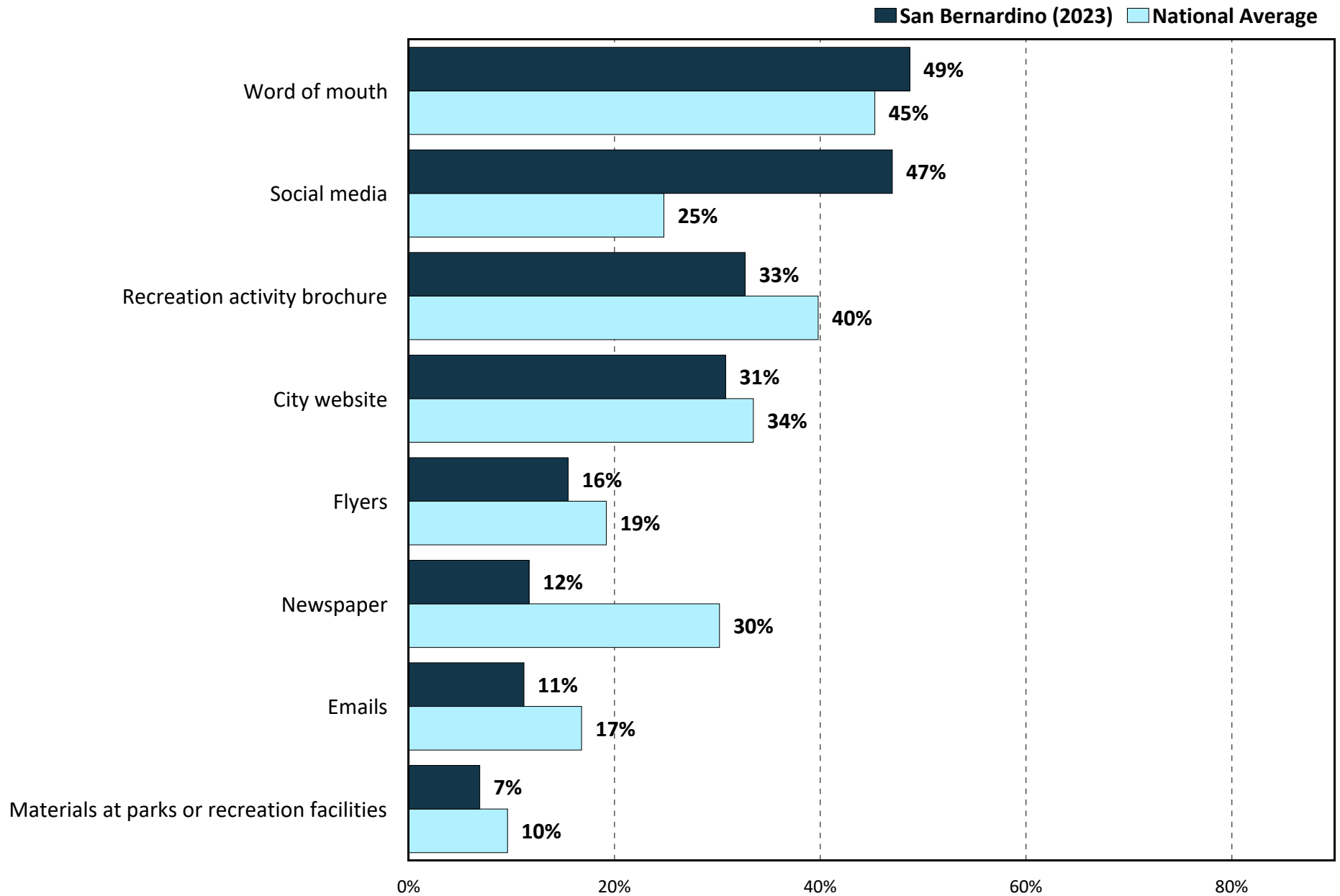
by % of respondents

■ San Bernardino (2023) ■ National Average



Ways Households Learn About Parks and Recreation

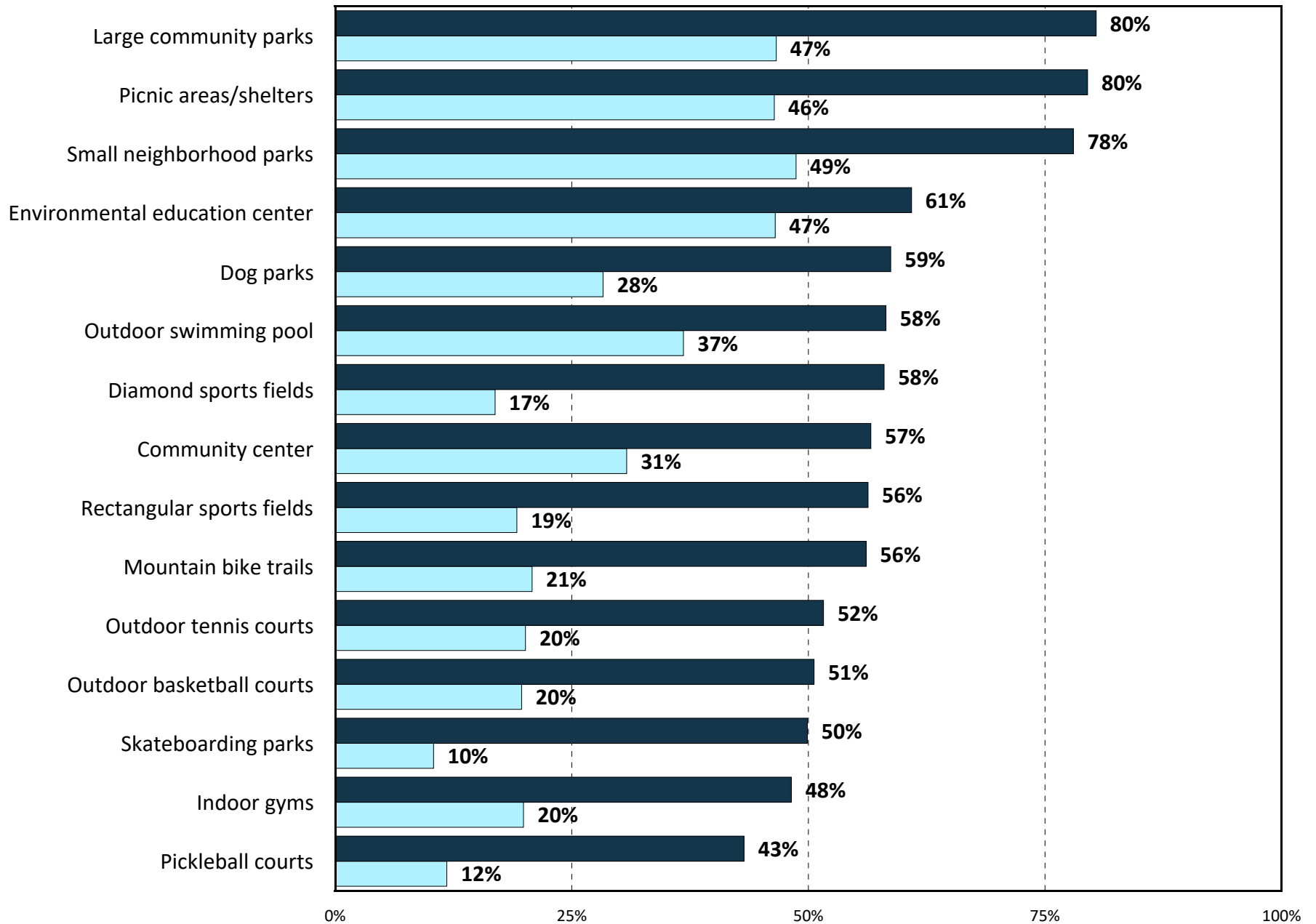
by percentage of respondents



Respondents with Need for Facilities and Amenities

by percentage of respondents

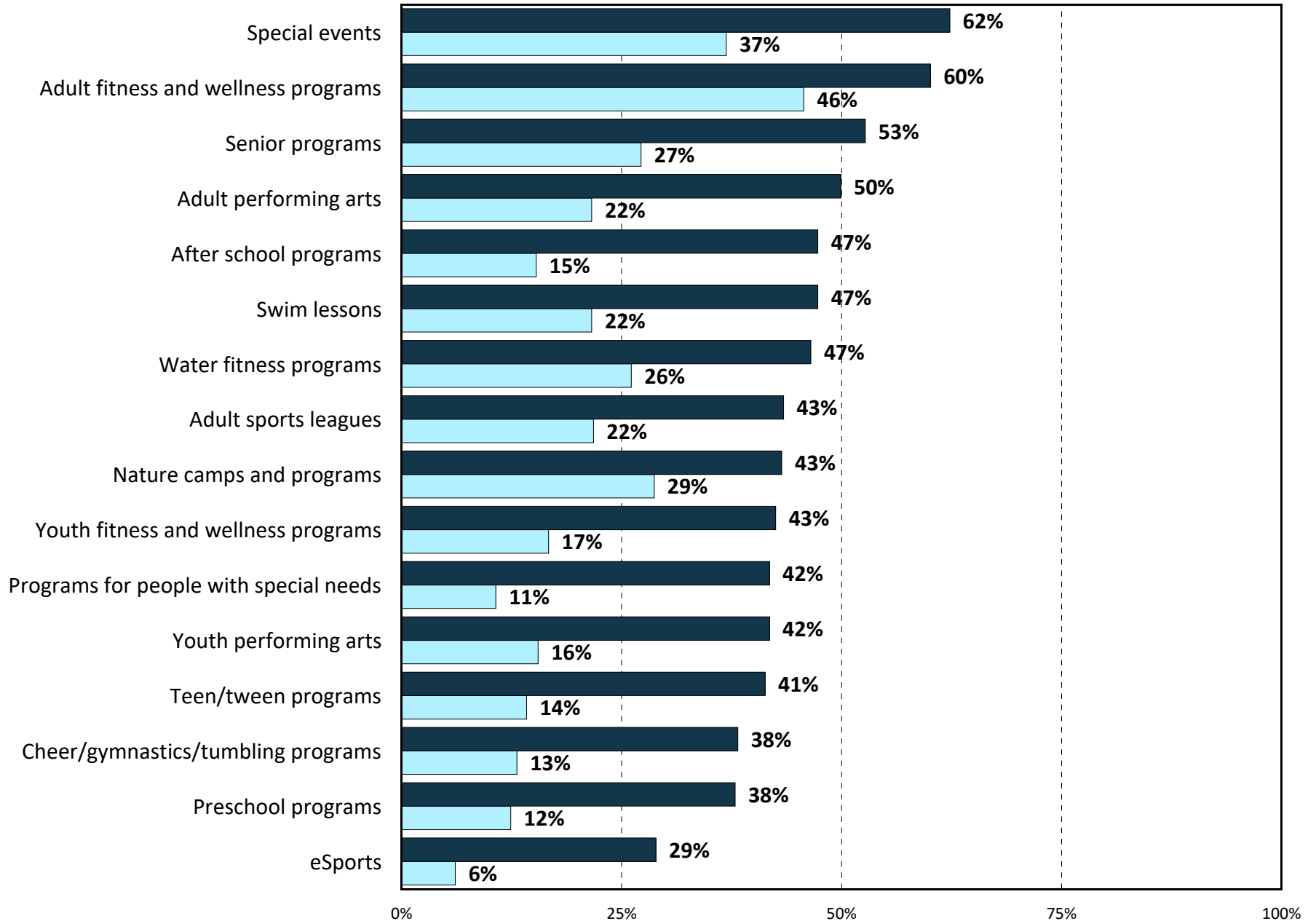
■ San Bernardino (2023) ■ National Average



Respondents with Need for Programs/Activities

by percentage of respondents

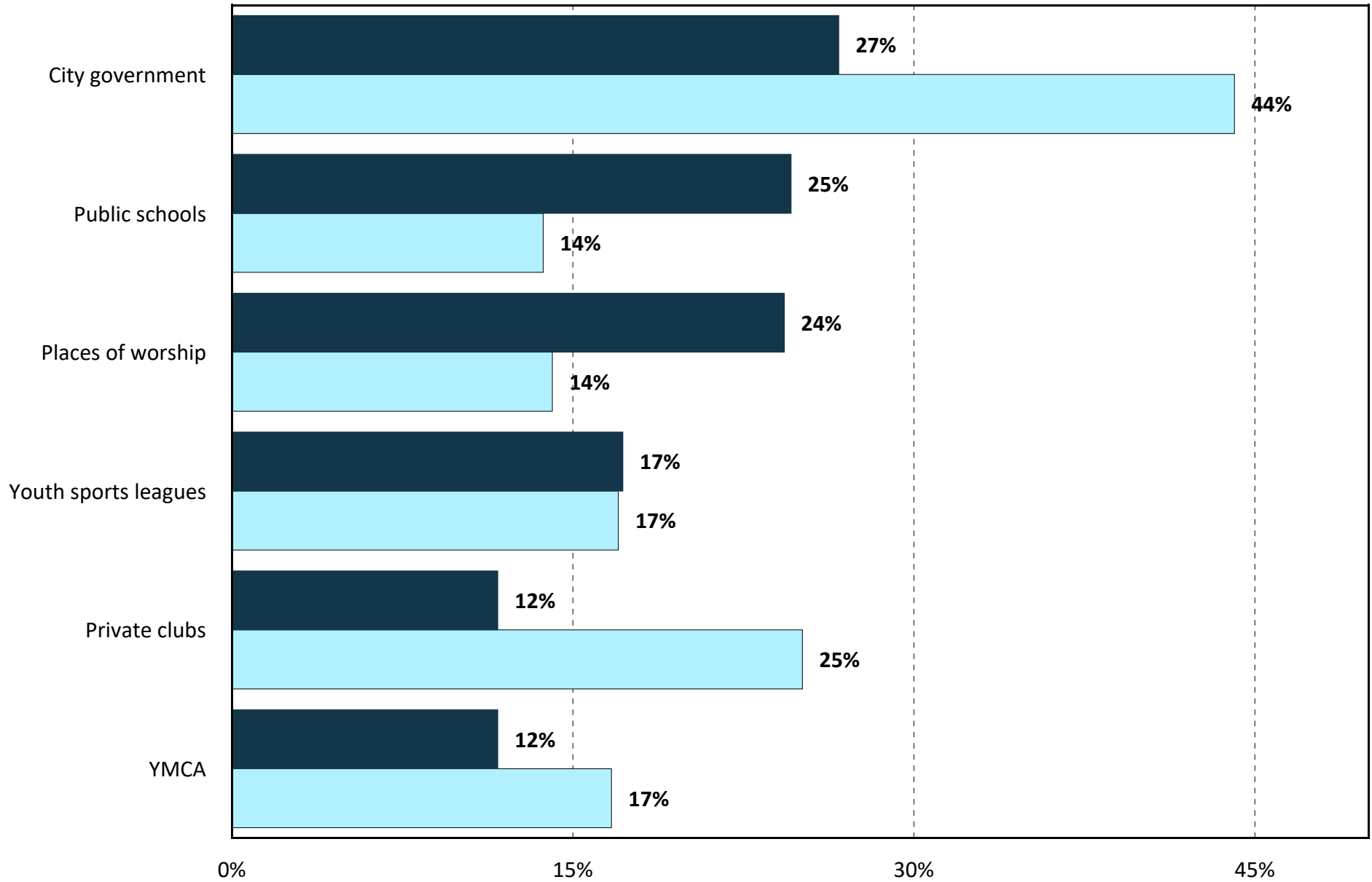
■ San Bernardino (2023) ■ National Average



Organizations Used for Recreation

by % of respondents

■ San Bernardino (2023) ■ National Average



5

Tabular Data

Q1. Including yourself, how many people in your household are...

	Mean	Sum
number	3.5	1433
Under age 5	0.2	99
Ages 5-9	0.3	107
Ages 10-14	0.3	112
Ages 15-19	0.3	104
Ages 20-24	0.2	87
Ages 25-34	0.4	153
Ages 35-44	0.5	215
Ages 45-54	0.4	162
Ages 55-64	0.4	175
Ages 65-74	0.4	144
Ages 75-84	0.1	61
Ages 85+	0.0	14

Q2. Have you or any members of your household visited any City of San Bernardino parks and/or recreation facilities during the past 12 months?

Q2. Have you visited any City parks and/or recreation facilities during past 12 months	Number	Percent
Yes	252	60.1 %
No	167	39.9 %
Total	419	100.0 %

Q2a. How often have you visited City of San Bernardino parks and/or recreation facilities during the past 12 months?

Q2a. How often have you visited City parks and/or recreation facilities	Number	Percent
5+ times a week	13	5.2 %
2-4 times a week	42	16.7 %
Once a week	38	15.1 %
1-3 times a month	57	22.6 %
Less than once a month	98	38.9 %
Don't know	4	1.6 %
Total	252	100.0 %

(WITHOUT "DON'T KNOW")**Q2a. How often have you visited City of San Bernardino parks and/or recreation facilities during the past 12 months? (without "don't know")**

Q2a. How often have you visited City parks and/ or recreation facilities	Number	Percent
5+ times a week	13	5.2 %
2-4 times a week	42	16.9 %
Once a week	38	15.3 %
1-3 times a month	57	23.0 %
Less than once a month	98	39.5 %
Total	248	100.0 %

Q2b. Overall, how would you rate the physical condition of ALL the City of San Bernardino parks and recreation facilities you have visited?

Q2b. How would you rate physical condition of all City parks & recreation facilities	Number	Percent
Excellent	3	1.2 %
Good	41	16.3 %
Fair	91	36.1 %
Poor	116	46.0 %
Not provided	1	0.4 %
Total	252	100.0 %

(WITHOUT "NOT PROVIDED")**Q2b. Overall, how would you rate the physical condition of ALL the City of San Bernardino parks and recreation facilities you have visited? (without "not provided")**

Q2b. How would you rate physical condition of all City parks & recreation facilities	Number	Percent
Excellent	3	1.2 %
Good	41	16.3 %
Fair	91	36.3 %
Poor	116	46.2 %
Total	251	100.0 %

Q3. Please CHECK ALL of the following reasons that prevent you or members of your households from visiting City of San Bernardino parks, community centers, or aquatics facilities more often.

Q3. All the reasons that prevent your households from visiting City parks, community centers, or aquatics facilities more often

	Number	Percent
Use parks/facilities in other cities/county	92	22.0 %
Too far from our home	20	4.8 %
Parks/facilities are not well maintained	233	55.6 %
Lack of amenities we want to use	120	28.6 %
Lack of parking to access parks/facilities	16	3.8 %
Do not feel safe using parks/facilities	305	72.8 %
Lack of handicap (ADA) accessibility	16	3.8 %
Not aware of parks' or facilities' locations	35	8.4 %
Lack of transportation	16	3.8 %
Restrooms not open	157	37.5 %
Language/cultural barriers	5	1.2 %
Criminal activity in the park	271	64.7 %
Lack of shade	75	17.9 %
Other	76	18.1 %
Total	1437	

Q4. From the following list, please CHECK ALL the ways you learn about City of San Bernardino parks, community centers, programs, and events.

Q4. All the ways you learn about City parks, community centers, programs, & events

	Number	Percent
Recreation activity brochure	137	32.7 %
City website	129	30.8 %
Materials at parks or recreation facilities	29	6.9 %
Conversations with Community Services staff	28	6.7 %
Newspaper	49	11.7 %
Word of mouth	204	48.7 %
Promotions at special events	80	19.1 %
Banners	85	20.3 %
Phone app	23	5.5 %
Emails	47	11.2 %
eNewsletter	32	7.6 %
Social media	197	47.0 %
Flyers	65	15.5 %
City Council meetings	19	4.5 %
Other	33	7.9 %
Total	1157	

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the City use to communicate with you about parks, community centers, programs, and events?

<u>Q5. Top choice</u>	<u>Number</u>	<u>Percent</u>
Recreation activity brochure	73	17.4 %
City website	38	9.1 %
Materials at parks or recreation facilities	3	0.7 %
Conversations with Community Services staff	3	0.7 %
Newspaper	16	3.8 %
Word of mouth	9	2.1 %
Promotions at special events	16	3.8 %
Banners	24	5.7 %
Phone app	9	2.1 %
Emails	48	11.5 %
eNewsletter	19	4.5 %
Social media	108	25.8 %
Flyers	9	2.1 %
City Council meetings	3	0.7 %
<u>None chosen</u>	<u>41</u>	<u>9.8 %</u>
Total	419	100.0 %

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the City use to communicate with you about parks, community centers, programs, and events?

<u>Q5. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Recreation activity brochure	32	7.6 %
City website	50	11.9 %
Materials at parks or recreation facilities	10	2.4 %
Conversations with Community Services staff	8	1.9 %
Newspaper	19	4.5 %
Word of mouth	11	2.6 %
Promotions at special events	14	3.3 %
Banners	33	7.9 %
Phone app	15	3.6 %
Emails	30	7.2 %
eNewsletter	31	7.4 %
Social media	79	18.9 %
Flyers	31	7.4 %
City Council meetings	1	0.2 %
<u>None chosen</u>	<u>55</u>	<u>13.1 %</u>
Total	419	100.0 %

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the City use to communicate with you about parks, community centers, programs, and events?

<u>Q5. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Recreation activity brochure	25	6.0 %
City website	33	7.9 %
Materials at parks or recreation facilities	9	2.1 %
Conversations with Community Services staff	2	0.5 %
Newspaper	7	1.7 %
Word of mouth	16	3.8 %
Promotions at special events	33	7.9 %
Banners	32	7.6 %
Phone app	17	4.1 %
Emails	24	5.7 %
eNewsletter	31	7.4 %
Social media	38	9.1 %
Flyers	38	9.1 %
City Council meetings	5	1.2 %
<u>None chosen</u>	<u>109</u>	<u>26.0 %</u>
Total	419	100.0 %

Q5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the City use to communicate with you about parks, community centers, programs, and events? (top 3)

<u>Q5. Top choice</u>	<u>Number</u>	<u>Percent</u>
Recreation activity brochure	130	31.0 %
City website	121	28.9 %
Materials at parks or recreation facilities	22	5.3 %
Conversations with Community Services staff	13	3.1 %
Newspaper	42	10.0 %
Word of mouth	36	8.6 %
Promotions at special events	63	15.0 %
Banners	89	21.2 %
Phone app	41	9.8 %
Emails	102	24.3 %
eNewsletter	81	19.3 %
Social media	225	53.7 %
Flyers	78	18.6 %
City Council meetings	9	2.1 %
<u>None chosen</u>	<u>41</u>	<u>9.8 %</u>
Total	1093	

Q6. From the following list, please CHECK ALL of the organizations that you or members of your household have used for recreation and sports activities during the last 12 months.

Q6. All the organizations your household hse used for recreation & sports activities during last 12 months

	Number	Percent
Private schools/charter schools	37	8.8 %
Places of worship (e.g., synagogues, churches)	102	24.3 %
Private & non-profit youth sports	72	17.2 %
Public schools	103	24.6 %
Private summer camps	12	2.9 %
Private workout facilities	88	21.0 %
Neighboring cities	143	34.1 %
Private clubs (tennis, health, swim, fitness)	49	11.7 %
City of San Bernardino Parks, Recreation & Community Services Department	112	26.7 %
YMCA	49	11.7 %
Other	19	4.5 %
Total	786	

Q7. Has your household participated in any programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department during the past 12 months?

Q7. Has your household participated in any programs or events offered by City Parks, Recreation & Community Services Department

	Number	Percent
Yes	109	26.0 %
No	310	74.0 %
Total	419	100.0 %

Q7a. How many programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department have you or members of your household participated in during the past 12 months?

Q7a. How many programs or events has your household participated in during past 12 months

	Number	Percent
1	41	37.6 %
2-3	51	46.8 %
4-6	11	10.1 %
7+	4	3.7 %
Not provided	2	1.8 %
Total	109	100.0 %

(WITHOUT "DON'T KNOW")

Q7a. How many programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department have you or members of your household participated in during the past 12 months? (without "not provided")

Q7a. How many programs or events has your household participated in during past 12 months

	Number	Percent
1	41	38.3 %
2-3	51	47.7 %
4-6	11	10.3 %
7+	4	3.7 %
Total	107	100.0 %

Q7b. How would you rate the overall quality of the City of San Bernardino Parks, Recreation and Community Services Department programs or events in which your household has participated?

Q7b. How would you rate overall quality of City Parks, Recreation & Community Services

<u>Department programs or events</u>	<u>Number</u>	<u>Percent</u>
Excellent	19	17.4 %
Good	45	41.3 %
Fair	34	31.2 %
Poor	9	8.3 %
Not provided	2	1.8 %
Total	109	100.0 %

(WITHOUT "DON'T KNOW")

Q7b. How would you rate the overall quality of the City of San Bernardino Parks, Recreation and Community Services Department programs or events in which your household has participated? (without "not provided")

Q7b. How would you rate overall quality of City Parks, Recreation & Community Services

<u>Department programs or events</u>	<u>Number</u>	<u>Percent</u>
Excellent	19	17.8 %
Good	45	42.1 %
Fair	34	31.8 %
Poor	9	8.4 %
Total	107	100.0 %

Q8. Please CHECK ALL of the following reasons that prevent you or members of your household from participating in City of San Bernardino Community Services Department programs more often.

Q8. All the reasons that prevent your household from participating in City Community Services

<u>Department programs more often</u>	<u>Number</u>	<u>Percent</u>
Lack of quality instructors	29	6.9 %
Old & outdated facilities	122	29.1 %
Use programs of other agencies	44	10.5 %
I don't know what is offered	196	46.8 %
Lack of quality programs	74	17.7 %
Do not feel safe participating	159	37.9 %
Fees are too high	33	7.9 %
Too far from our home	34	8.1 %
Program times are not convenient	63	15.0 %
Classes are full	9	2.1 %
Program not offered	59	14.1 %
Registration is difficult	11	2.6 %
Online registration is not user friendly	16	3.8 %
Poor customer service by staff	30	7.2 %
Lack of transportation	18	4.3 %
Lack of right program equipment	18	4.3 %
Too busy/not interested	74	17.7 %
Language/cultural barriers	8	1.9 %
Other	30	7.2 %
Total	1027	

Q9. Please indicate your level of agreement with the following statements concerning some potential benefits of the City of San Bernardino's parks, facilities, and recreation programs or events.

(N=419)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q9-1. Improves my (my household's) physical health & fitness	18.1%	21.5%	23.6%	10.5%	12.9%	13.4%
Q9-2. Helps to reduce crime in my neighborhood & keep kids out of trouble	22.7%	22.2%	14.3%	10.5%	18.1%	12.2%
Q9-3. Makes San Bernardino a more desirable place to live	29.4%	23.6%	12.9%	11.0%	16.5%	6.7%
Q9-4. Preserves open space & protects the environment	26.5%	28.2%	14.6%	9.3%	11.7%	9.8%
Q9-5. Increases my (my household's) property value	19.3%	19.8%	20.5%	10.7%	15.8%	13.8%
Q9-6. Improves my (my household's) mental health & reduces stress	20.8%	25.3%	20.0%	11.9%	12.4%	9.5%
Q9-7. Provides positive social interactions for me (my household/family)	18.1%	29.1%	23.4%	8.4%	11.7%	9.3%
Q9-8. Positively impacts economic/business development	18.1%	27.0%	19.6%	10.5%	11.7%	13.1%
Q9-9. Is age-friendly & accessible to all age groups	18.1%	24.8%	24.1%	10.5%	9.3%	13.1%
Q9-10. Provides jobs/professional development for youth	15.5%	20.3%	23.4%	10.5%	7.6%	22.7%
Q9-11. Provides volunteer opportunities for the community	17.4%	30.3%	19.6%	6.2%	6.7%	19.8%

(WITHOUT "DON'T KNOW")**Q9. Please indicate your level of agreement with the following statements concerning some potential benefits of the City of San Bernardino's parks, facilities, and recreation programs or events. (without "don't know")**

(N=419)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q9-1. Improves my (my household's) physical health & fitness	20.9%	24.8%	27.3%	12.1%	14.9%
Q9-2. Helps to reduce crime in my neighborhood & keep kids out of trouble	25.8%	25.3%	16.3%	12.0%	20.7%
Q9-3. Makes San Bernardino a more desirable place to live	31.5%	25.3%	13.8%	11.8%	17.6%
Q9-4. Preserves open space & protects the environment	29.4%	31.2%	16.1%	10.3%	13.0%
Q9-5. Increases my (my household's) property value	22.4%	23.0%	23.8%	12.5%	18.3%
Q9-6. Improves my (my household's) mental health & reduces stress	23.0%	28.0%	22.2%	13.2%	13.7%
Q9-7. Provides positive social interactions for me (my household/family)	20.0%	32.1%	25.8%	9.2%	12.9%
Q9-8. Positively impacts economic/business development	20.9%	31.0%	22.5%	12.1%	13.5%
Q9-9. Is age-friendly & accessible to all age groups	20.9%	28.6%	27.7%	12.1%	10.7%
Q9-10. Provides jobs/professional development for youth	20.1%	26.2%	30.2%	13.6%	9.9%
Q9-11. Provides volunteer opportunities for the community	21.7%	37.8%	24.4%	7.7%	8.3%

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

(N=419)

	Fully met	Mostly met	Partly met	Not met	No need
Q10-1. Community center (multi-use space for events, exercise & activities)	1.9%	8.1%	14.8%	31.7%	43.4%
Q10-2. Environmental/nature education center	1.2%	5.5%	12.4%	41.8%	39.1%
Q10-3. Indoor basketball/volleyball courts (indoor gyms)	1.4%	6.0%	11.0%	29.8%	51.8%
Q10-4. Large community parks	5.5%	17.2%	22.7%	35.1%	19.6%
Q10-5. Lighted diamond sports fields (baseball, softball)	5.7%	12.2%	18.9%	21.2%	42.0%
Q10-6. Lighted rectangular sports fields (football, rugby, soccer)	4.1%	10.7%	15.3%	26.3%	43.7%
Q10-7. Mountain bike trails	1.9%	6.2%	10.0%	37.9%	43.9%
Q10-8. Multi-use hiking, biking, walking trails (paved or unpaved)	2.9%	7.9%	21.0%	43.2%	25.1%
Q10-9. Off-leash dog park	2.1%	8.4%	17.2%	31.0%	41.3%
Q10-10. Outdoor basketball courts	3.8%	10.5%	17.7%	18.6%	49.4%
Q10-11. Outdoor exercise/fitness area	3.3%	7.9%	16.9%	38.2%	33.7%
Q10-12. Outdoor pickleball courts	2.4%	5.0%	10.0%	25.8%	56.8%
Q10-13. Outdoor swimming pool	3.1%	6.4%	20.0%	28.6%	41.8%
Q10-14. Outdoor tennis courts	4.5%	10.0%	19.6%	17.4%	48.4%
Q10-15. Performing arts theater	4.8%	7.4%	19.8%	29.8%	38.2%
Q10-16. Playgrounds with accessible amenities	5.0%	9.8%	21.7%	27.7%	35.8%
Q10-17. Safety lighting	3.1%	10.0%	23.2%	43.4%	20.3%
Q10-18. Shaded picnic areas & shelters	3.8%	11.9%	27.7%	36.0%	20.5%

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

	Fully met	Mostly met	Partly met	Not met	No need
Q10-19. Skateboarding parks	3.1%	8.4%	18.1%	20.3%	50.1%
Q10-20. Small neighborhood parks	6.0%	13.1%	21.0%	37.9%	22.0%
Q10-21. Walking paths in parks	5.3%	11.7%	27.4%	37.9%	17.7%
Q10-22. WiFi in the community centers	2.1%	3.8%	9.1%	26.0%	58.9%
Q10-23. Other	0.0%	0.0%	0.0%	100.0%	0.0%

(WITHOUT "NO NEED")

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

(N=419)

	Fully met	Mostly met	Partly met	Not met
Q10-1. Community center (multi-use space for events, exercise & activities)	3.4%	14.3%	26.2%	56.1%
Q10-2. Environmental/nature education center	2.0%	9.0%	20.4%	68.6%
Q10-3. Indoor basketball/volleyball courts (indoor gyms)	3.0%	12.4%	22.8%	61.9%
Q10-4. Large community parks	6.8%	21.4%	28.2%	43.6%
Q10-5. Lighted diamond sports fields (baseball, softball)	9.9%	21.0%	32.5%	36.6%
Q10-6. Lighted rectangular sports fields (football, rugby, soccer)	7.2%	19.1%	27.1%	46.6%
Q10-7. Mountain bike trails	3.4%	11.1%	17.9%	67.7%
Q10-8. Multi-use hiking, biking, walking trails (paved or unpaved)	3.8%	10.5%	28.0%	57.6%
Q10-9. Off-leash dog park	3.7%	14.2%	29.3%	52.8%
Q10-10. Outdoor basketball courts	7.5%	20.8%	34.9%	36.8%
Q10-11. Outdoor exercise/fitness area	5.0%	11.9%	25.5%	57.6%
Q10-12. Outdoor pickleball courts	5.5%	11.6%	23.2%	59.7%
Q10-13. Outdoor swimming pool	5.3%	11.1%	34.4%	49.2%
Q10-14. Outdoor tennis courts	8.8%	19.4%	38.0%	33.8%
Q10-15. Performing arts theater	7.7%	12.0%	32.0%	48.3%
Q10-16. Playgrounds with accessible amenities	7.8%	15.2%	33.8%	43.1%
Q10-17. Safety lighting	3.9%	12.6%	29.0%	54.5%
Q10-18. Shaded picnic areas & shelters	4.8%	15.0%	34.8%	45.3%

(WITHOUT "NO NEED")

Q10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

	Fully met	Mostly met	Partly met	Not met
Q10-19. Skateboarding parks	6.2%	16.7%	36.4%	40.7%
Q10-20. Small neighborhood parks	7.6%	16.8%	26.9%	48.6%
Q10-21. Walking paths in parks	6.4%	14.2%	33.3%	46.1%
Q10-22. WiFi in the community centers	5.2%	9.3%	22.1%	63.4%
Q10-23. Other	0.0%	0.0%	0.0%	100.0%

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

Q11. Top choice	Number	Percent
Community center (multi-use space for events, exercise & activities)	64	15.3 %
Environmental/nature education center	21	5.0 %
Indoor basketball/volleyball courts (indoor gyms)	7	1.7 %
Large community parks	43	10.3 %
Lighted diamond sports fields (baseball, softball)	17	4.1 %
Lighted rectangular sports fields (football, rugby, soccer)	5	1.2 %
Mountain bike trails	6	1.4 %
Multi-use hiking, biking, walking trails (paved or unpaved)	52	12.4 %
Off-leash dog park	15	3.6 %
Outdoor basketball courts	1	0.2 %
Outdoor exercise/fitness area	4	1.0 %
Outdoor pickleball courts	4	1.0 %
Outdoor swimming pool	8	1.9 %
Outdoor tennis courts	1	0.2 %
Performing arts theater	11	2.6 %
Playgrounds with accessible amenities	19	4.5 %
Safety lighting	37	8.8 %
Shaded picnic areas & shelters	7	1.7 %
Skateboarding parks	2	0.5 %
Small neighborhood parks	18	4.3 %
Walking paths in parks	22	5.3 %
WiFi in the community centers	5	1.2 %
None chosen	50	11.9 %
Total	419	100.0 %

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Community center (multi-use space for events, exercise & activities)	32	7.6 %
Environmental/nature education center	21	5.0 %
Indoor basketball/volleyball courts (indoor gyms)	15	3.6 %
Large community parks	33	7.9 %
Lighted diamond sports fields (baseball, softball)	15	3.6 %
Lighted rectangular sports fields (football, rugby, soccer)	5	1.2 %
Mountain bike trails	12	2.9 %
Multi-use hiking, biking, walking trails (paved or unpaved)	51	12.2 %
Off-leash dog park	20	4.8 %
Outdoor basketball courts	3	0.7 %
Outdoor exercise/fitness area	15	3.6 %
Outdoor pickleball courts	1	0.2 %
Outdoor swimming pool	13	3.1 %
Outdoor tennis courts	1	0.2 %
Performing arts theater	15	3.6 %
Playgrounds with accessible amenities	15	3.6 %
Safety lighting	33	7.9 %
Shaded picnic areas & shelters	15	3.6 %
Skateboarding parks	4	1.0 %
Small neighborhood parks	17	4.1 %
Walking paths in parks	22	5.3 %
WiFi in the community centers	1	0.2 %
<u>None chosen</u>	<u>60</u>	<u>14.3 %</u>
Total	419	100.0 %

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

<u>Q11. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Community center (multi-use space for events, exercise & activities)	18	4.3 %
Environmental/nature education center	12	2.9 %
Indoor basketball/volleyball courts (indoor gyms)	2	0.5 %
Large community parks	27	6.4 %
Lighted diamond sports fields (baseball, softball)	9	2.1 %
Lighted rectangular sports fields (football, rugby, soccer)	7	1.7 %
Mountain bike trails	6	1.4 %
Multi-use hiking, biking, walking trails (paved or unpaved)	39	9.3 %
Off-leash dog park	18	4.3 %
Outdoor basketball courts	5	1.2 %
Outdoor exercise/fitness area	15	3.6 %
Outdoor pickleball courts	1	0.2 %
Outdoor swimming pool	11	2.6 %
Outdoor tennis courts	8	1.9 %
Performing arts theater	18	4.3 %
Playgrounds with accessible amenities	17	4.1 %
Safety lighting	43	10.3 %
Shaded picnic areas & shelters	24	5.7 %
Skateboarding parks	5	1.2 %
Small neighborhood parks	27	6.4 %
Walking paths in parks	23	5.5 %
WiFi in the community centers	10	2.4 %
<u>None chosen</u>	<u>74</u>	<u>17.7 %</u>
Total	419	100.0 %

Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household?

Q11. 4th choice	Number	Percent
Community center (multi-use space for events, exercise & activities)	20	4.8 %
Environmental/nature education center	13	3.1 %
Indoor basketball/volleyball courts (indoor gyms)	8	1.9 %
Large community parks	9	2.1 %
Lighted diamond sports fields (baseball, softball)	5	1.2 %
Lighted rectangular sports fields (football, rugby, soccer)	9	2.1 %
Mountain bike trails	8	1.9 %
Multi-use hiking, biking, walking trails (paved or unpaved)	19	4.5 %
Off-leash dog park	9	2.1 %
Outdoor basketball courts	7	1.7 %
Outdoor exercise/fitness area	17	4.1 %
Outdoor pickleball courts	1	0.2 %
Outdoor swimming pool	11	2.6 %
Outdoor tennis courts	6	1.4 %
Performing arts theater	14	3.3 %
Playgrounds with accessible amenities	15	3.6 %
Safety lighting	38	9.1 %
Shaded picnic areas & shelters	31	7.4 %
Skateboarding parks	2	0.5 %
Small neighborhood parks	31	7.4 %
Walking paths in parks	35	8.4 %
WiFi in the community centers	4	1.0 %
None chosen	107	25.5 %
Total	419	100.0 %

(SUM OF TOP 4)**Q11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household? (top 4)**

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Community center (multi-use space for events, exercise & activities)	134	32.0 %
Environmental/nature education center	67	16.0 %
Indoor basketball/volleyball courts (indoor gyms)	32	7.6 %
Large community parks	112	26.7 %
Lighted diamond sports fields (baseball, softball)	46	11.0 %
Lighted rectangular sports fields (football, rugby, soccer)	26	6.2 %
Mountain bike trails	32	7.6 %
Multi-use hiking, biking, walking trails (paved or unpaved)	161	38.4 %
Off-leash dog park	62	14.8 %
Outdoor basketball courts	16	3.8 %
Outdoor exercise/fitness area	51	12.2 %
Outdoor pickleball courts	7	1.7 %
Outdoor swimming pool	43	10.3 %
Outdoor tennis courts	16	3.8 %
Performing arts theater	58	13.8 %
Playgrounds with accessible amenities	66	15.8 %
Safety lighting	151	36.0 %
Shaded picnic areas & shelters	77	18.4 %
Skateboarding parks	13	3.1 %
Small neighborhood parks	93	22.2 %
Walking paths in parks	102	24.3 %
WiFi in the community centers	20	4.8 %
<u>None chosen</u>	<u>50</u>	<u>11.9 %</u>
Total	1435	

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

(N=419)

	Fully met	Mostly met	Partly met	Not met	No need
Q12-1. Adult fitness & wellness programs	1.9%	6.0%	13.6%	38.7%	39.9%
Q12-2. Adult sports leagues	1.4%	3.6%	12.4%	26.0%	56.6%
Q12-3. After school programs for youth of all ages	2.4%	7.2%	16.2%	21.5%	52.7%
Q12-4. Adult performing arts programs (dance/music)	1.7%	3.8%	10.3%	34.1%	50.1%
Q12-5. Adult visual arts/crafts programs	1.7%	2.9%	11.5%	35.3%	48.7%
Q12-6. Community & cultural special events	1.9%	6.2%	21.5%	32.7%	37.7%
Q12-7. Counseling & mental health programs	2.4%	3.8%	8.6%	37.9%	47.3%
Q12-8. Cultural enrichment programs	2.1%	3.8%	14.6%	34.8%	44.6%
Q12-9. eGaming/eSports	0.7%	1.4%	5.0%	21.7%	71.1%
Q12-10. Exercise classes	1.9%	4.1%	16.7%	37.9%	39.4%
Q12-11. Cheer/gymnastics/tumbling programs	1.7%	2.1%	10.0%	24.3%	61.8%
Q12-12. Leadership/mentoring/character building	1.2%	2.4%	9.3%	31.3%	55.8%
Q12-13. Outdoor environmental/nature camps & programs	1.0%	2.6%	9.8%	39.9%	46.8%
Q12-14. Preschool programs/early childhood education	1.9%	6.7%	11.0%	18.4%	62.1%
Q12-15. Programs for at-risk youth/crime prevention	1.4%	3.3%	9.8%	37.2%	48.2%
Q12-16. Programs for people with special needs	1.9%	3.3%	8.4%	28.2%	58.2%

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all.

	Fully met	Mostly met	Partly met	Not met	No need
Q12-17. Recreation/competitive swim team	1.0%	2.1%	6.7%	29.4%	60.9%
Q12-18. Robotics	0.7%	1.4%	4.1%	29.1%	64.7%
Q12-19. Senior programs	2.9%	5.0%	15.8%	29.1%	47.3%
Q12-20. STEM (science, technology, engineering, & mathematics) classes	1.0%	1.4%	9.1%	32.7%	55.8%
Q12-21. Swim lessons	1.9%	3.3%	14.8%	27.2%	52.7%
Q12-22. Teen/tween programs	2.1%	2.4%	11.0%	25.8%	58.7%
Q12-23. Pickleball/tennis lessons & leagues	1.4%	2.1%	8.6%	27.4%	60.4%
Q12-24. Trips & tours	1.4%	3.1%	7.9%	40.6%	47.0%
Q12-25. Youth fitness & wellness classes	1.9%	3.1%	8.6%	28.9%	57.5%
Q12-26. Youth visual/performing arts/crafts programs (dance/music)	1.4%	1.9%	10.3%	28.2%	58.2%
Q12-27. Youth sports programs & camps	1.9%	4.1%	13.1%	23.9%	57.0%
Q12-28. Youth seasonal programs & camps	1.9%	3.8%	11.2%	25.1%	58.0%
Q12-29. Water fitness programs/lap swimming	1.4%	2.4%	11.5%	31.3%	53.5%
Q12-30. Other	0.0%	0.0%	0.0%	100.0%	0.0%

(WITHOUT "NO NEED")**Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")**

(N=419)

	Fully met	Mostly met	Partly met	Not met
Q12-1. Adult fitness & wellness programs	3.2%	9.9%	22.6%	64.3%
Q12-2. Adult sports leagues	3.3%	8.2%	28.6%	59.9%
Q12-3. After school programs for youth of all ages	5.1%	15.2%	34.3%	45.5%
Q12-4. Adult performing arts programs (dance/music)	3.3%	7.7%	20.6%	68.4%
Q12-5. Adult visual arts/crafts programs	3.3%	5.6%	22.3%	68.8%
Q12-6. Community & cultural special events	3.1%	10.0%	34.5%	52.5%
Q12-7. Counseling & mental health programs	4.5%	7.2%	16.3%	71.9%
Q12-8. Cultural enrichment programs	3.9%	6.9%	26.3%	62.9%
Q12-9. eGaming/eSports	2.5%	5.0%	17.4%	75.2%
Q12-10. Exercise classes	3.1%	6.7%	27.6%	62.6%
Q12-11. Cheer/gymnastics/tumbling programs	4.4%	5.6%	26.3%	63.8%
Q12-12. Leadership/mentoring/character building	2.7%	5.4%	21.1%	70.8%
Q12-13. Outdoor environmental/nature camps & programs	1.8%	4.9%	18.4%	74.9%
Q12-14. Preschool programs/early childhood education	5.0%	17.6%	28.9%	48.4%
Q12-15. Programs for at-risk youth/crime prevention	2.8%	6.5%	18.9%	71.9%
Q12-16. Programs for people with special needs	4.6%	8.0%	20.0%	67.4%

(WITHOUT "NO NEED")

Q12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. (without "no need")

	Fully met	Mostly met	Partly met	Not met
Q12-17. Recreation/competitive swim team	2.4%	5.5%	17.1%	75.0%
Q12-18. Robotics	2.0%	4.1%	11.5%	82.4%
Q12-19. Senior programs	5.4%	9.5%	29.9%	55.2%
Q12-20. STEM (science, technology, engineering, & mathematics) classes	2.2%	3.2%	20.5%	74.1%
Q12-21. Swim lessons	4.0%	7.1%	31.3%	57.6%
Q12-22. Teen/tween programs	5.2%	5.8%	26.6%	62.4%
Q12-23. Pickleball/tennis lessons & leagues	3.6%	5.4%	21.7%	69.3%
Q12-24. Trips & tours	2.7%	5.9%	14.9%	76.6%
Q12-25. Youth fitness & wellness classes	4.5%	7.3%	20.2%	68.0%
Q12-26. Youth visual/performing arts/crafts programs (dance/music)	3.4%	4.6%	24.6%	67.4%
Q12-27. Youth sports programs & camps	4.4%	9.4%	30.6%	55.6%
Q12-28. Youth seasonal programs & camps	4.5%	9.1%	26.7%	59.7%
Q12-29. Water fitness programs/lap swimming	3.1%	5.1%	24.6%	67.2%
Q12-30. Other	0.0%	0.0%	0.0%	100.0%

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	72	17.2 %
Adult sports leagues	10	2.4 %
After school programs for youth of all ages	28	6.7 %
Adult performing arts programs (dance/music)	13	3.1 %
Adult visual arts/crafts programs	11	2.6 %
Community & cultural special events	28	6.7 %
Counseling & mental health programs	5	1.2 %
Cultural enrichment programs	3	0.7 %
eGaming/eSports	5	1.2 %
Exercise classes	10	2.4 %
Cheer/gymnastics/tumbling programs	5	1.2 %
Leadership/mentoring/character building	4	1.0 %
Outdoor environmental/nature camps & programs	9	2.1 %
Preschool programs/early childhood education	10	2.4 %
Programs for at-risk youth/crime prevention	11	2.6 %
Programs for people with special needs	5	1.2 %
Recreation/competitive swim team	6	1.4 %
Robotics	1	0.2 %
Senior programs	19	4.5 %
STEM (science, technology, engineering, & mathematics) classes	5	1.2 %
Swim lessons	8	1.9 %
Teen/tween programs	3	0.7 %
Pickleball/tennis lessons & leagues	7	1.7 %
Trips & tours	4	1.0 %
Youth fitness & wellness classes	1	0.2 %
Youth visual/performing arts/crafts programs (dance/music)	2	0.5 %
Youth sports programs & camps	11	2.6 %
Youth seasonal programs & camps	5	1.2 %
Water fitness programs/lap swimming	8	1.9 %
None chosen	110	26.3 %
Total	419	100.0 %

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

Q13. 2nd choice	Number	Percent
Adult fitness & wellness programs	23	5.5 %
Adult sports leagues	13	3.1 %
After school programs for youth of all ages	13	3.1 %
Adult performing arts programs (dance/music)	16	3.8 %
Adult visual arts/crafts programs	14	3.3 %
Community & cultural special events	30	7.2 %
Counseling & mental health programs	25	6.0 %
Cultural enrichment programs	10	2.4 %
Exercise classes	28	6.7 %
Cheer/gymnastics/tumbling programs	4	1.0 %
Leadership/mentoring/character building	4	1.0 %
Outdoor environmental/nature camps & programs	12	2.9 %
Preschool programs/early childhood education	7	1.7 %
Programs for at-risk youth/crime prevention	7	1.7 %
Programs for people with special needs	6	1.4 %
Recreation/competitive swim team	1	0.2 %
Robotics	4	1.0 %
Senior programs	12	2.9 %
STEM (science, technology, engineering, & mathematics) classes	6	1.4 %
Swim lessons	17	4.1 %
Teen/tween programs	3	0.7 %
Pickleball/tennis lessons & leagues	4	1.0 %
Trips & tours	12	2.9 %
Youth fitness & wellness classes	6	1.4 %
Youth visual/performing arts/crafts programs (dance/music)	6	1.4 %
Youth sports programs & camps	7	1.7 %
Youth seasonal programs & camps	3	0.7 %
Water fitness programs/lap swimming	4	1.0 %
None chosen	122	29.1 %
Total	419	100.0 %

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

Q13. 3rd choice	Number	Percent
Adult fitness & wellness programs	20	4.8 %
Adult sports leagues	4	1.0 %
After school programs for youth of all ages	9	2.1 %
Adult performing arts programs (dance/music)	8	1.9 %
Adult visual arts/crafts programs	16	3.8 %
Community & cultural special events	20	4.8 %
Counseling & mental health programs	11	2.6 %
Cultural enrichment programs	13	3.1 %
eGaming/eSports	5	1.2 %
Exercise classes	30	7.2 %
Cheer/gymnastics/tumbling programs	9	2.1 %
Leadership/mentoring/character building	5	1.2 %
Outdoor environmental/nature camps & programs	23	5.5 %
Preschool programs/early childhood education	5	1.2 %
Programs for at-risk youth/crime prevention	10	2.4 %
Programs for people with special needs	8	1.9 %
Recreation/competitive swim team	1	0.2 %
Robotics	3	0.7 %
Senior programs	18	4.3 %
STEM (science, technology, engineering, & mathematics) classes	3	0.7 %
Swim lessons	4	1.0 %
Teen/tween programs	4	1.0 %
Pickleball/tennis lessons & leagues	5	1.2 %
Trips & tours	12	2.9 %
Youth fitness & wellness classes	5	1.2 %
Youth visual/performing arts/crafts programs (dance/music)	6	1.4 %
Youth sports programs & camps	5	1.2 %
Youth seasonal programs & camps	9	2.1 %
Water fitness programs/lap swimming	11	2.6 %
<u>None chosen</u>	<u>137</u>	<u>32.7 %</u>
Total	419	100.0 %

Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household?

Q13. 4th choice	Number	Percent
Adult fitness & wellness programs	16	3.8 %
Adult sports leagues	5	1.2 %
After school programs for youth of all ages	8	1.9 %
Adult performing arts programs (dance/music)	4	1.0 %
Adult visual arts/crafts programs	7	1.7 %
Community & cultural special events	16	3.8 %
Counseling & mental health programs	17	4.1 %
Cultural enrichment programs	10	2.4 %
eGaming/eSports	2	0.5 %
Exercise classes	14	3.3 %
Cheer/gymnastics/tumbling programs	5	1.2 %
Leadership/mentoring/character building	12	2.9 %
Outdoor environmental/nature camps & programs	13	3.1 %
Preschool programs/early childhood education	4	1.0 %
Programs for at-risk youth/crime prevention	21	5.0 %
Programs for people with special needs	5	1.2 %
Recreation/competitive swim team	3	0.7 %
Robotics	5	1.2 %
Senior programs	16	3.8 %
STEM (science, technology, engineering, & mathematics) classes	10	2.4 %
Swim lessons	11	2.6 %
Teen/tween programs	2	0.5 %
Pickleball/tennis lessons & leagues	3	0.7 %
Trips & tours	12	2.9 %
Youth fitness & wellness classes	2	0.5 %
Youth visual/performing arts/crafts programs (dance/music)	9	2.1 %
Youth sports programs & camps	6	1.4 %
Youth seasonal programs & camps	4	1.0 %
Water fitness programs/lap swimming	11	2.6 %
<u>None chosen</u>	<u>166</u>	<u>39.6 %</u>
Total	419	100.0 %

(SUM OF TOP 4)**Q13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household? (top 4)**

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	131	31.3 %
Adult sports leagues	32	7.6 %
After school programs for youth of all ages	58	13.8 %
Adult performing arts programs (dance/music)	41	9.8 %
Adult visual arts/crafts programs	48	11.5 %
Community & cultural special events	94	22.4 %
Counseling & mental health programs	58	13.8 %
Cultural enrichment programs	36	8.6 %
eGaming/eSports	12	2.9 %
Exercise classes	82	19.6 %
Cheer/gymnastics/tumbling programs	23	5.5 %
Leadership/mentoring/character building	25	6.0 %
Outdoor environmental/nature camps & programs	57	13.6 %
Preschool programs/early childhood education	26	6.2 %
Programs for at-risk youth/crime prevention	49	11.7 %
Programs for people with special needs	24	5.7 %
Recreation/competitive swim team	11	2.6 %
Robotics	13	3.1 %
Senior programs	65	15.5 %
STEM (science, technology, engineering, & mathematics) classes	24	5.7 %
Swim lessons	40	9.5 %
Teen/tween programs	12	2.9 %
Pickleball/tennis lessons & leagues	19	4.5 %
Trips & tours	40	9.5 %
Youth fitness & wellness classes	14	3.3 %
Youth visual/performing arts/crafts programs (dance/music)	23	5.5 %
Youth sports programs & camps	29	6.9 %
Youth seasonal programs & camps	21	5.0 %
Water fitness programs/lap swimming	34	8.1 %
None chosen	110	26.3 %
Total	1251	

Q14. What is the maximum amount of additional tax revenue you would be willing to pay to improve the City of San Bernardino's system with the parks, trails, recreation facilities and programs you have indicated are most important to your household?

<u>Q14. Maximum amount of additional tax revenue you would be willing to pay</u>	<u>Number</u>	<u>Percent</u>
\$9+ per month	68	16.2 %
\$7-\$8 per month	28	6.7 %
\$5-\$6 per month	62	14.8 %
\$3-\$4 per month	82	19.6 %
Nothing	142	33.9 %
Not provided	37	8.8 %
Total	419	100.0 %

(WITHOUT "NOT PROVIDED")**Q14. What is the maximum amount of additional tax revenue you would be willing to pay to improve the City of San Bernardino's system with the parks, trails, recreation facilities and programs you have indicated are most important to your household? (without "not provided")**

Q14. Maximum amount of additional tax revenue you would be willing to pay	Number	Percent
\$9+ per month	68	17.8 %
\$7-\$8 per month	28	7.3 %
\$5-\$6 per month	62	16.2 %
\$3-\$4 per month	82	21.5 %
Nothing	142	37.2 %
Total	382	100.0 %

Q15. If you had \$100, how would you allocate the funds among the parks and recreation categories listed below?

	Mean
Improvements/maintenance of existing parks	21.43
Improve existing pools & recreation facilities	8.44
Lighting in the parks	13.95
Construction of new sports fields & sports courts (softball, football, soccer, baseball, tennis, pickleball etc.)	9.69
Increasing safety & security (fencing, security guards, cameras at parks & community centers)	31.43
Paved trails in the parks	8.98
Other	6.11

Q16. How important do you feel it is for the City of San Bernardino to provide high quality parks, recreation facilities and programs?

Q16. How important is it for City to provide high quality parks, recreation facilities & programs	Number	Percent
Very important	317	75.7 %
Somewhat important	62	14.8 %
Not important	13	3.1 %
Not sure	27	6.4 %
Total	419	100.0 %

(WITHOUT "NOT SURE")**Q16. How important do you feel it is for the City of San Bernardino to provide high quality parks, recreation facilities and programs? (without "not sure")**

Q16. How important is it for City to provide high quality parks, recreation facilities & programs	Number	Percent
Very important	317	80.9 %
Somewhat important	62	15.8 %
Not important	13	3.3 %
Total	392	100.0 %

Q17. Given the recent COVID-19/Coronavirus pandemic, how has your and your household's perception of the value of parks, trails, open spaces, and recreation changed?

Q17. How has your household's perception of the value of parks, trails, open spaces, & recreation changed given recent COVID-19/Coronavirus pandemic

	Number	Percent
Value has significantly increased	115	27.4 %
Value has somewhat increased	75	17.9 %
No change	143	34.1 %
Value has somewhat decreased	22	5.3 %
Value has significantly decreased	31	7.4 %
Not provided	33	7.9 %
Total	419	100.0 %

(WITHOUT "NOT PROVIDED")**Q17. Given the recent COVID-19/Coronavirus pandemic, how has your and your household's perception of the value of parks, trails, open spaces, and recreation changed? (without "not provided")**

Q17. How has your household's perception of the value of parks, trails, open spaces, & recreation changed given recent COVID-19/Coronavirus pandemic

	Number	Percent
Value has significantly increased	115	29.8 %
Value has somewhat increased	75	19.4 %
No change	143	37.0 %
Value has somewhat decreased	22	5.7 %
Value has significantly decreased	31	8.0 %
Total	386	100.0 %

Q18. Based on your perception of value in Question 17, how would you want the City of San Bernardino to fund future parks, recreation, trails and open space needs?

Q18. How would you want City to fund future parks, recreation, trails & open space needs

	Number	Percent
Increase funding	225	53.7 %
Maintain existing funding levels	103	24.6 %
Reduce funding	11	2.6 %
Not sure	80	19.1 %
Total	419	100.0 %

(WITHOUT "NOT SURE")**Q18. Based on your perception of value in Question 17, how would you want the City of San Bernardino to fund future parks, recreation, trails and open space needs? (without "not sure")**

Q18. How would you want City to fund future parks, recreation, trails & open space needs

	Number	Percent
Increase funding	225	66.4 %
Maintain existing funding levels	103	30.4 %
Reduce funding	11	3.2 %
Total	339	100.0 %

Q19. Recreation and parks systems have the potential to help improve some of the difficult health, social, economic, and environmental challenges facing communities. Please select the top FIVE areas of concern that are MOST IMPORTANT to you and your household.

Q19. Top areas of concern that are most important your household	Number	Percent
Blight (e.g., dilapidated, unsafe, and/or unsightly conditions in your neighborhood and/or community)	258	61.6 %
Career development & advancement opportunities/jobs training	30	7.2 %
Child care	36	8.6 %
Community divisiveness/isolation/loneliness/anxiety & depression	35	8.4 %
Community safety/crime/violence	243	58.0 %
Access to healthy foods, such as fresh fruits, vegetables, & whole foods (e.g., healthy foods are too far away)	62	14.8 %
Economic development (e.g., transformation of underutilized places into new stores, restaurants, offices, housing, etc.)	94	22.4 %
Flooding	5	1.2 %
Homelessness and/or panhandling	279	66.6 %
Cost of healthcare, doctors & medicines	22	5.3 %
Caregiving required for family member with special needs, aging parents, grandparent raising grandchildren	17	4.1 %
Access to greenspace & nature, or playgrounds	70	16.7 %
High quality jobs with adequate incomes/wages & benefits such as health care	65	15.5 %
Sufficient neighborhood amenities (e.g., lighting, sidewalks or trails, low traffic volume with reduced speeds)	103	24.6 %
Opportunities for physical activity/exercise (e.g., trails, play spaces, & programs)	63	15.0 %
Ample safe places for kids to play	93	22.2 %
Access to transportation (e.g., sidewalks, bikeways, trails, public transit)	16	3.8 %
Neighborhood change/displacement (e.g., gentrification)	12	2.9 %
Air quality/water quality/chemical and/or environmental pollution	32	7.6 %
Family health/wellness (e.g., mental health, stress & anxiety management, healthy eating, physical activity, smoking cessation classes)	39	9.3 %
Poverty (e.g., safe & affordable housing, payment of utilities, food insecurity or lack of healthy foods for me & my family)	57	13.6 %
Preservation of natural areas (e.g., preserving forest land, rivers, lakes, etc.)	45	10.7 %
Sufficient childhood education opportunities to develop the whole child (e.g., physical, mental, & social development), language (e.g., reading & writing) skills in a safe environment free from bullying, harassment & violence	41	9.8 %

Q19. Recreation and parks systems have the potential to help improve some of the difficult health, social, economic, and environmental challenges facing communities. Please select the top FIVE areas of concern that are MOST IMPORTANT to you and your household.

Q19. Top areas of concern that are most important your household	Number	Percent
Substance abuse/drug & alcohol use	56	13.4 %
Trash/litter	82	19.6 %
Other	7	1.7 %
Total	1862	

Q20. Your gender identity:

Q20. Your gender	Number	Percent
Male	205	48.9 %
Female	208	49.6 %
Non-binary	1	0.2 %
Prefer to self-describe	1	0.2 %
Prefer not to disclose	4	1.0 %
Total	419	100.0 %

(WITHOUT "PREFER NOT TO DISCLOSE")

Q20. Your gender identity: (without "prefer not to disclose")

Q20. Your gender	Number	Percent
Male	205	49.4 %
Female	208	50.1 %
Non-binary	1	0.2 %
Prefer to self-describe	1	0.2 %
Total	415	100.0 %

Q20-4. Self-describe your gender identity:

Q20-4. Self-describe your gender	Number	Percent
Transman	1	100.0 %
Total	1	100.0 %

Q21. How many years have you lived in San Bernardino?

Q21. How many years have you lived in San Bernardino	Number	Percent
0-5	60	14.3 %
6-10	42	10.0 %
11-15	28	6.7 %
16-20	30	7.2 %
21-30	64	15.3 %
31+	166	39.6 %
Not provided	29	6.9 %
Total	419	100.0 %

(WITHOUT "NOT PROVIDED")**Q21. How many years have you lived in San Bernardino? (without "not provided")**

Q21. How many years have you lived in San

<u>Bernardino</u>	<u>Number</u>	<u>Percent</u>
0-5	60	15.4 %
6-10	42	10.8 %
11-15	28	7.2 %
16-20	30	7.7 %
21-30	64	16.4 %
31+	166	42.6 %
Total	390	100.0 %

Q22. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry?

Q22. Are you of Hispanic, Spanish, or Latino/a/x

<u>ancestry</u>	<u>Number</u>	<u>Percent</u>
Yes	282	67.3 %
No	137	32.7 %
Total	419	100.0 %

Q23. Which of the following best describes your race/ethnicity?

<u>Q23. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	15	3.6 %
Black or African American	55	13.1 %
American Indian or Alaska Native	4	1.0 %
White or Caucasian	202	48.2 %
Native Hawaiian or other Pacific Islander	3	0.7 %
Other	116	27.7 %
Total	395	

Q23-6. Self-describe your race/ethnicity:

<u>Q23-6. Self-describe your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Hispanic	75	66.4 %
Mexican	18	15.9 %
Latino	6	5.3 %
Mixed	3	2.7 %
Hispanic/Caucasian	1	0.9 %
North American Native	1	0.9 %
Spanish American Native American	1	0.9 %
Latina	1	0.9 %
Latinx	1	0.9 %
Mexican/White	1	0.9 %
Filipino	1	0.9 %
Central America	1	0.9 %
Serrano Mission Indian	1	0.9 %
Chicano	1	0.9 %
Latin	1	0.9 %
Total	113	100.0 %



Open-Ended Comments

Open-Ended Question Responses

Q3—"Other": Please CHECK ALL of the following reasons that prevent you or members of your households from visiting City of San Bernardino parks, community centers, or aquatics facilities more often.

- "Homeless" drug addicts
- A lot of homeless people are staying at the park like they own it and its trashed and smells and I don't help safe having my daughter or family there
- A lot of homeless. I know they're not all criminals but I don't feel safe
- All parks are used by the homeless
- atvs
- Bathroom are in poor condition.
- dog park- people do not pick up dog poo
- drug addicts, unleashed dogs
- Dry, dead looking really sad. Also, homeless invade and bug you.
- filthy
- health
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless
- Homeless and it is dirty.
- Homeless camps
- Homeless camps
- Homeless camps
- Homeless camps
- Homeless camps
- Homeless camps
- Homeless camps
- Homeless camps
- Homeless encampment in our local city park.
- Homeless encampments
- Homeless encampments. Trash. Drug use. Drug trash. Abandon vehicles
- Homeless in park sleep or gathering.
- Homeless people camping in the park
- Homeless people everywhere and trash everywhere
- Homeless people hanging out at parks.
- Homeless people have taken over all the parks here
- Homeless people sometimes overwhelming
- homeless, gangs, shootings
- Homeless, junkies.
- homeless/filthy
- I don't have the time to visit more often
- I personally have significant issues controlling my severe panic disorder and my mother has significant mobility issues.
- I used to take evening walks at Perris Hill on a regular basis and would encourage out of town coworkers to join me, but then it got filled with unhoused people, and the trash and smell was difficult to explain or to accept. I wish we would seriously tackle the issue of unhoused people not just here, but in the state and nation. It is truly shameful for us to accept this as the new norm. And the maintenance of the parks could be done a bit better. I don't like to hear that people go to Redlands or Fontana for a better park experience. We have our own, we pay taxes here!
- Lack of decent fishing.

- Lack of safe bike routes
- Lighting.. gets very dark
- "Lionel E Park is infested with ants they will get on you even when walking on pavement.
- parks need more pest control with mosquito and ants.
- most parks have restrooms but not well maintained or not open at all.
- Blair Park beautiful park but no restrooms."
- Most parks are dirty or inhabited by homeless
- Most parks don't have lights by 7 everything is dark kids can't play once hot sun goes down
- "No drinking fountain
- Fire ants all over. Can't enjoy a picnic or play with my kids without someone getting bit."
- no interest
- No need to attend
- No one is enforcing the poaching of the fish. I see people with 8 lines out there , turning around and selling the catch to other people and fishing all over again. Where are the authorities????
- not our life style
- Overrun by homeless encampments
- people living in parks
- the homeless
- The homeless drug addicts are ruining this city and its parks
- The homeless use it as housing during the day and at times during the night. Areas where they are at are messy, trashy, smelly and we feel unsafe going in there.
- There are still homeless people around the park. Not tents but they are there. Last time I walked through Perris Hill, a man attempted to attack me.
- To many homeless and drug addicted people living or staying at park
- To many homeless making it there home
- Tom Minor Park has been closed for weeks. Fix it, or lower my property taxes! Stop using our tax dollars for your dead end projects.
- Too busy
- Too many homeless
- Too many homeless camps.
- Too many homeless in parks
- Too many homeless people. Don't feel safe.
- Transients
- Transients
- Transients (homeless tents, excessive trash and they take over the area like it's theirs)
- Unhoused persons with questionable character present.
- Weather, germs

Q4—"Other": From the following list, please CHECK ALL the ways you learn about City of San Bernardino parks, community centers, programs, and events.

- adult ed
- Ben Reynoso's IG. He does a great job promoting the city.
- BPNS meetings
- close to my home
- Drive by you need to get out of your office and drive around San Bernardino very bad everywhere.
- Driving around and using my own eyes
- Driving around I have seen places.
- Driving by
- Driving by
- Driving by our new community
- Driving by the park or facility
- Drove by them
- Google
- Google
- Google maps
- Grandkids baseball games and I've lived in San Bernardino all of my life.
- I belong to the Perris hills YMCA and fliers are sometimes there
- I don't hear about them, which is sad.
- I drive by them and that's all I need to see to know this city and its parks are going to shit because of the homeless drug addicts.
- I live by the parks
- I Love San Bernardino!
- It is usually a news story about some sort of nasty thing happening..
- Just Serve website
- mail
- Neighborhood association meetings and newsletters
- Nextdoor
- our local neighborhood watch or group.
- Own property across street from park
- passing by
- Pony Baseball program
- service coordinator
- The big sign on the street that says Tom Minor Park. Fix it.
- YMCA and library

Q6—"Other": From the following list, please CHECK ALL of the organizations that you or members of your household have used for recreation and sports activities during the last 12 months.

- Air BnB
- Big Brother/Big Sister
- Cal State SB
- College Campuses
- Cycling on streets and dirt trails
- Drayson Center
- Fix Tom Minor Park.
- gym
- Home
- Home
- Home
- I went to Wildwood park a few weeks ago to relax with the wife. The "locals"(homeless) made this impossible. The park is a [extracted].
- Martial arts class
- museum
- Not applicable
- Other city facilities
- Parties
- We don't use organizations. WE take our grandchildren to parks to play. There are too many homeless and panhandlers in the parks. I am always on alert when at the park and always go with my wife when she takes the grandchildren to the park.
- Yuciyba BMX

Q8—"Other": Please CHECK ALL of the following reasons that prevent you or members of your household from participating in City of San Bernardino Community Services Department programs more often.

- Adult school is in a scary area, too many weirdos after dark. People are not kind.
- Bring established organizations. It's hard to believe there is no legit youth soccer leagues in a city of this size. I'm willing to help establish a US recognized league to San Bernardino. 9098006952
- Current health challenges have precluded involvement
- Fix Tom Minor Park!
- Homeless camps
- Homeless camps
- Homeless encampment. I do not feel safe to go and take my child.
- Homeless near facilities and parking areas
- Homeless people around the facilities.
- I do not feel safe
- I often do not hear about events until it is too late to attend.
- I usually find out the day of when I'm passing by and already too busy.
- It's not safe due to homeless
- lack of security, what is offered for those with different abilities? What is safe?
- Lack of time
- location, homeless, hours, senior center
- need more advertising
- Need more programs for Special Needs. We deserve our own parks where we can use the equipment and have fun without putting up with bullshit from families with regular kid's and their parents because their not as fast.
- no lights at facilities
- no programs for toddlers
- Not always available to go
- Not aware of any unless they pop up in the Sun newspaper.
- Not enough of the programs around
- Not enough rec sports programs offered for teenagers 15-18
- Not interested
- School Schedule
- There is no ARMED SECURITY at these events.
- Too many homeless at parks
- Too many homeless and shady people around facilities
- Work

Q10—"Other": Please indicate how well your needs are being met for each of the facilities/amenities.

- Actually “public” safe soccer fields. There are soccer fields the city helps fund that are private. Which doesn’t make sense.
- Bathroom facilities cleaned and opened.
- Cleanliness of playgrounds.
- Fix Tom Minor Park
- Need to be cleaned
- Nunez Park has become a homeless park.
- Parks look dry and un kept. Need to control homeless feel unsafe to take my children to the park.
- public pickleball courts
- Restrooms dirty no hand washing due to plumbing problems.
- safe
- safety
- Safety in parks
- SAFETY!!!! Traffic control! I was on a walk and I almost got killed by a driver. Safety! Safety Safety!!!! And cleaning the parks and neighborhoods!! Homeless people everywhere! Is really scary!
- Security
- special needs classes for young adults, inclusive settings
- swim lessons for over 55 age group
- The City needs to do a much better job when it comes to how it allocated baseball fields. The new Wildwood Pony Fields are not being fully utilized and you have other leagues that could be using it (especially the big sized field) as their leagues do not have a field that size for their teenage players. From what I have seen there is a preference being given to Wildwood when they do not use that field very often, which I have witnessed for myself. The City is being completely unfair by allowing them to have that field to themselves when all the little leagues share their big size fields.
- There are little cultural enrichment opportunities; despite having San Manuel tribe, historic societies, various ethnic groups, to showcase art, music, culinary programs, etc.
- There are no information about activities distributed on a regular basis to residents.
- There is a need for more parks in all the new homes off Palm. The two small parks don't have enough playground area, lack of walking trails and need of a dog park
- wheelchair access

Q12—"Other": Please indicate how well your needs are being met for each of the programs/activities.

- Activities for seniors at the parks not just the senior centers. Equipment designed for seniors at the parks. Coordinating group activity's for seniors at the parks not the senior centers.
- Blind school is not up to par.
- Fix Tom Minor Park
- Indoor swimming
- More programs for 3 year olds
- No lighted soccer fields
- pickleball courts
- Pioneer cemetery is not safe to visit
- Safety

Q15—"Other": If you had \$100, how would you allocate the funds among the parks and recreation categories listed below?

- A safe Performing arts center.
- Activity center for seniors to meet, play cards or board games and socialize. And transportation to and from such a facility. Isolation and loneliness is a big problem for seniors.
- address the homeless
- bathroom maintenance
- Building a pool in North San Bernardino
- children programs
- clean up graffiti and trash
- Cleaning homeless camp sites.
- Clear out the homeless
- "Create actual safe & continuous bike lanes around the city that aren't covered with glass, and subject to horrific car traffic, develop a mountain biking trail system through the foothills that is accessible. Develop a trail system for dirt bikes and quads in Devil's Canyon.
- Develop richer programs and market them better. "
- Create hiking trails, walking paths not in current parks, construct new facilities and parks not mess with bum ridden current ones
- deal with homeless
- dog poop stations, locked trash containers
- Duck ponds
- Events
- Expand Special needs programs for adults
- getting rid of aggressive ants
- handicap access
- homeless
- Homeless allocation.
- Homeless free, clean
- "I would donate the money for the establishment of a soft military style barracks/prison for the rehabilitation of the homeless drug addicts.

- Problem is, nobody in power in this city is serious about doing anything except for meaningless, feel good measures. Feeling sorry for the homeless is not a sound policy prescription.
- Until this city's leaders get serious, and are willing to make the tough choices (which may cost them re-election) I will be donating \$0 to their efforts."
- Miscellaneous
- Miscellaneous expenses
- New parks and playgrounds in the new communities
- Nothing
- Offer more programs for youth.
- "Parks for Special Needs with equipment and open bathrooms. How many parks do you have for our special needs kids?
- How many parks do you have with play equipment they can not use? Our families pay taxes for parks and our children can't use them. You need to do better."
- pest control, aunt, mosquito etc.
- Provide staff living wage with good benefits, expand recreational activities, reduce/eliminate fees that users of programs have to pay, safe alternative transportation routes to parks (protected bike lanes, expanded bus routes, etc.)
- remove vagrants
- Repairs
- Safe and sustainable fishing.
- safety
- Security. Police
- Senior programs
- Senior programs and exercise equipment at the parks.
- services
- Staffing
- Staffing increases
- The police.
- the unexpected
- transportation
- we need facilities where our kids can play baseball, basketball, football, skateboarding, dance , arts etc...
- Wi-Fi
- Younger children's classes

Q19—"Other": Recreation and parks systems have the potential to help improve some of the difficult health, social, economic, and environmental challenges facing communities. Please select the top FIVE areas of concern that are MOST IMPORTANT to you and your household.

- Graffiti
- handicap access
- homeless
- Keep the homeless and panhandlers out of our parks and neighborhoods. It is not the responsibility of parks to provide a place for the homeless. It is the responsibility of the parks to keep the homeless vagrants out of the parks.
- Our parks have turned into giant cesspools of filth. The tolerance of the "homeless" has made ALL our parks a place to avoid. You know it. We, the people know it.
- Re-paved streets repair worn streets.
- transportation



Survey Instrument



City of San Bernardino

Parks, Recreation and Community Services Department | Lydie Gutfeld, Director

Dear City of San Bernardino Residents,

We hope this message finds you well. As part of our commitment to enhancing the quality of life for all community members, the City of San Bernardino Parks, Recreation, and Community Services Department is conducting a comprehensive facility and program needs assessment. To achieve our goal of better serving you and your family, we kindly request your participation in a community-wide survey.

Your valuable input will play a pivotal role in shaping the future of our community and enriching the lives of its residents. Your household was randomly selected as part of a limited group to receive this survey, making your response even more critical.

We acknowledge that your time is precious, but we genuinely appreciate your dedication to our community's growth and improvement. The survey will take approximately 10 to 15 minutes to complete, and every question is essential to understanding your needs and preferences.

We have partnered with ETC Institute, an independent consulting company, to ensure the integrity and confidentiality of the survey process. They will compile the data received and present the results to the Parks, Recreation, and Community Services Department. Rest assured that your responses will be kept strictly confidential.

Please take a moment to complete the survey and return it within the next two weeks using the postage-paid envelope provided. Alternatively, you can participate online at sbcitysurvey.org.

Should you have any questions or require assistance, don't hesitate to reach out to us at (909)384-5030 or via email at Gutfeld_ly@sbcity.org. Your input is crucial in guiding us towards making well-informed decisions that will positively impact our community's future.

Together, we can create a more vibrant and thriving San Bernardino for everyone. Your voice matters!

Sincerely,

Lydie Gutfeld

Director of Parks, Recreation, and Community Services



2023 City of San Bernardino Parks and Recreation Needs Assessment Survey

The City of San Bernardino would like your input to help determine park, facility, and recreation priorities for the community. Parks and recreation facilities contribute significantly to the quality of life in San Bernardino, and your opinions are very important. This survey will take 10-15 minutes to complete. When you are finished, please return your completed survey in the enclosed postage-paid, return-reply envelope. If you prefer, you can complete the survey online at sbcitysurvey.org. We greatly appreciate and value your time!

1. Including yourself, how many people in your household are...

Under age 5: <input type="text"/>	Ages 15-19: <input type="text"/>	Ages 35-44: <input type="text"/>	Ages 65-74: <input type="text"/>
Ages 5-9: <input type="text"/>	Ages 20-24: <input type="text"/>	Ages 45-54: <input type="text"/>	Ages 75-84: <input type="text"/>
Ages 10-14: <input type="text"/>	Ages 25-34: <input type="text"/>	Ages 55-64: <input type="text"/>	Ages 85+: <input type="text"/>

2. Have you or any member of your household visited any City of San Bernardino parks and/or recreation facilities during the past 12 months?

(1) Yes [Answer Q2a-b.] (2) No [Skip to Q3.]

2a. How often have you visited City of San Bernardino parks and/or recreation facilities during the past 12 months?

<input type="checkbox"/> (1) More than 5 times a week	<input type="checkbox"/> (3) Once a week	<input type="checkbox"/> (5) Less than once a month
<input type="checkbox"/> (2) 2-4 times a week	<input type="checkbox"/> (4) 1-3 times a month	<input type="checkbox"/> (9) Don't know

2b. Overall, how would you rate the physical condition of ALL the City of San Bernardino parks and recreation facilities you have visited?

(4) Excellent (3) Good (2) Fair (1) Poor

3. Please CHECK ALL of the following reasons that prevent you or members of your households from visiting City of San Bernardino parks, community centers, or aquatics facilities more often.

<input type="checkbox"/> (01) Use parks/facilities in other cities/county	<input type="checkbox"/> (08) Not aware of parks' or facilities' locations
<input type="checkbox"/> (02) Too far from our home	<input type="checkbox"/> (09) Lack of transportation
<input type="checkbox"/> (03) Parks/facilities are not well maintained	<input type="checkbox"/> (10) Restrooms not open
<input type="checkbox"/> (04) Lack of amenities we want to use	<input type="checkbox"/> (11) Language/cultural barriers
<input type="checkbox"/> (05) Lack of parking to access parks/facilities	<input type="checkbox"/> (12) Criminal activity in the park
<input type="checkbox"/> (06) Do not feel safe using parks/facilities	<input type="checkbox"/> (13) Lack of shade
<input type="checkbox"/> (07) Lack of handicap (ADA) accessibility	<input type="checkbox"/> (14) Other: _____

4. From the following list, please CHECK ALL the ways you learn about City of San Bernardino parks, community centers, programs, and events.

<input type="checkbox"/> (01) Recreation activity brochure	<input type="checkbox"/> (09) Phone app
<input type="checkbox"/> (02) City website	<input type="checkbox"/> (10) Emails
<input type="checkbox"/> (03) Materials at parks or recreation facilities	<input type="checkbox"/> (11) E-newsletter
<input type="checkbox"/> (04) Conversations with Community Services staff	<input type="checkbox"/> (12) Social Media
<input type="checkbox"/> (05) Newspaper	<input type="checkbox"/> (13) Flyers
<input type="checkbox"/> (06) Word of mouth	<input type="checkbox"/> (14) City Council meetings
<input type="checkbox"/> (07) Promotions at special events	<input type="checkbox"/> (15) Other: _____
<input type="checkbox"/> (08) Banners	

5. From the list in Question 4, which THREE methods of communication would you MOST PREFER the City use to communicate with you about parks, community centers, programs, and events? [Write in your answers below using the numbers from the list in Question 4, or circle "NONE."]

1st: 2nd: 3rd: NONE

6. From the following list, please CHECK ALL of the organizations that you or members of your household have used for recreation and sports activities during the last 12 months.

- (01) Private schools/charter schools
- (02) Places of worship (e.g., synagogues, churches)
- (03) Private and non-profit youth sports
- (04) Public schools
- (05) Private summer camps
- (06) Private workout facilities
- (07) Neighboring cities
- (08) Private clubs (tennis, health, swim, fitness)
- (09) City of San Bernardino Parks, Recreation and Community Services Department
- (10) YMCA
- (11) Other: _____

7. Has your household participated in any programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department during the past 12 months?

- (1) Yes [Answer Q7a-b.] (2) No [Skip to Q8]

7a. How many programs or events offered by the City of San Bernardino Parks, Recreation and Community Services Department have you or members of your household participated in during the past 12 months?

- (1) One (2) 2-3 (3) 4-6 (4) 7 or more

7b. How would you rate the overall quality of the City of San Bernardino Parks, Recreation and Community Services Department programs or events in which your household has participated?

- (4) Excellent (3) Good (2) Fair (1) Poor

8. Please CHECK ALL of the following reasons that prevent you or members of your household from participating in City of San Bernardino Community Services Department programs more often.

- (01) Lack of quality instructors
- (02) Old and outdated facilities
- (03) Use programs of other agencies
- (04) I don't know what is offered
- (05) Lack of quality programs
- (06) Do not feel safe participating
- (07) Fees are too high
- (08) Too far from our home
- (09) Program times are not convenient
- (10) Classes are full
- (11) Program not offered
- (12) Registration is difficult
- (13) Online registration is not user friendly
- (14) Poor customer service by staff
- (15) Lack of transportation
- (16) Lack of right program equipment
- (17) Too busy/not interested
- (18) Language/cultural barriers
- (19) Other: _____

9. Please indicate your level of agreement with the following statements concerning some potential benefits of the City of San Bernardino's parks, facilities, and recreation programs or events by circling the corresponding number.

The recreation system in San Bernardino...	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
01. Improves my (my household's) physical health and fitness	5	4	3	2	1	9
02. Helps to reduce crime in my neighborhood and keep kids out of trouble	5	4	3	2	1	9
03. Makes San Bernardino a more desirable place to live	5	4	3	2	1	9
04. Preserves open space and protects the environment	5	4	3	2	1	9
05. Increases my (my household's) property value	5	4	3	2	1	9
06. Improves my (my household's) mental health and reduces stress	5	4	3	2	1	9
07. Provides positive social interactions for me (my household/family)	5	4	3	2	1	9
08. Positively impacts economic/business development	5	4	3	2	1	9
09. Is age-friendly and accessible to all age groups	5	4	3	2	1	9
10. Provides jobs/professional development for youth	5	4	3	2	1	9
11. Provides volunteer opportunities for the community	5	4	3	2	1	9

10. Please indicate how well your needs are being met for each of the facilities/amenities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. If you do not have a need for an item listed, please circle "9" for "No Need."

Type of Facility/Amenity	Fully Met	Mostly Met	Partly Met	Not Met	No Need
01. Community center (multi-use space for events, exercise and activities)	4	3	2	1	9
02. Environmental/nature education center	4	3	2	1	9
03. Indoor basketball/volleyball courts (indoor gyms)	4	3	2	1	9
04. Large community parks	4	3	2	1	9
05. Lighted diamond sports fields (baseball, softball)	4	3	2	1	9
06. Lighted rectangular sports fields (football, rugby, soccer)	4	3	2	1	9
07. Mountain bike trails	4	3	2	1	9
08. Multi-use hiking, biking, walking trails (paved or unpaved)	4	3	2	1	9
09. Off-leash dog park	4	3	2	1	9
10. Outdoor basketball courts	4	3	2	1	9
11. Outdoor exercise/fitness area	4	3	2	1	9
12. Outdoor pickleball courts	4	3	2	1	9
13. Outdoor swimming pool	4	3	2	1	9
14. Outdoor tennis courts	4	3	2	1	9
15. Performing arts theater	4	3	2	1	9
16. Playgrounds with accessible amenities	4	3	2	1	9
17. Safety lighting	4	3	2	1	9
18. Shaded picnic areas and shelters	4	3	2	1	9
19. Skateboarding parks	4	3	2	1	9
20. Small neighborhood parks	4	3	2	1	9
21. Walking paths in parks	4	3	2	1	9
22. WiFi in the community centers	4	3	2	1	9
23. Other: _____	4	3	2	1	9

11. Which FOUR facilities/amenities from the list in Question 10 are MOST IMPORTANT to your household? [Write in your answers below using the numbers from the list in Question 10, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

12. Please indicate how well your needs are being met for each of the programs/activities listed below on a scale of 4 to 1, where 4 means your needs are "Fully Met," and 1 means your needs are "Not Met" at all. If you do not have a need for an item listed, please circle "9" for "No Need."

Type of Program/Activity	Fully Met	Mostly Met	Partly Met	Not Met	No Need
01. Adult fitness and wellness programs	4	3	2	1	9
02. Adult sports leagues	4	3	2	1	9
03. After school programs for youth of all ages	4	3	2	1	9
04. Adult performing arts programs (dance/music)	4	3	2	1	9
05. Adult visual arts/crafts programs	4	3	2	1	9
06. Community and cultural special events	4	3	2	1	9
07. Counseling and mental health programs	4	3	2	1	9
08. Cultural enrichment programs	4	3	2	1	9
09. EGaming/ESports	4	3	2	1	9
10. Exercise classes	4	3	2	1	9
11. Cheer/gymnastics/tumbling programs	4	3	2	1	9
12. Leadership/mentoring/character building	4	3	2	1	9
13. Outdoor environmental/nature camps and programs	4	3	2	1	9
14. Preschool programs/early childhood education	4	3	2	1	9
15. Programs for at-risk youth/crime prevention	4	3	2	1	9
16. Programs for people with special needs	4	3	2	1	9
17. Recreation/competitive swim team	4	3	2	1	9
18. Robotics	4	3	2	1	9
19. Senior programs	4	3	2	1	9
20. STEM (science, technology, engineering, and mathematics) classes	4	3	2	1	9
21. Swim lessons	4	3	2	1	9
22. Teen/tween programs	4	3	2	1	9
23. Pickleball/tennis lessons and leagues	4	3	2	1	9
24. Trips and tours	4	3	2	1	9
25. Youth fitness and wellness classes	4	3	2	1	9
26. Youth visual/performing arts/crafts programs (dance/music)	4	3	2	1	9
27. Youth sports programs and camps	4	3	2	1	9
28. Youth seasonal programs and camps	4	3	2	1	9
29. Water fitness programs/lap swimming	4	3	2	1	9
30. Other: _____	4	3	2	1	9

13. Which FOUR programs/activities from the list in Question 12 are MOST IMPORTANT to your household? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: ____ 2nd: ____ 3rd: ____ 4th: ____ NONE

14. What is the maximum amount of additional tax revenue you would be willing to pay to improve the City of San Bernardino's system with the parks, trails, recreation facilities and programs you have indicated are most important to your household?

- ____(1) \$9 or more per month ____ (3) \$5-\$6 per month ____ (5) Nothing
- ____(2) \$7-\$8 per month ____ (4) \$3-\$4 per month

15. If you had \$100, how would you allocate the funds among the parks and recreation categories listed below? [Please be sure your total adds up to \$100.]

- \$ _____ Improvements/maintenance of existing parks
 - \$ _____ Improve existing pools and recreation facilities
 - \$ _____ Lighting in the parks
 - \$ _____ Construction of new sports fields and sports courts (softball, football, soccer, baseball, tennis, pickleball etc.)
 - \$ _____ Increasing safety and security (fencing, security guards, cameras at the parks and community centers)
 - \$ _____ Paved trails in the parks
 - \$ _____ Other: _____
- \$100 TOTAL**

16. How important do you feel it is for the City of San Bernardino to provide high quality parks, recreation facilities and programs?

- ____(3) Very important ____ (2) Somewhat important ____ (1) Not important ____ (9) Not sure

17. Given the recent COVID-19/Coronavirus pandemic, how has your and your household's perception of the value of parks, trails, open spaces, and recreation changed?

- ____ (5) Value has significantly increased ____ (2) Value has somewhat decreased
- ____ (4) Value has somewhat increased ____ (1) Value has significantly decreased
- ____ (3) No change

18. Based on your perception of value in Question 17, how would you want the City of San Bernardino to fund future parks, recreation, trails and open space needs?

- ____ (3) Increase funding ____ (2) Maintain existing funding levels ____ (1) Reduce funding ____ (9) Not sure

19. Recreation and parks systems have the potential to help improve some of the difficult health, social, economic, and environmental challenges facing communities. Please select the top FIVE areas of concern that are MOST IMPORTANT to you and your household.

- | | |
|--|---|
| ____ (01) Blight (e.g., dilapidated, unsafe, and/or unsightly conditions in your neighborhood and/or community) | ____ (15) Opportunities for physical activity/exercise (e.g., trails, play spaces, and programs) |
| ____ (02) Career development and advancement opportunities/jobs training | ____ (16) Ample safe places for kids to play |
| ____ (03) Child care | ____ (17) Access to transportation (e.g., sidewalks, bikeways, trails, public transit) |
| ____ (04) Community divisiveness/isolation/loneliness/anxiety and depression | ____ (18) Neighborhood change/displacement (e.g., gentrification) |
| ____ (05) Community safety/crime/violence | ____ (19) Air quality/water quality/chemical and/or environmental pollution |
| ____ (06) Access to healthy foods, such as fresh fruits, vegetables, and whole foods (e.g., healthy foods are too far away) | ____ (20) Family health/wellness (e.g., mental health, stress and anxiety management, healthy eating, physical activity, smoking cessation classes) |
| ____ (07) Economic development (e.g., transformation of underutilized places into new stores, restaurants, offices, housing, etc.) | ____ (21) Poverty (e.g., safe and affordable housing, payment of utilities, food insecurity or lack of healthy foods for me and my family) |
| ____ (08) Flooding | ____ (22) Preservation of natural areas (e.g., preserving forest land, rivers, lakes, etc.) |
| ____ (09) Homelessness and/or panhandling | ____ (23) Sufficient childhood education opportunities to develop the whole child (e.g., physical, mental, and social development), language (e.g., reading and writing) skills in a safe environment free from bullying, harassment and violence |
| ____ (10) Cost of healthcare, doctors and medicines | ____ (24) Substance abuse/drug and alcohol use |
| ____ (11) Caregiving required for family member with special needs, aging parents, grandparent raising grandchildren | ____ (25) Trash/litter |
| ____ (12) Access to greenspace and nature, or playgrounds | ____ (26) Other: _____ |
| ____ (13) High quality jobs with adequate incomes/wages and benefits such as health care | |
| ____ (14) Sufficient neighborhood amenities (e.g., lighting, sidewalks or trails, low traffic volume with reduced speeds) | |

20. Your gender identity:

- (1) Male (4) Prefer to self-describe: _____
 (2) Female (5) Prefer not to disclose
 (3) Non-binary

21. How many years have you lived in San Bernardino? _____ years

22. Are you or other members of your household of Hispanic, Spanish, or Latino/a/x ancestry?

- (1) Yes (2) No

23. Which of the following best describes your race/ethnicity?

- (01) Asian or Asian Indian (04) White or Caucasian
 (02) Black or African American (05) Native Hawaiian or other Pacific Islander
 (03) American Indian or Alaska Native (99) Other: _____

24. Would you be willing to participate in future surveys sponsored by the City of San Bernardino?

- (1) Yes [*Please answer Q24a.*] (2) No

24a. Please provide your contact information.

Mobile Phone Number: _____

Email Address: _____

This concludes the survey - Thank you for your time!

Please return your completed survey in the enclosed return-reply envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information to the right will ONLY be used to help identify the level of need in your area. Thank you!